

Lochting Platform Manual

Pharmacist - company manager

12/0/2022

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Introduction

We are here to help

As you know, the Lochting platform offers many useful functions and tools. You will find an overview in this manual. From logging into the platform to creating presentations for your screens and personalizing your webshop, each part is explained in detail. This way you can make optimal use of the platform and configure everything according to your own wishes.

Work in progress ...

Lochting is a dynamic platform and new features are added regularly. This manual is continuously updated and its form is not yet final. Stay tuned for updates through our newsletter and visit the Lochting website regularly where you can download the latest version of the manual.

More support coming soon

We are also working hard to help you in other ways. We will soon be expanding the FAQs on the Lochting website. Videos are also in the making with clear tutorials on how to fully utilize the Lochting platform.

Training

You can now also follow **online personal training**, where you will also have the opportunity to ask questions.

(Please note that the training relates to the use of the platform and not subscriptions, prices or Febelco. For that, we would like to refer you to your relationship manager).

Reservations are not required. Choose the time that is most convenient for you and then simply log in via the Zoom link:

Lochting training will continue at the times below. Others will follow shortly.

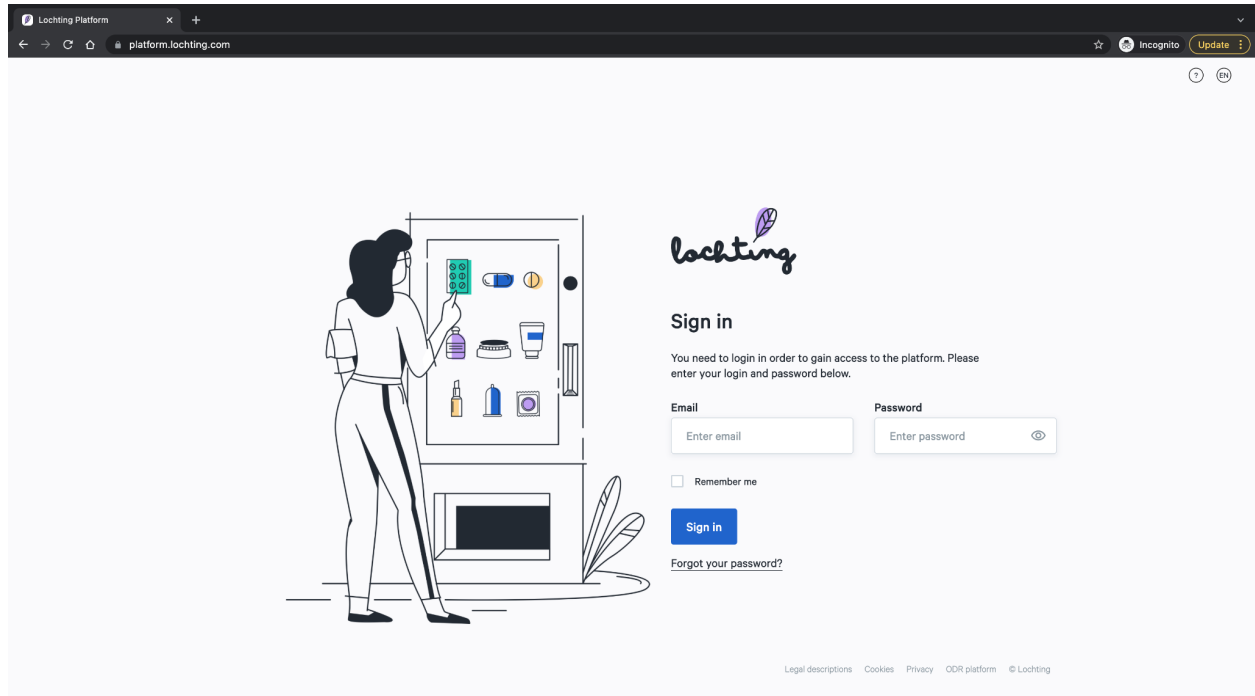
Do you still have questions or is something unclear? Or have you noticed an improvement or addition that could be made to the manual? Be sure to let us know at info@lochting.be



1. Accessing the Lochting platform

Login page

This link will take you to the login page of the platform: <https://platform.lochting.com/>



Choose language

In the top right corner you can change the language of the platform. You can choose from Dutch, French, English and German.

Login

To access the Lochting platform, log in using the email address associated with your username and password.

Forgotten password

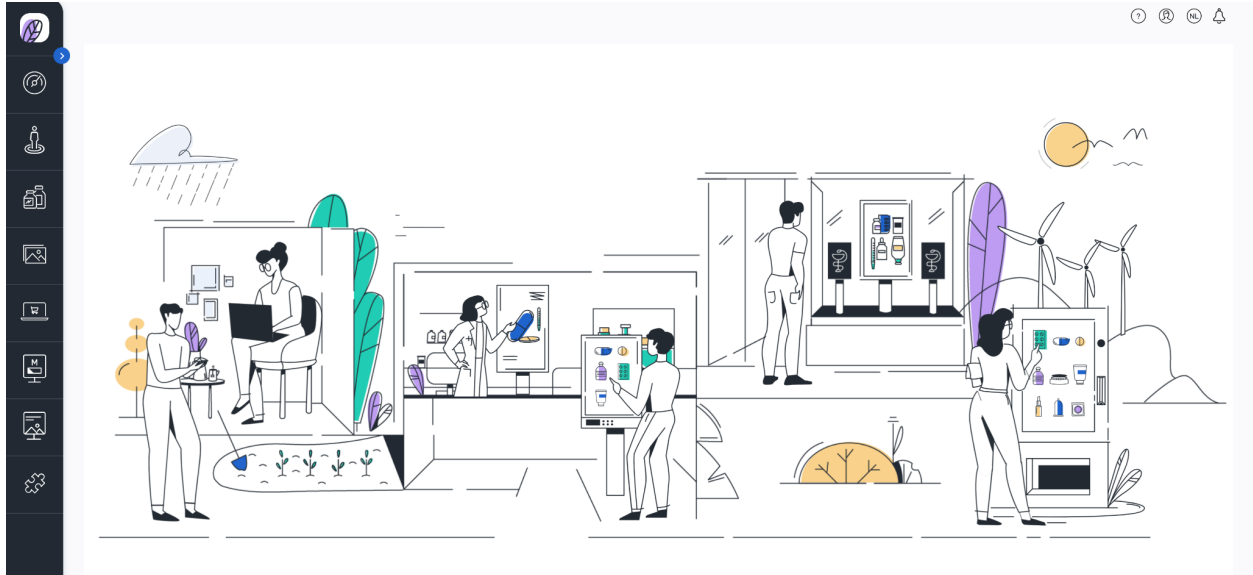
If you have forgotten your password, click on "Forgot your password? Then enter your email address to receive a new password. You will then receive an email with a link to the page on the platform where you can create a new password.



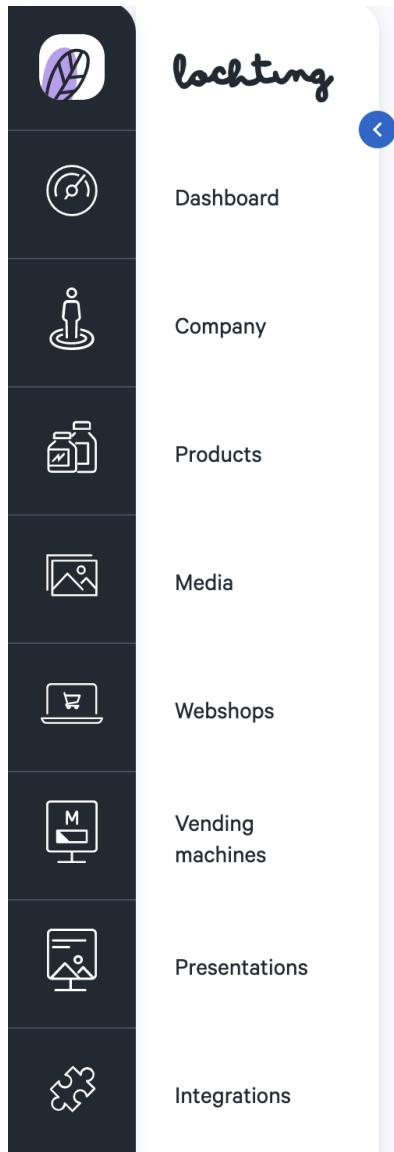
2. Overview of the Lochting platform

Home page platform

After logging in, you will see the following home page:



Navigation



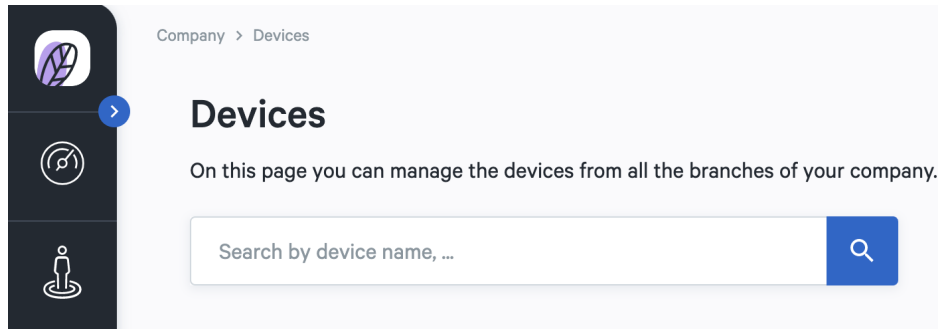
The eight main items in the navigation bar are "Dashboard", "Company", "Products", "Media", "Webshops", "Vending machines", "Presentations" and "Integrations". The visible functions that you can use effectively will depend on the Lochting products (MT.vision, MT.shop, MT.matic) you have acquired.

With the blue arrow you can choose to show or hide the names of the main categories. Clicking on the Lochting logo will take you back to the platform homepage.

Recurring features

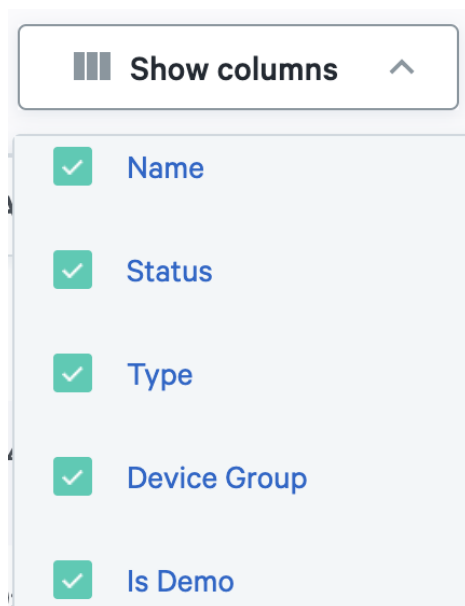
Search

For each item, there is a search function at the top that allows you to search for devices, branches, products, presentations, etc. based on the information in the available columns. This search function is always located at the top of the page:



Displaying columns

It is possible to choose which columns you want to display. To do this, use the "Show columns" button and then check or uncheck the desired information:



Filter

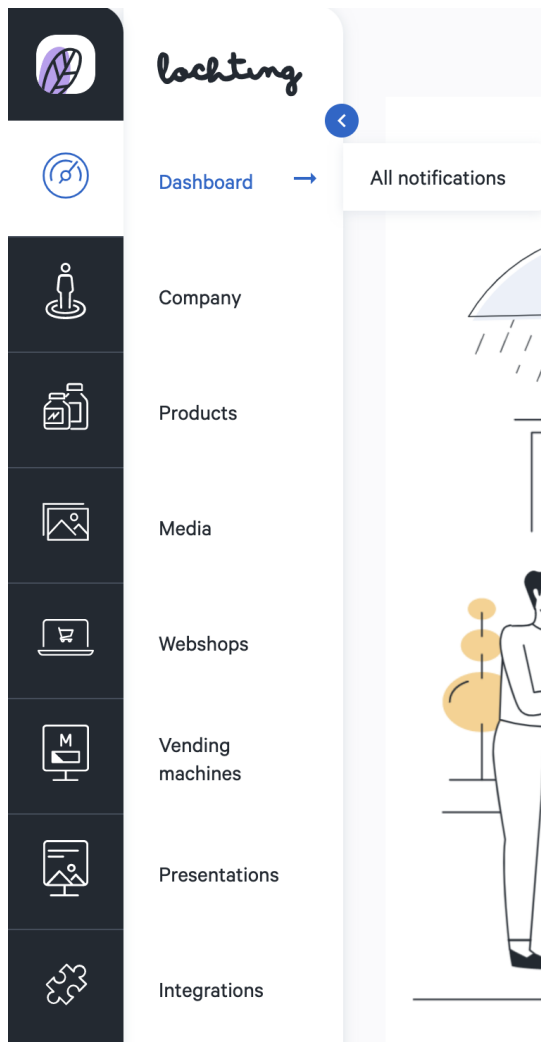
Some columns contain a filter system, which allows you to quickly find an item in the overview:

| Name ↑↓ ▼ | Address ↑↓ ▼ | ZIP code ↑↓ ▼ | City ↑↓ ▼ |
|-----------|--------------|---------------|-----------|
|-----------|--------------|---------------|-----------|

By clicking on the filter icon, a field appears in which you can type a keyword/search phrase. You can also combine multiple filters from different columns.

| Name ↑↓ ✕ | Address ↑↓ ▼ |
|-----------|---|
| Baldwin | <input type="text"/> |
| Baldwin R | <input type="button" value="Apply"/> <input type="button" value="Close"/> |

3. Dashboard



The first main category is the dashboard. Here you will find an overview of all the notifications you receive on the platform, such as a new order in your webshop, imported stock information, new product prices, changes to product setups, etc.

When you open a notification, it is not automatically set to read. You have to indicate this via "Mark as read". You can also mark all notifications together as read via "Mark all as read".

Dashboard > All notifications Company Manager

All notifications

All notifications overview description.

[Mark all as read](#)

| | | |
|--|--|------------------------------|
| | Product selection was updated on branch: Baldwin 3 days ago | Mark as read |
| | Product selection was updated on branch: Baldwin 6 days ago | Mark as read |
| | Product selection was updated on branch: Baldwin 6 days ago | Mark as read |
| | 80 products were removed from product source Medipim Belgie. 6 days ago | Mark as read |
| | 2556 products were removed from product source Medipim France. 6 days ago | Mark as read |
| | 1079 products are back in stock in stocksource stockSource-febelco-IZ, stock type : warehouse, company: Baldwin 11 days ago | Mark as read |

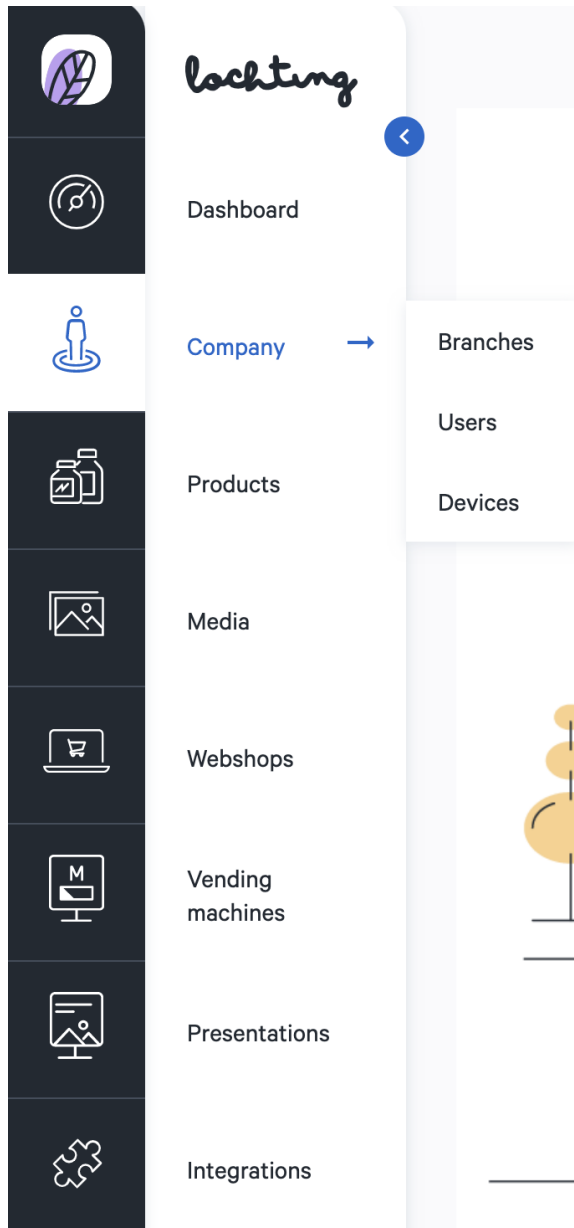
In the top left corner of the platform, you will get a notification when a new notification comes in:

Company Manager

- Product selection was updated on branch...
3 days ago
- Product selection was updated on branch...
6 days ago
- Product selection was updated on branch...
6 days ago
- 80 products were removed from product ...
6 days ago
- 2556 products were removed from produ...
6 days ago

[See all notifications](#)

4. Company



The second main category is your company. Below this you will find the subcategories "Branches", "Users" and "Devices".

4.1 Branches

The first subcategory at your company are the branches. Here you will see an overview of all the branches within your company that are registered on the platform.

Company > Branches

Company Manager

Branches

On this page you find an overview of all the branches.

Search by branch name, city, ...

Users

Devices

Show columns

| Name | Address | ZIP code | City | Status | VAT number | Phone number | APB number | RIZIV number | URL | Type |
|------------|-------------------------|----------|------|--------|--------------|-----------------|------------|--------------|-----|-------|
| Baldwin | Dendermondssteenweg 140 | 9000 | Gent | Active | BE0845773781 | +3293950191 | - | - | - | Other |
| Baldwin RO | Baladei 5 | 400692 | Cluj | Active | BE0689872639 | +40 364 410 024 | - | - | - | Other |

1 - 2 of 2

Information branches

The following information is visible for each branch:

- Name
- Address
- Zip code
- City
- Status
- VAT number
- Phone number
- APB number
- RIZIV number
- URL
- Type
- Locales
- Email address
- Created on
- Updated on

Branch details page

You can see the details page with all the information about a branch by clicking on the desired branch:

Company > Branches > Baldwin

Baldwin

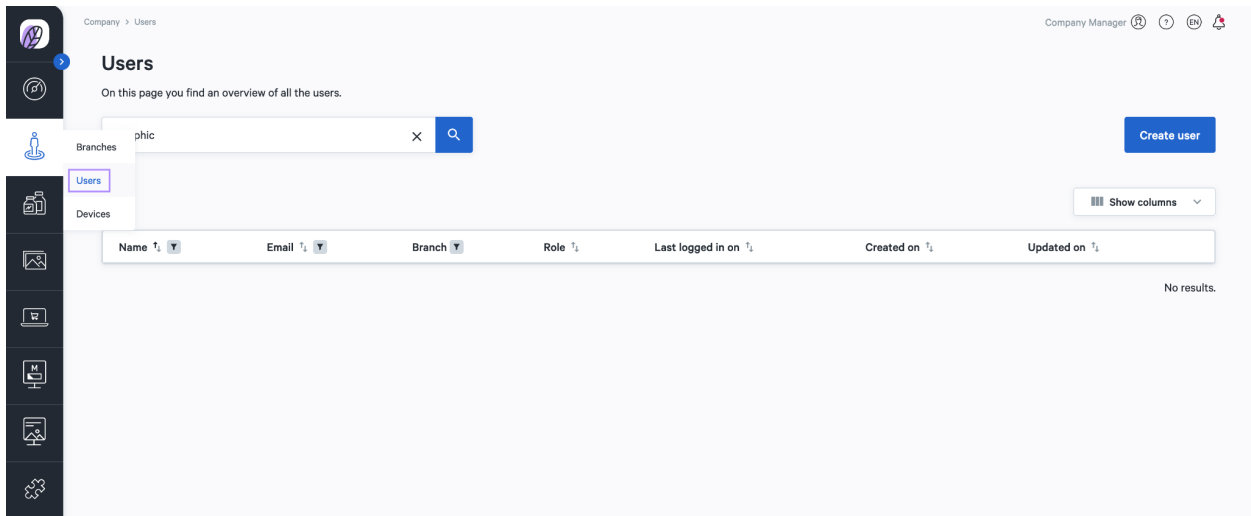
On this page you can manage the details of the branch of the company.

Active

| | |
|--------------|-----------|
| ID | [blurred] |
| Name | [blurred] |
| Company | [blurred] |
| Address | [blurred] |
| Country | [blurred] |
| City | [blurred] |
| ZIP code | [blurred] |
| Phone | [blurred] |
| URL | [blurred] |
| VAT number | [blurred] |
| APB number | [blurred] |
| RIZIV number | [blurred] |
| Type | [blurred] |
| Locales | [blurred] |

4.2 Users

The second subcategory at your company is users. Here you will see an overview of all registered users within the company.



User information

The following information is visible for each user:

- Name
- Email
- Branch
- Role
- Last logged in
- Created on
- Updated on

User details page

You see a user's details page by clicking on it. Here you have the option to change information about the user. The function you enter here is purely informative and does not change the role or rights of the user on the platform. This information can be found at the bottom of the page, under "Roles". The different roles on the platform are "Branch Manager" and "Company Manager", with the corresponding rights and functionalities.

Customers > Users > Graphics Contributor

Graphics Contributor

On this page you find more information about this user.

| | |
|-------------------|---|
| ID | user-3d49c6d0-b88a-42df-9f9c-dbd0857b5bff |
| Name | Graphics Contributor |
| Email | webadmin@meditech-pharma.com |
| Function | Content Creator |
| Company | <u>Meditech Belgium</u> |
| Branch | <u>Meditech Demo</u> |
| Last logged in on | 2022-02-01 14:28:39 |
| Created on | 2021-01-01 10:00:00 |
| Updated on | 2021-01-01 10:00:00 |





Roles

- Promote to Platform administrator
- Branch manager
- Promote to Company manager
- Promote to Support agent

Create user

You can create a user on the platform and fill in all the fields. The function you enter here is purely informative and does not change the role or rights of the user on the platform. As a business manager, you can modify the role afterwards on the user's details page and also add new users. Please note that you can only add branch managers. Once this role is assigned, you cannot promote that user to company manager. If you want to add another company manager or assign this role to another user, please contact Lochting Support.

Customers > Users > Create user

Company Manager    

Create user

On this page you can create a new user.

[Create](#)

Name*

Email*

Company*

Branch*

Function*





Password

Repeat password

4.3 Devices

The third subcategory at your company is the devices. Here you can see an overview of all the devices available in your company.

Company > Devices

Company Manager    

Devices

On this page you can manage the devices from all the branches of your company.

Search by device name, ...

Branches

Users

Devices

[Show columns](#)

| Name | Status | Type | Device Group | Is Demo | Orientation | Branch | MAC address | Fallback |
|-----------|----------|-----------------------|--------------|---------|-----------------|--------------------------|-------------|----------|
| [blurred] | Inactive | Interactive TV Screen | [blurred] | No | Portrait (9:16) | Baldwin | - | - |
| [blurred] | Active | Vending Machine | [blurred] | No | Portrait (9:16) | Baldwin | [blurred] | - |
| [blurred] | Inactive | Interactive TV Screen | [blurred] | No | Portrait (9:16) | LOCHTING CONTENT LIBRARY | [blurred] | - |
| [blurred] | Inactive | TV Screen | [blurred] | No | Portrait (9:16) | LOCHTING CONTENT LIBRARY | - | - |
| [blurred] | Inactive | TV Screen | [blurred] | No | Portrait (9:16) | Baldwin | - | 0 |

Device information

The following information is visible for each device:

- Name
- Status
- Type: TV screen, interactive TV screen or vending machine

- Device Group: the group to which the screen belongs. Screens within the same group are synchronized according to certain conditions (*)
- Is Demo
- Orientation: portrait (9:16) or landscape (16:9)
- Branch
- MAC address
- Fallback switch on time: the times when a screen automatically starts up
- Fallback switch off time: the times when a screen automatically shuts down
- Robotstock is available: this option indicates an active link between the screen and a Meditech robot. When information for a pharmaceutical product is then displayed on the screen in interactive mode, the piece count of that product that is or is not available in the robot is also indicated on the screen.
- Robot delivery is available: this option also indicates an active link between the screen and a Meditech robot. With this, in the interactive mode from the info page of a pharmaceutical product, one or more items of that product can be delivered from the robot to the dispensing tray set for the screen.
- Barcode scanner is available: this option indicates that a barcode reader is connected to the screen. When the barcode of a pharmaceutical product is scanned with this, the screen will automatically display the info for that product.

The options below are all part of the configuration of a wall terminal:

- Payl.nl terminal is available
- Ticket printer is available
- Pharmacy software is available
- Pharmacy software type

The pixel size of the HD screens is 1920 x 1080.

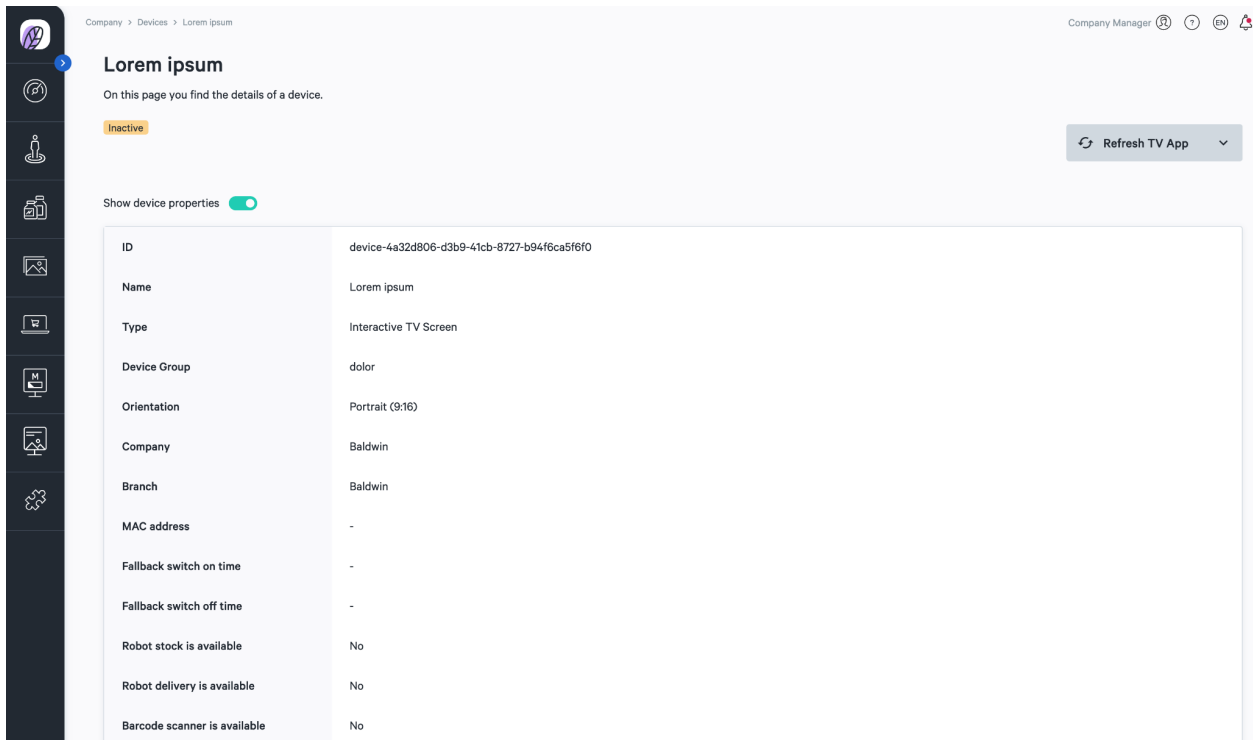
(*) For pharmacies with multiple screens, synchronizing screens that are within the same field of view can add esthetic value.

This can be done provided that :

- the screens are assigned to the same group during configuration;
- the content played on each screen comes from the same presentation.

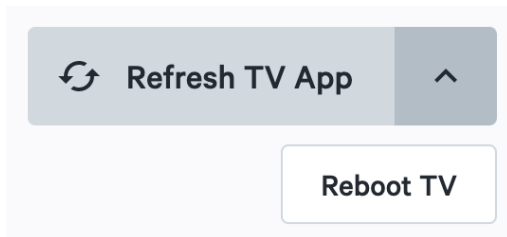
Device details page

You can see the details page of a device when you click on it. You can choose to show or hide the device properties via the "Show device properties" slider.



Refresh TV application and reboot

If you want to reload the slideshow timeline, you can click on the "Refresh TV App" button. This is useful when a slideshow or application crashes and when you want to immediately forward a presentation that has just been updated to the screen. In addition, there is a "Reboot TV" button to do a more thorough reboot. You can apply this option if certain problems are not resolved after using "Refresh TV App".



Time scheduler

You can consult the time schedule of a device for each day. The name of the device is shown on the left side of the schedule; the right side shows the set presentation(s) on the timeline. Here you can only see the **overview** of the time schedule. To **modify** this schedule, go to the main

category "Presentations" and then to the subcategory "Schedules". For more information on adding and modifying schedules, see Section 9.4 Schedules.

The screenshot shows a 'Time Scheduler' interface. At the top right, there is a 'Date' field with a calendar icon, currently set to '28.02.2022'. Below this is a horizontal timeline grid. The grid has columns for every 30 minutes from 00:00 to 18:00. The first column (00:00-00:30) contains the text 'Lorem ipsum (Portrait (9:1...))'. The rest of the grid is empty.

Fallback slideshow

The fallback slideshow plays as soon as there is no slideshow assigned to the screen in the timeline for a certain period of time. So this is where you can choose the slideshow to play when there is no other slideshow set in the timeline.

The screenshot shows a 'Fallback slideshow' configuration form. It has two dropdown menus: 'Slideshow' with the text 'Select slideshow' and a downward arrow, and 'Timeline' with the text 'Select timeline' and a downward arrow. Below these is a 'Save' button.

Caution! Setting a fallback slideshow will prevent the screen from going into sleep mode and increase power consumption.

Hidden slides



Hidden slides only apply to devices of the 'interactive TV screen' type, where the user can use swipe gestures to put the screen into interactive mode. You can, for example, add pages with additional explanations, or videos about certain products. These are not included in the current presentations, but you can call them up yourself to show them to a customer, or the customers can operate the screen themselves. Once you have played a hidden slide, you can close it manually or wait for it to close automatically. After 45 seconds you will get a message asking if you want to close. If you do not respond, the hidden slide will be closed 10 seconds later and the screen will switch back to the planned presentation.

Hidden slides

Product Walls Custom pages Media

Gedeelde Content Locale ▾

Search by product wall name

| | |
|---|---|
|  | Baldwin Test <input type="text"/> <input type="button" value="+"/> <small>Sharing with others</small> |
|  | Productwall demo <input type="text"/> <input type="button" value="+"/> |

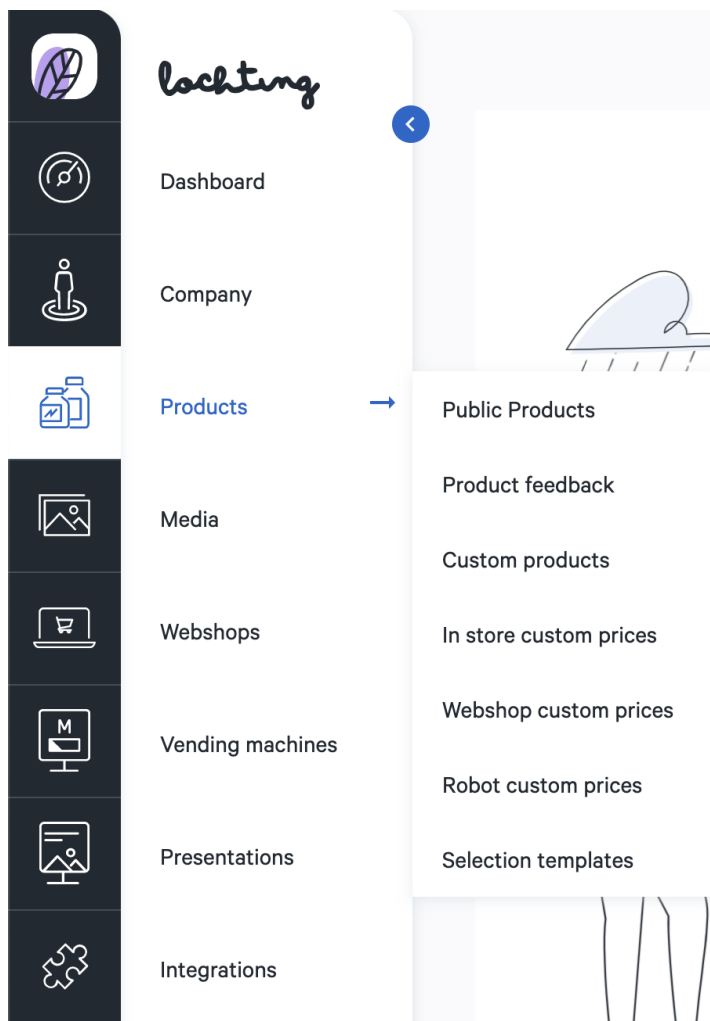
Save

5. Products

The third main category is products. See 5.1 for product information if you are a company manager on the platform. Under 5.2, branch managers can see the explanation of the products. Product selections are specified within the “Products” category. Here, you can select the products that you want to show on the screens in your pharmacy. You then select the products to use in your webshop, which determines what is and what is not offered for sale in your webshop. Finally, you select the products for the robot, i.e. those displayed on the vending machine.

5.1 Products - company manager

Please note: this information is for company managers only. If you are a branch manager, go to 5.2 Products - branch manager.



Under this third main category, "Products", you will find the subcategories "Public products", "Product feedback to Medipim", "Custom products", "In store custom prices", "Webshop custom prices", "Robot custom prices" and "Selection templates".

5.1.1 Public products

Under public products, you will find a list of all products that are available on the market with an official CNK number, and of which at least one image or description is available. Here you can, among other things, consult the recommended retail price of products, but you cannot change them. Changing them is possible, however, in the selections for each sales channel, where you can enter both a replacement price and a promotional price for each product.

| Image | Image types | Name | Brand | Public price | Stock | VAT rate |
|-------|---------------------|--|-------------------|--------------|-------|----------|
| | | INL Increlex 1 Vial 40mg Webshop | - | €663.20 | | 6% |
| | Pack shot Frontal | INL Risperdal Consta 25,0mg ... Webshop | Johnson & Johnson | €77.18 | | 6% |

Public products information

The following information is visible for each public product:

- Codes: CNK and EAN
- Image
- Image type: product shot, pack shot or frontal image
- Name: for each product there are three possible labels. These show whether the product can be used in the webshop, on a custom page or on a product wall.
- Brand
- Public price
- Stock
- VAT rate

For each product, you can click the thumbnail to enlarge the image:

Products > Public Products

Company Manager


Public Products

On this page you find all consumer products that are on the market with a CNK number from which you can make a selection.

Search: dafalgan

Filters: Image types Pack shot X Clear all

| Codes | Image | Image types |
|--------------|-------|-------------------|
| CNK: 1609155 | | Pack shot Frontal |



IPMA

Stock: stockSource=febelco-IZ:30

VAT rate: 6%

1-1 of 1

When you click on a public product, you can view its details page. This will show four tabs: "All product content", "Media", "Descriptions" and "Logistics and pricing".

Products > Public Products > (NL) Dafalgan 500mg Odis Tabl 16


Company Manager

(NL) Dafalgan 500mg Odis Tabl 16

On this page you find the details of this product.

Active Webshop Feedback

[All product content](#)
[Media](#)
[Descriptions](#)
[Logistics and pricing](#)



IPMA

| Categorisation | |
|--------------------|---------------------------------|
| Categorisation | Pain and fever |
| Brands | Dafalgan |
| Color / Shape | - / - |
| Active ingredients | - |
| Use for | Human |
| BCFI category | - |
| APB category | Specialities |
| Conservation | Room temperature (15°C to 25°C) |

Alternative products

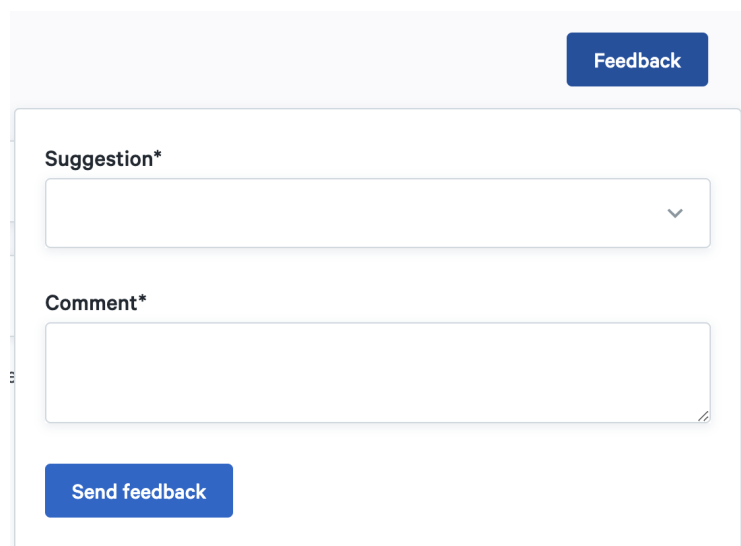
Other packages, Related products, Cheapest alternatives

General

| | |
|-----------|-------------------------------|
| Name | |
| Suppliers | Bristol-Myers Squibb, Febelco |

Product feedback

Via the "Feedback" button, you can send comments about a product to the Medipim product database. Choose from the provided suggestions: obsolete photo, obsolete description, wrong photo, wrong description, missing photo, missing description or other. Then fill in the comment and click on "Send Feedback" to send it directly to Medipim.



The screenshot shows a feedback form with a blue "Feedback" button at the top right. Below it is a "Suggestion*" dropdown menu, followed by a "Comment*" text area. At the bottom left of the form is a blue "Send feedback" button.

All product content

For all product content, the following information is visible:

- Categorisation
- General
- Product codes
- Alternative products
- Pricing information
- Measurements

Media

In the "Media" tab you will find all available media for the product, such as frontal images, packshots and videos.

Descriptions

At "Descriptions" you will find the following information about the product:

- Full Description
- Indication
- Use
- Composition

Logistics and pricing

The "Logistics and pricing" tab contains the information below:

- Pricing information
 - Public price
 - Pharmacy price
 - Reimbursement rate
 - Omnio rate
- Product codes
 - CNK
 - GTIN
- Measurements
 - Depth
 - Length
 - Width
 - Weight
 - Package quantity
- Stock

5.1.2 Product feedback

At "Product feedback" you will see an overview of all the feedback you have sent to Medipim about the products. You can give feedback about a certain product via the detail page of a product.

Products > Feedback

Feedback overview description.

Branch User Show columns

| Type | Text | Status | Created at | Updated at |
|----------------|---|---------|---------------------|---------------------|
| Obsolete photo | sqdfsfds CnkCode: 3677671 EanCode: 3556347009833 | Handled | 2022-01-07 13:45:12 | 2022-01-18 22:58:59 |
| Obsolete photo | qsdfsfdf CnkCode: 3677671 EanCode: 3556347009833 | Handled | 2022-01-07 13:45:23 | 2022-01-18 22:58:51 |
| Obsolete photo | TEST LOCHTING CnkCode: 1175207 EanCode: 5404020803194 GtinCode: 05404020803194 | Handled | 2022-01-07 16:31:08 | 2022-01-18 22:58:26 |
| M42EF51AE0 | TEST LOCHTING obsolete photo foo bar baz CnkCode: 3115599 EanCode: 7613034433138 | Handled | 2022-01-07 16:47:05 | 2022-01-18 22:58:18 |

5.1.3 Custom products

Under custom products you will find a list of all the products and preparations that your company makes itself.

Products > Custom products

On this page you can manage all your custom products.

Search by product name, CNK code, ... Create custom product Show columns

| Image | Name | Price | Promo price | Stock | VAT rate | Status | Owner branch | Industry | Updated on |
|-------|--|--------|-------------|-------|----------|----------|--------------|----------|---------------------|
| | Branch custom product Webshop | €5.00 | €4.00 | | 21% | Active | Baldwin | Pharmacy | 2021-03-14 16:05:38 |
| | Nom Webshop | €10.00 | €8.00 | | 6% | Inactive | | Pharmacy | 2021-09-14 10:30:39 |
| | Nom Webshop | €10.00 | €8.00 | | 6% | Inactive | | Pharmacy | 2021-09-14 10:34:29 |
| | aaa Webshop Custom page | €1.00 | €3.00 | | 2% | Active | Baldwin RO | Pharmacy | 2022-01-19 14:21:05 |
| | produit personnalisé | €10.00 | €17.00 | | 6% | Inactive | | Pharmacy | 2021-09-14 10:28:46 |

Custom products information

The following information is visible for each custom product:

- Codes
- Image
- Name
- Price
- Promo price



- Stock
- VAT rate
- Status
- Owner branch
- Industry
- Updated on

When you click on your custom product, you will see the details page. Here you will find the same four tabs with the same information as for the public products: "All product content", "Media", "Descriptions" and "Logistics and pricing".

Create custom product

You can create your custom product and fill in all the information fields.

The screenshot shows a web interface for creating a custom product. The breadcrumb trail is 'Products > Custom products > Create custom product'. The page title is 'Create custom product'. Below the title, there is a note: 'On this page you can create a custom product (e.g. preparations) that doesn't have an official CNK code.' A status indicator 'Inactive' is shown. A 'Create' button is located in the top right corner. The form fields are as follows:

- Name***: A text input field with a language selector (EN, NL, FR) and a search icon.
- Price***: A text input field.
- VAT***: A text input field.
- Promo price**: A text input field.
- Product codes**: A table with columns 'Type' and 'Code'. The 'Type' dropdown is set to 'EAN'. There is an 'Add' button next to the 'Code' input field.
- Width**: A text input field.
- Depth**: A text input field.
- Length**: A text input field.
- Description**: A text input field with a language selector (EN, NL, FR).

With the tree structure we offer, you can classify your product according to different predefined categories.

Categories

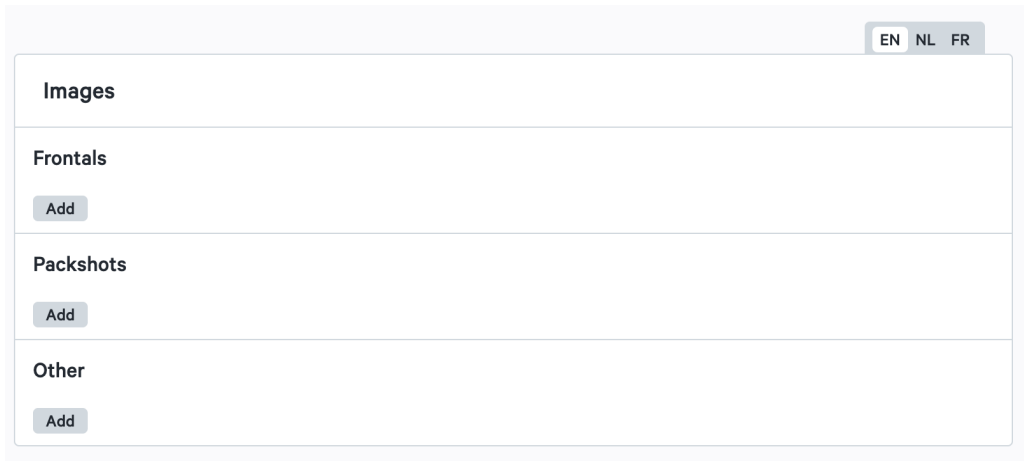
Healthcare and hygiene
Hair and scalp

- Combing
- Scalp irritation - damaged hair
- Styling - spray & gel
- Care
- Hair colouring
- Dandruff
- Supplements

Add the desired images to each product. These images will be displayed on your webshop and are also used to develop the product walls.

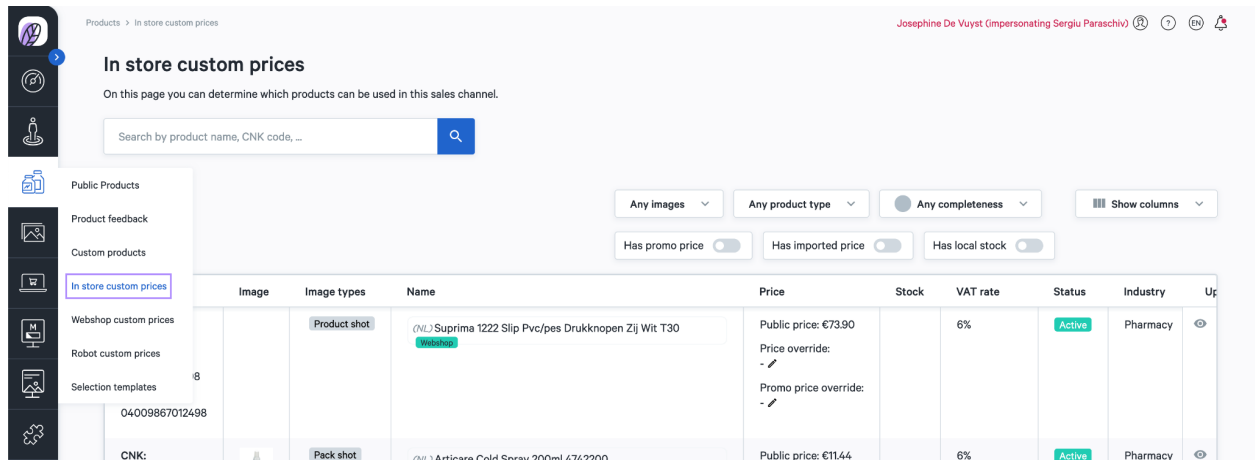
You can upload three types of images: "Frontals", "Packshots" and "Other". A frontal image shows the front of the product (and has no white background) and is necessary for a nice product setup. You can only deliver this by displaying the product on a transparent background. The frontal images can only be uploaded in .png format. For packshots and other images you can deliver images in both .png format and .jpeg format.

The platform will issue a warning if your image's resolution is too low. The resolution is important for the use of the images in product walls, custom pages and on your webshop.



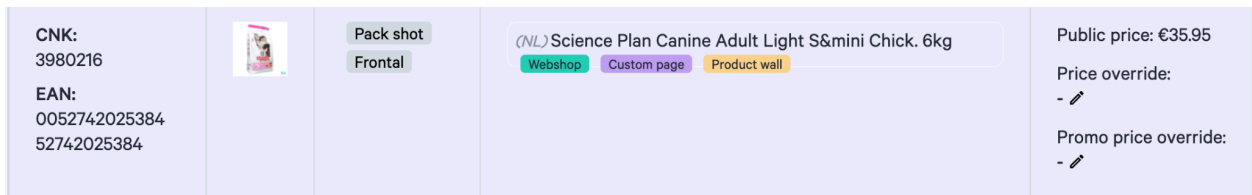
5.1.4 In store custom prices

Via “In store custom prices”, you can modify the prices of the products that are displayed on the TV screens.



Adjust price

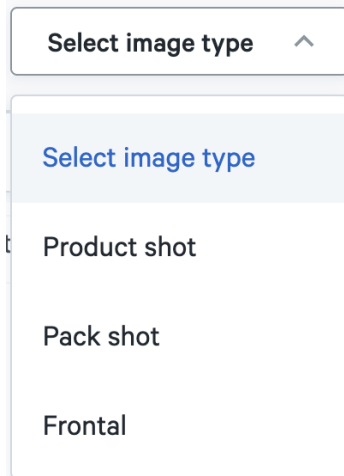
You can change the price of a product in the product list. You can do this via “Price override”.



Filter list

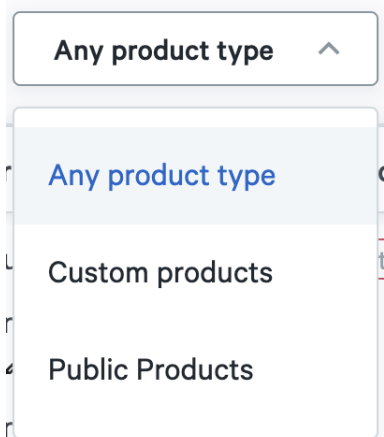
Filter photo type

You can filter your selection based on the photo type. You can choose from product shot, pack shot and frontal.



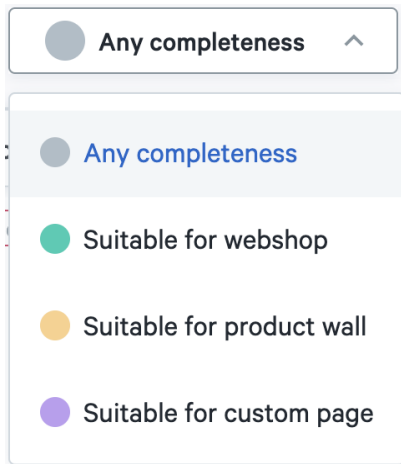
Filter product type

You can filter your selected pharmacy products. For example, you can choose to show any product type (custom and public products), only custom products or only public products.



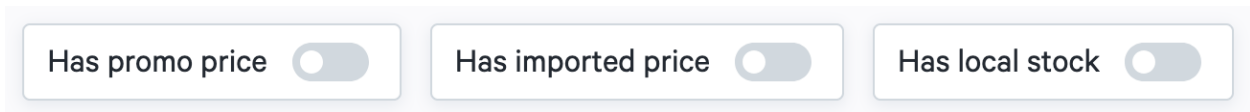
Filter product label

You can also filter the list of products based on product labels. You can do this to display only the products that are suitable for the webshop, a product wall or custom page.



ERP filter

The product selection for the sales channel can be filtered based on information from the ERP: promotional price, imported price and stock.



5.1.5 Webshop custom prices

Via “Webshop custom prices”, you can modify the prices of the products that are displayed on the webshop. The section works in the same way as that for In store custom prices (see explanation in 5.1.4).

Products > Webshop custom prices Josephine De Vuyst (Impersonating Sergiu Paraschiv) [i] [o] [n] [a]

Webshop custom prices

On this page you can determine which products can be used in this sales channel.

Search by product name, CNK code, ...

Public Products

Product feedback

| Image | Image types | Name | Price | Stock | VAT rate | Status | Industry | Up |
|-------|--------------|---|--|-------|----------|--------|----------|----|
| | Product shot | (N) Suprima 1222 Slip Pvc/pes Drukknoppen Zij Wit T30 Webshop | Public price: €73.90 Price override: - / Promo price override: - / | | 6% | Active | Pharmacy | ⊞ |
| | Pack shot | (N) Artisan Cold Spray 200ml 4742200 | Public price: €11.44 | | 6% | Active | Pharmacy | ⊞ |

5.1.6 Robot custom prices

Via "Robot custom prices", you can modify the prices of the products that are sold in the vending machine. The section works in the same way as that for In store custom prices (see explanation in 5.1.4).

Products > Robot custom prices

Josephine De Vuyst (Impersonating Sergiu Paraschiv)

Robot custom prices

On this page you can determine which products can be used in this sales channel.

Search by product name, CNK code, ...

Any images | Any product type | Any completeness | Show columns

Has promo price | Has imported price | Has local stock

| Image | Image types | Name | Price | Stock | VAT rate | Status | Industry | Up |
|-------|--------------|--|--|-------|----------|--------|----------|----|
| | Product shot | (NL) Suprema 1222 Slip Pvc/pes Druknopen Zij Wit T30 | Public price: €73.90 Price override: - Promo price override: - | | 6% | Active | Pharmacy | |
| | Pack shot | (NL) Artinara Cold Spray 200ml 4742200 | Public price: €11.44 | | 6% | Active | Pharmacy | |

5.1.7 Selection templates

Via "Selection templates", you can see an overview of all the templates that your company has created. As a company manager, you can make a selection of products for the various sales channels. If a new branch is created for your company, these products will be configured automatically for the branch. The branch manager will subsequently be able to modify these product selections.

Products > Selection templates

Josephine De Vuyst (Impersonating Sergiu Paraschiv)

Selection templates

Selection templates overview description.

Search by name

Create new template

Selection | Default Webshop Selection | Default In Store Selection | Default Robot Selection

No results.

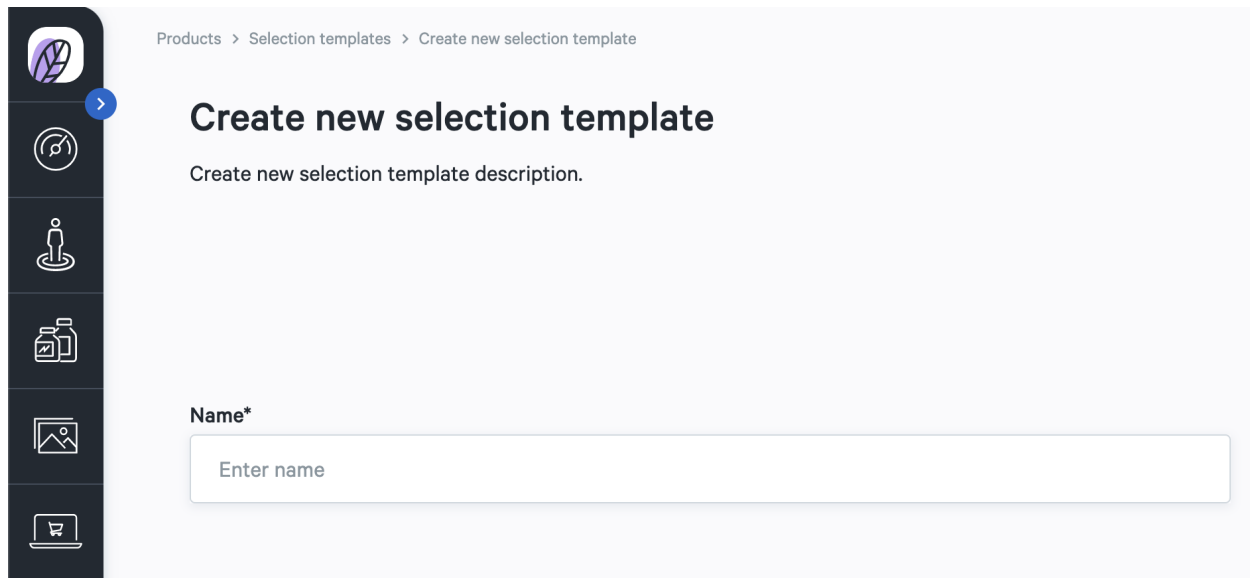
Selection template information

The following information is visible for each public product:

- Name
- Selection
- Default Webshop Selection: check this option if you want the template to be applied to your webshop
- Default In Store Selection: check this option if you want the template to be applied to your TV screens
- Default Robot Selection: check this option if you want the template to be applied to your vending machine

Creating a template

Click on “Create new selection template” and enter the desired name for your template.



Products > Selection templates > Create new selection template

Create new selection template

Create new selection template description.

Name*

The selection works in two ways: inclusion or exclusion. Via inclusion, you start with an empty product selection and choose which categories, manufacturers, brands and products to add. With exclusion, all products are available and you choose which categories, manufacturers, brands and products to remove from the selection.

Products > Selection templates > Edit selection template Test

Josephine De Vuyst (Impersonating Sergiu Paraschiv)

Edit selection template Test

Edit selection template description.

Inclusion Exclusion Update

Name*
Test

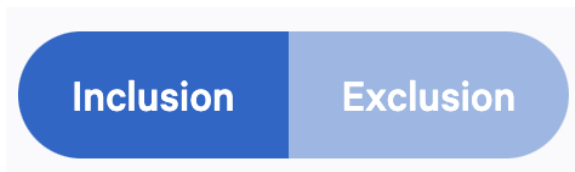
| Category | N° of rules | |
|--|-------------|---|
| <input type="checkbox"/> Healthcare and hygiene | no rules | + |
| <input type="checkbox"/> Weight loss, nutrition and vitamins | no rules | + |
| <input type="checkbox"/> Pregnancy and children | no rules | + |
| <input type="checkbox"/> 50+ | no rules | + |
| <input type="checkbox"/> Herbal medicine | no rules | + |
| <input type="checkbox"/> Home healthcare and first aid | no rules | + |
| <input type="checkbox"/> Animals and insects | no rules | + |
| <input type="checkbox"/> Medicines | no rules | + |

A total of 40290 products are included

| Codes | Image | Name | Manufacturers | Brands | Public price | Stock | VAT rate |
|--------------------------|-------|---|---------------|--------|--------------|-------|----------|
| CNK: 2441368 GTIN: | | <small>(NL)</small> Increlex 1 Vial 40mg <small>Walsberg</small> | Febelco | | €663.20 | | 6% |

Inclusion

Via inclusion, you start with an empty product selection and choose which categories, manufacturers, brands and products to add. To work with the inclusion principle, select inclusion:



You can then choose which category you wish to select for your sales channel for each Medipim main category. If you include additional categories, your product selection will therefore increase. At the bottom of the page, you can see an overview of how many products have been

included, and which ones.

| Category | N° of rules | |
|--|-------------|---|
| <input checked="" type="checkbox"/> Healthcare and hygiene | no rules | + |
| <input type="checkbox"/> Weight loss, nutrition and vitamins | no rules | + |
| <input checked="" type="checkbox"/> Pregnancy and children | no rules | + |
| <input type="checkbox"/> 50+ | no rules | + |
| <input type="checkbox"/> Herbal medicine | no rules | + |
| <input type="checkbox"/> Home healthcare and first aid | no rules | + |
| <input type="checkbox"/> Animals and insects | no rules | + |
| <input type="checkbox"/> Medicines | no rules | + |

A total of 8279 products are included

| Codes | Image | Name | Manufacturers | Brands | Public price | Stock | VAT rate |
|--|-------|--|---|---------------|--------------|-------|----------|
| CNK: 4118386 EAN: 8711736556489 | | <small>(NL)</small> Diffrax Fopspeen Natural 0-6m L... <small>Webshop</small> | Diffrax Ceres Pharma Febelco OTC solutions | Diffrax | €5.49 | | 21% |
| CNK: 2139541 EAN: 4001638098274 | | <small>(NL)</small> Weleda Zilverpar Verkwikking... <small>Webshop</small> | Weleda Febelco | Weleda | €15.49 | | 21% |
| CNK: 3493731 EAN: | | <small>(NL)</small> Vichy Mineral 89 50ml <small>Webshop</small> | L'oréal Belgilux Febelco | Vichy Mineral | €24.95 | | 21% |

To create a deeper selection of products, you can specify rules for each category that you select.

| N° of rules |
|---|
| no rules → + |
| no rules + |

Specify a name for the rule that you are creating. A rule allows you to filter by three things to include in your selection: categories/subcategories, manufacturers and brands. At the bottom of the page, you can see how many and which products will be included with this rule.

Create new rule
Create Selection rule description.

< Back **Create inclusion rule**

Rule name
Vichy Hair and scalp

Filter one or more categories and subcategories
Include category Hair and scalp
+ include subcategory (20 subcategories)
+ include category

Filter one or more manufacturers
+ include manufacturer

Filter one or more brands
Include brand Vichy Dercos
+ include brand

A total of 33 products are included

| Codes | Image | Name | Manufacturers | Brands | Public price | Stock | VAT rate |
|--|-------|--|-----------------------------|--------------|--------------|-------|----------|
| CNK: 3666880 EAN: 3337875595674 | | (N) Vichy Dercos Nutrients S... Webshop Custom page Product will | L'oréal Belgilux Febelco | Vichy Dercos | €11.95 | | 21% |

Click on “Create inclusion rule” to add this rule to the category.

| Category | N° of rules |
|--|-------------|
| <input checked="" type="checkbox"/> Healthcare and hygiene | 1 rule |
| <input type="checkbox"/> Weight loss, nutrition and vitamins | no rules |

Once you have specified a rule for your product selection, additional security will appear for your selection. If you then decide to work with exclusion instead of inclusion, you will need to provide extra confirmation in order to avoid mistakes.

Products > Selection templates > Edit selection template Test Josephine De Vuyst (Impersonating Sergiu Paraschiv) (R) (?) (M) (A)

Edit selection template Test
Edit selection template description.

Inclusion **Update**

Name*
Test

| Category | N° of rules |
|--|-------------|
| <input checked="" type="checkbox"/> Healthcare and hygiene | 1 rule |
| <input type="checkbox"/> Weight loss, nutrition and vitamins | no rules |

Once you have finished selecting all the desired categories and setting rules, click “Update”. You will then find the created template in the “Selection templates” overview. Here, you can specify the sales channels to which you wish to apply the template.

Products > Selection templates Josephine De Vuyst (Impersonating Sergiu Paraschiv) (R) (?) (EN) (A)

Selection templates

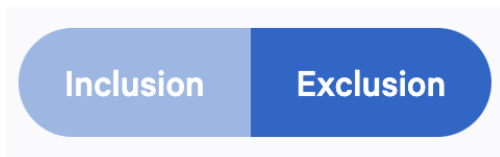
Selection templates overview description.

Search by name

| Name | Selection | Default Webshop Selection | Default In Store Selection | Default Robot Selection | |
|------|---------------------------|---------------------------|----------------------------|--------------------------|---|
| Test | Include 1 root categories | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="button" value="Edit"/> <input type="button" value="Delete"/> |

Exclusion

With exclusion, all products are available and you choose which categories, manufacturers, brands and products to remove from the selection. To work with the exclusion principle, select exclusion:



You can then choose which category you wish to delete from your sales channel for each Medipim main category. If you exclude additional categories, your product selection will therefore decrease. At the bottom of the page, you can see an overview of how many and which products are still in your selection.

Products > Selection templates > Edit selection template Test Josephine De Vuyst (Impersonating Sergiu Paraschiv) (R) (?) (EN) (A)

Edit selection template Test

Edit selection template description.

Name*

| Category | N° of rules | |
|--|-------------|---|
| <input checked="" type="checkbox"/> Healthcare and hygiene | no rules | + |
| <input type="checkbox"/> Weight loss, nutrition and vitamins | no rules | + |
| <input checked="" type="checkbox"/> Pregnancy and children | no rules | + |
| <input type="checkbox"/> 50+ | no rules | + |
| <input type="checkbox"/> Herbal medicine | no rules | + |
| <input type="checkbox"/> Home healthcare and first aid | no rules | + |
| <input type="checkbox"/> Animals and insects | no rules | + |
| <input type="checkbox"/> Medicines | no rules | + |

A total of 32011 products are included

| Codes | Image | Name | Manufacturers | Brands | Public price | Stock | VAT rate |
|--------------------------|-------|---|---------------|--------|--------------|-------|----------|
| CNK: 2441368 GTIN: | | <input type="text" value="(NL) Increlex 1 Vial 40mg"/> <small>Walsberg</small> | Febelco | | €663.20 | | 6% |

To create a deeper selection of products, you can specify rules for each category that you select.

| N° of rules | |
|-------------|-----|
| no rules | → + |
| no rules | + |

Specify a name for the rule that you are creating. A rule allows you to filter by three things to exclude in your selection: categories/subcategories, manufacturers and brands. At the bottom of the page, you can see how many and which products will be excluded with this rule.

Products > Selection templates > Test > Healthcare and hygiene > Create new rule

Josephine De Vuyst (Impersonating Sergiu Paraschiv) @ 1 6h

Create new rule

Create Selection rule description.

[Back](#) [Create exclusion rule](#)

Rule name: Exclude Vichy

Filter one or more categories and subcategories

Exclude category: Hair and scalp (20 subcategories)

Filter one or more manufacturers

Filter one or more brands

Exclude brand: Vichy Dercos

A total of 33 products are excluded

| Codes | Image | Name | Manufacturers | Brands | Public price | Stock | VAT rate |
|--------------|-------|---|-----------------------------|--------------|--------------|-------|----------|
| CNK: 3668880 | | (NL) Vichy Dercos Nutrients S... Webshop Custom page | L'oréal Belgilux Febelco | Vichy Dercos | €11.95 | | 21% |

Click on “Create exclusion rule” to add this rule to the category.

| Category | N° of rules |
|--|-------------|
| <input checked="" type="checkbox"/> Healthcare and hygiene | 1 rule |
| <input type="checkbox"/> Weight loss, nutrition and vitamins | no rules |

Once you have specified a rule for your product selection, additional security will appear for your selection. If you then decide to work with inclusion instead of exclusion, you will need to provide extra confirmation in order to avoid mistakes.

Products > Selection templates > Edit selection template Test Josephine De Vuyst (Impersonating Sergiu Paraschiv) [?] [EN] [🔔]

Edit selection template Test

Edit selection template description.

Exclusion
Update

Name*

| Category | N° of rules |
|--|-------------------------|
| <input checked="" type="checkbox"/> Healthcare and hygiene | 2 rules |
| <input type="checkbox"/> Weight loss, nutrition and vitamins | no rules + |
| <input checked="" type="checkbox"/> Pregnancy and children | no rules + |

Once you have finished selecting all the desired categories and setting rules, click “Update”. You will then find the created template in the “Selection templates” overview. Here, you can specify the sales channels to which you wish to apply the template.

Products > Selection templates Josephine De Vuyst (Impersonating Sergiu Paraschiv) [?] [EN] [🔔]

Selection templates

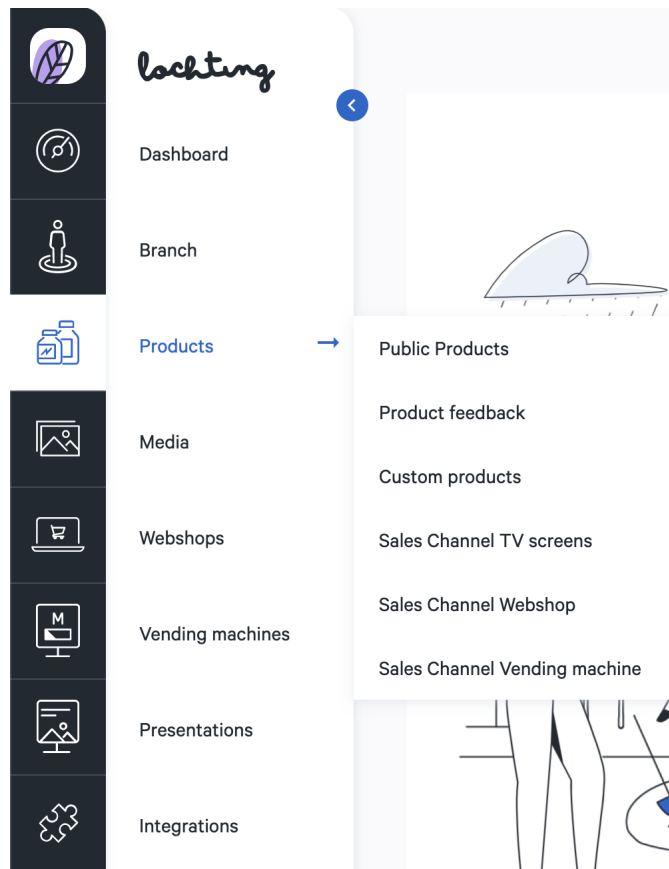
Selection templates overview description.

🔍
Create new template

| Name | Selection | Default Webshop Selection | Default In Store Selection | Default Robot Selection |
|------|---------------------------|---------------------------|----------------------------|--------------------------|
| Test | Exclude 2 root categories | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

5.2 Products - branch manager

Please note: this information is for branch managers only. If you are a company manager, go to 5.1 Products - company manager.



The third main category is that of the products. Under this category, you will find the subcategories “Public products”, “Product feedback to Medipim”, “Custom products”, “Sales Channel TV screens”, “Sales Channel Webshop” and “Sales Channel Vending machine”.

Product selections are specified within the “Products” category. You can make selections of public and custom products, and then add them to the right sales channel. Here, you can select the products that you want to show on the screens in your pharmacy. You then select the products to use in your webshop, which determines what is and what is not offered for sale in your webshop. Finally, you can select the products for the robot, i.e. those displayed on the vending machine.

You can then, among other things, consult the recommended retail price of products under “Public products”, but you cannot change them. Changing them is possible, however, in the

selections for each sales channel, where you can enter both a replacement price and a promotional price for each product.

5.1.1 Public products

Under public products, you will find a list of all products that are available on the market with an official CNK number, and of which at least one image or description is available.

The screenshot shows the 'Public Products' section of a software interface. At the top, there is a search bar with the placeholder text 'Search by product name, CNK code, ...'. Below the search bar is a table with the following columns: Image, Image types, Name, Brand, Public price, Stock, and VAT rate. Two product entries are visible in the table:

| Image | Image types | Name | Brand | Public price | Stock | VAT rate |
|-------|--------------------|--|-------------------|--------------|-------|----------|
| | | [ONL] Increlex 1 Vial 40mg [Webshop] | - | €663,20 | | 6% |
| | Pack shot, Frontal | [ONL] Risperdal Consta 25,0mg ... [Webshop] | Johnson & Johnson | €77,18 | | 6% |

On the left side, there is a sidebar with navigation options: Public Products, Product feedback, Custom products, In store custom prices, Webshop custom prices, Robot custom prices, and Selection templates. The 'Public Products' option is currently selected.

The use of this section is fully in line with the explanation given in 5.1.1 Public Products.

5.1.2 Product feedback

At "Product feedback" you will see an overview of all the feedback you have sent to Medipim about the products. You can give feedback about a certain product via the detail page of a product.

The screenshot shows the 'Feedback' section of a software interface. At the top, there is a 'Feedback overview description.' Below this, there are filters for 'Branch' and 'User'. A table displays the feedback entries with the following columns: Type, Text, Status, Created at, and Updated at. Four feedback entries are visible:

| Type | Text | Status | Created at | Updated at |
|------------------------------|---|---------|---------------------|---------------------|
| Obsolete photo | sqdfsfdfs CnkCode: 3677671 EanCode: 3556347009833 | Handled | 2022-01-07 13:45:12 | 2022-01-18 22:58:59 |
| Obsolete photo | qsdfsfdfs CnkCode: 3677671 EanCode: 3556347009833 | Handled | 2022-01-07 13:45:23 | 2022-01-18 22:58:51 |
| Obsolete photo | TEST LOCHTING CnkCode: 1175207 EanCode: 5404020803194 GtinCode: 05404020803194 | Handled | 2022-01-07 16:31:08 | 2022-01-18 22:58:26 |
| M42EF51AE0 Obsolete photo | TEST LOCHTING obsolete photo foo bar baz CnkCode: 3115599 EanCode: 7613034433138 | Handled | 2022-01-07 16:47:05 | 2022-01-18 22:58:18 |

On the left side, there is a sidebar with navigation options: Public Products, Product feedback, Custom products, Sales Channel TV screens, Sales Channel Webshop, and Sales Channel Vending machine. The 'Product feedback' option is currently selected.

5.1.3 Custom products

Under custom products you will find a list of all the products and preparations that your company makes itself.

Products > Custom products

Company Manager

Custom products

On this page you can manage all your custom products.

Search by product name, CNK code, ...

Create custom product

Show columns

| Image | Name | Price | Promo price | Stock | VAT rate | Status | Owner branch | Industry | Updated on | Actions |
|-------|----------------------------------|--------|-------------|-------|----------|----------|--------------|----------|---------------------|---------|
| | Branch custom product Webshop | €5.00 | €4.00 | | 21% | Active | Baldwin | Pharmacy | 2021-03-14 16:05:38 | ⊞ |
| | Nom Webshop | €10.00 | €8.00 | | 6% | Inactive | | Pharmacy | 2021-09-14 10:30:39 | ⊞ |
| | Nom Webshop | €10.00 | €8.00 | | 6% | Inactive | | Pharmacy | 2021-09-14 10:34:29 | ⊞ |
| | aaa Webshop Custom page | €1.00 | €3.00 | | 2% | Active | Baldwin RO | Pharmacy | 2022-01-19 14:21:05 | ⊞ |
| | produit personnalisé | €10.00 | €17.00 | | 6% | Inactive | | Pharmacy | 2021-09-14 10:28:46 | ⊞ |

Custom products information

The following information is visible for each custom product:

- Codes
- Image
- Name
- Price
- Promo price
- Stock
- VAT rate
- Status
- Owner branch
- Industry
- Updated on

When you click on your custom product, you will see the details page. Here you will find the same four tabs with the same information as for the public products: "All product content", "Media", "Descriptions" and "Logistics and pricing".

Create custom product

You can create your custom product and fill in all the information fields.

The screenshot shows a web interface for creating a custom product. The page title is "Create custom product" and it includes a breadcrumb trail: "Products > Custom products > Create custom product". In the top right corner, there is a "Company Manager" section with icons for user, help, and notifications. The main content area features a form with the following fields and sections:

- Status:** A dropdown menu set to "Inactive".
- Name*:** A text input field with a language selector (EN, NL, FR) and a search icon.
- Price*:** A text input field.
- VAT*:** A text input field.
- Promo price:** A text input field.
- Product codes:** A section with a "Type" dropdown (set to "EAN"), a "Code" input field, and an "Add" button.
- Width:** A text input field.
- Depth:** A text input field.
- Length:** A text input field.
- Description:** A text input field with a language selector (EN, NL, FR).

A blue "Create" button is located in the top right corner of the form area.

With the tree structure we offer, you can classify your product according to different predefined categories.

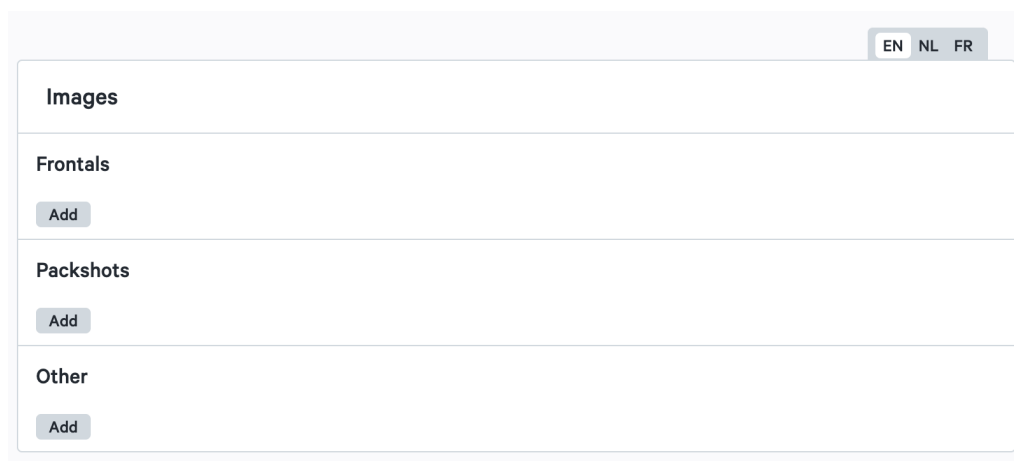
The screenshot shows a "Categories" selection interface. It features a search bar at the top with the placeholder text "Search by category name" and a magnifying glass icon. Below the search bar, the categories are organized into a tree structure:

- Healthcare and hygiene**
 - Hair and scalp**
 - Combing
 - Scalp irritation - damaged hair
 - Styling - spray & gel
 - Care
 - Hair colouring
 - Dandruff
 - Supplements

Add the desired images to each product. These images will be displayed on your webshop and are also used to develop the product walls.

You can upload three types of images: "Frontals", "Packshots" and "Other". A frontal image shows the front of the product (and has no white background) and is necessary for a nice product setup. You can only deliver this by displaying the product on a transparent background. The frontal images can only be uploaded in .png format. For packshots and other images you can deliver images in both .png format and .jpeg format.

The platform will issue a warning if your image's resolution is too low. The resolution is important for the use of the images in product walls, custom pages and on your webshop.



The screenshot shows a user interface for managing product images. At the top right, there are language selection tabs for 'EN', 'NL', and 'FR'. The main content area is titled 'Images' and is organized into three distinct sections, each with an 'Add' button:

- Frontals**: This section is for uploading frontal images of the product.
- Packshots**: This section is for uploading images of the product packaging.
- Other**: This section is for uploading other types of product images.

5.2.4 Sales Channel TV screens

On the "Sales Channel TV screens" page, you determine which products you wish to use via the platform in the presentations. When creating presentations, you can therefore only use products from this selection and not from all public products.

Products > Sales Channel TV screens Josephine De Vuyst (Impersonating Sergiu Paraschiv)

Sales Channel TV screens

On this page you can determine which products can be used in this sales channel.

Search by product name, CNK code, ... [Edit MT.vision selection \(TV screens\)](#)

Any images Any product type Any completeness Show columns

Has promo price Has imported price Has local stock

| Image | Image types | Name | Price | Stock | VAT rate | Status |
|-------|-------------|--|--|-------------------------------|----------|--------|
| | Pack shot | <small>(NL)</small> Nuxe Prodigeux Douche Olie 300ml <small>Webshop</small> | Public price: €11.50 Price override: - Promo price override: - | | 21% | Active |
| | Pack shot | <small>(NL)</small> Apaisac Biorga Lichaamsmelk Voedend Tube 200ml | Public price: €16.00 | stockSource-febelco-brugge: 0 | 21% | Active |

Changing the selection

Click on “Edit MT.vision selection (TV screens)” to determine which products you want to use on the TV screens. By default, as a branch manager you will see the products that the company manager has configured as a template. As a branch manager, you then can edit this selection. The selection works in two ways: inclusion or exclusion. Via inclusion, you start with an empty product selection and choose which categories, manufacturers, brands and products to add. With exclusion, all products are available and you choose which categories, manufacturers, brands and products to remove from the selection.

5.2.5 Sales Channel Webshop

The “Sales Channel Webshop” page is where you select all the products you want to offer in your webshop. The product selection takes place in the same way as for the “Sales Channel TV screens” selection (see the explanation in 5.2.4).

Products > Sales Channel Webshop Josephine De Vuyst (impersonating Sergiu Paraschiv) (R) (T) (EN) (A)

Sales Channel Webshop

On this page you can determine which products can be used in this sales channel.

Search by product name, CNK code, ... [Edit Webshop Selection](#)

Any images Any product type Any completeness Show columns

Has promo price Has imported price Has local stock

| Image | Image types | Name | Price | Stock | VAT rate | Status |
|-------|---------------------------|---|--|-------------------------------|----------|--------|
| | Pack shot Frontal | (NL) Actico Ulcersys Zand-wit/ M Webshop | Public price: €52.00 Price override: - / - Promo price override: - / - | stockSource-febelco-brugge: 0 | 6% | Act |
| | Pack shot Product shot | (NL) Rosidal Haft Cohesieve Windel 6cmx5m 1 31973 | Public price: €6.22 | stockSource-febelco-brugge: 0 | 6% | Act |

On this page, you have the same options as on the “Sales Channel TV screens” page. You can select products, change the price and filter the list based on product type (custom or public products), photo type or label.

5.2.6 Sales Channel Vending machine

The use of this section is completely in line with the explanation given in 5.2.4.

Products > Sales Channel Vending machine Josephine De Vuyst (impersonating Sergiu Paraschiv) (R) (T) (EN) (A)

Sales Channel Vending machine

On this page you can determine which products can be used in this sales channel.

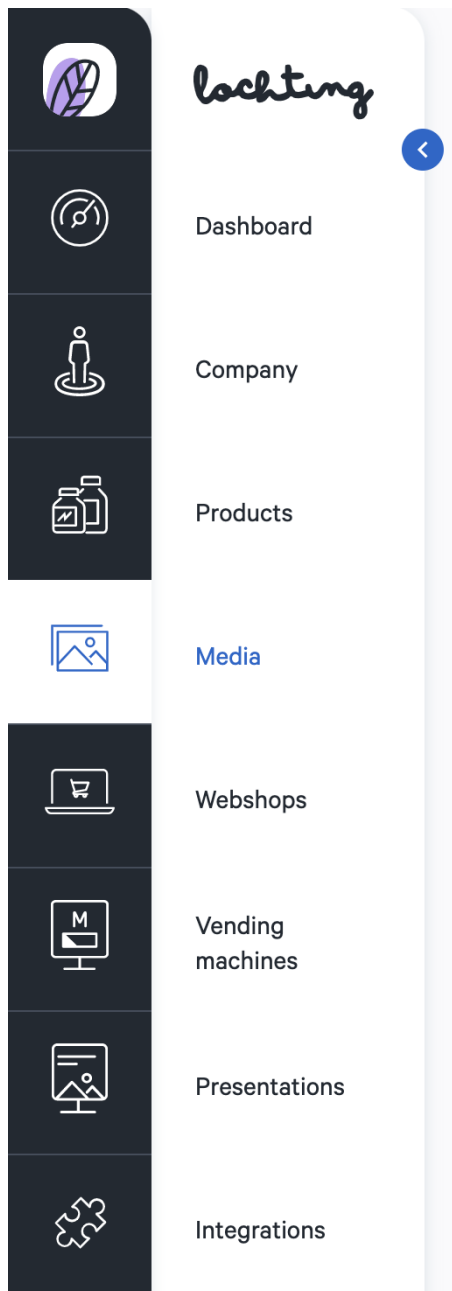
Search by product name, CNK code, ... [Edit Sales Channel Vending machine selection](#)

Any images Any product type Any completeness Show columns

Has promo price Has imported price Has local stock

| Image | Image types | Name | Price | Stock | VAT rate | Status |
|-------|---------------------------|---|--|-------------------------------|----------|--------|
| | Pack shot Frontal | (NL) Actico Ulcersys Zand-wit/ M Webshop | Public price: €52.00 Price override: - / - Promo price override: - / - | stockSource-febelco-brugge: 0 | 6% | Act |
| | Pack shot Product shot | (NL) Rosidal Haft Cohesieve Windel 6cmx5m 1 31973 | Public price: €6.22 | stockSource-febelco-brugge: 0 | 6% | Act |

6. Media



The fourth main category includes the media library.

Media library Company Manager Ⓡ ? EN 🔔

Media

On this page you find an overview of all the available media.

Search by media name, language, ...

| Preview | Name [↑] | Company | Branch [⌵] | Owner | Tags | Created at [↑] | Updated at [↑] | |
|---------|--|---------|---------------------|-----------------|------|-------------------------|-------------------------|--|
| | concept_v2.jpg <small>Image</small> | Baldwin | Baldwin | Marketing | | 2021-10-28 13:04:33 | 2021-10-28 13:04:45 | |
| | Walking.jpg <small>Image</small> | Baldwin | | Company Manager | | 2021-09-20 16:06:28 | 2021-09-29 13:46:22 | |
| | Migraine.jpg <small>Image</small> | Baldwin | | Company Manager | | 2021-09-21 09:35:50 | 2021-09-29 13:46:21 | |
| | Nachtrust.jpg <small>Image</small> | Baldwin | | Company Manager | | 2021-09-21 12:47:29 | 2021-09-29 13:46:16 | |
| | Ashwaqandha.jpg | Baldwin | | Company Manager | | 2021-09-21 12:49:06 | 2021-09-29 13:46:15 | |

You can change the media display to:

- 20, 50 or 100 media items per page:

20 per page [⌵]

20 per page

50 per page

100 per page

- Display media from your company only or also display content shared with you:

Gedeelde Content

- List view or grid view:

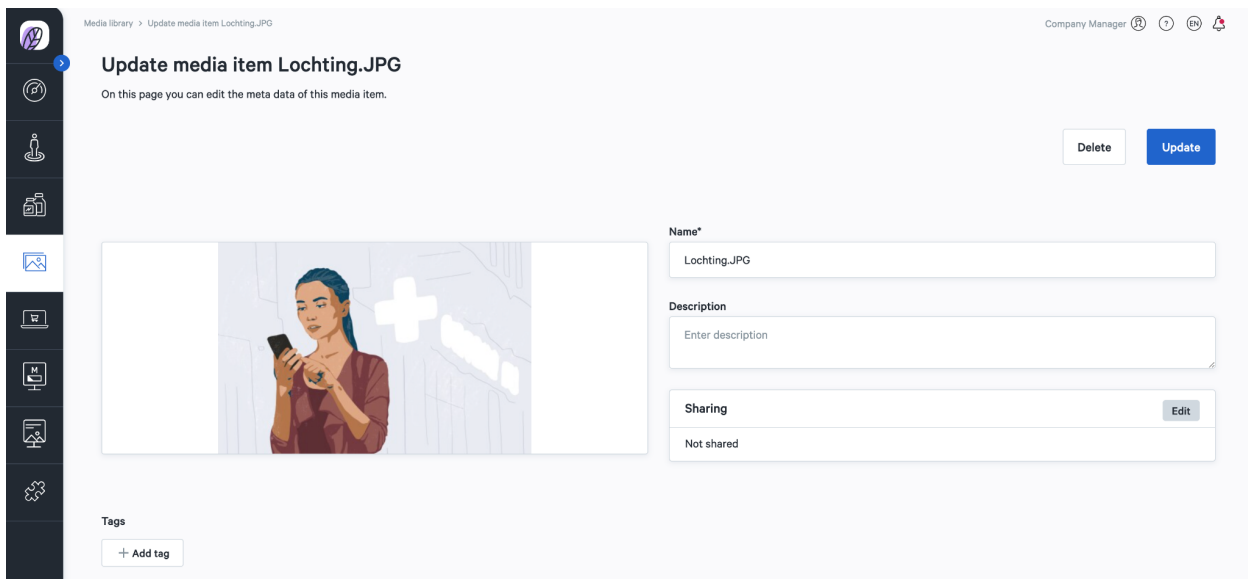
Media Information

For all media, the following information is visible:

- Preview
- Name
- Company
- Branch
- Owner
- Tags
- Created on
- Updated on

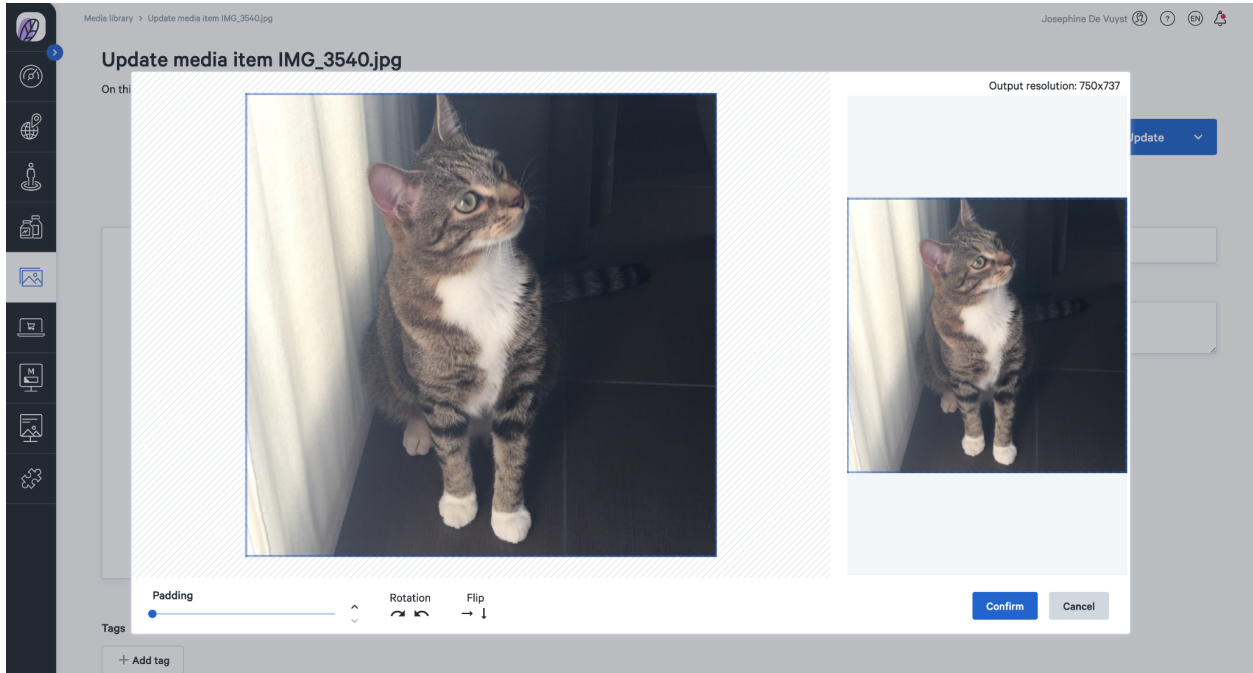
Media detail page

Click on a media item to see its details page. Here you can delete the image or edit the name, description, sharing settings and add associated tags.



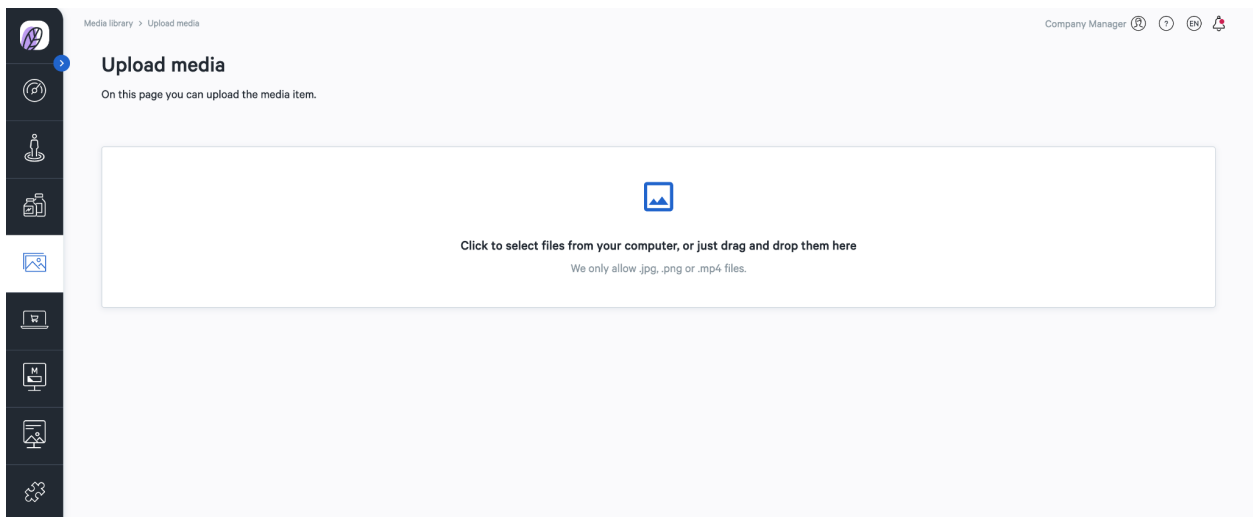
The screenshot displays the 'Update media item Lochting.JPG' page. At the top, it says 'Media library > Update media item Lochting.JPG' and 'Company Manager'. The main heading is 'Update media item Lochting.JPG' with a sub-heading 'On this page you can edit the meta data of this media item.' There are 'Delete' and 'Update' buttons. The central image shows a woman with blue hair using a smartphone in a hospital hallway. To the right, there are form fields for 'Name*' (Lochting.JPG), 'Description' (Enter description), and 'Sharing' (Not shared) with an 'Edit' button. At the bottom left, there is a 'Tags' section with an '+ Add tag' button.

You will then have the option to crop your image, modify the edge and to rotate and flip the image via 'Cropping'.

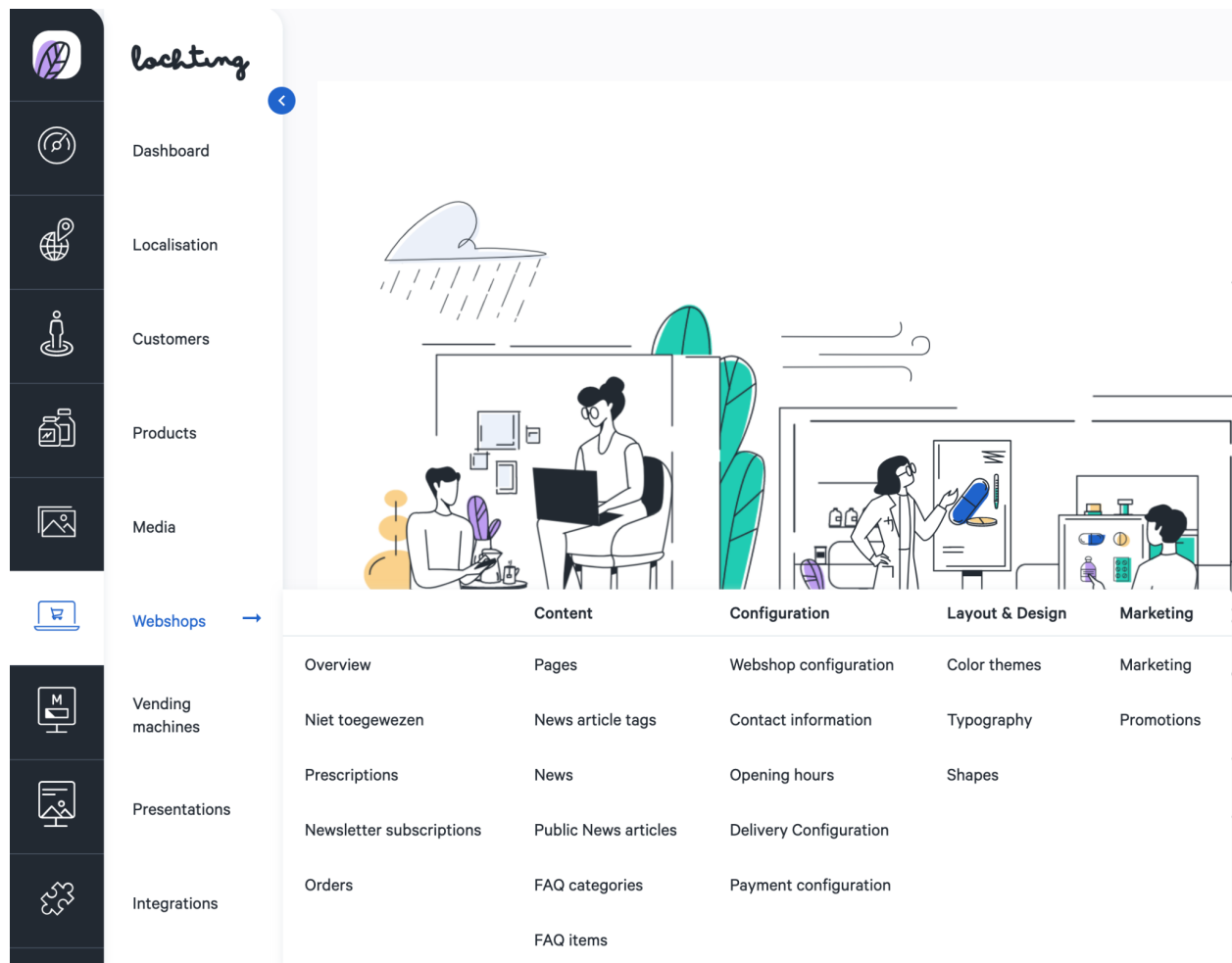


Upload media

You can use the "Upload" button to upload all your media. It is possible to add .jpg, .png and .mp4 files. You can do this by clicking on the field and selecting a file from your computer, or dragging the file onto the page. Then, from the details page, you can customize the name, description, sharing settings, and add matching tags.



7. Webshops



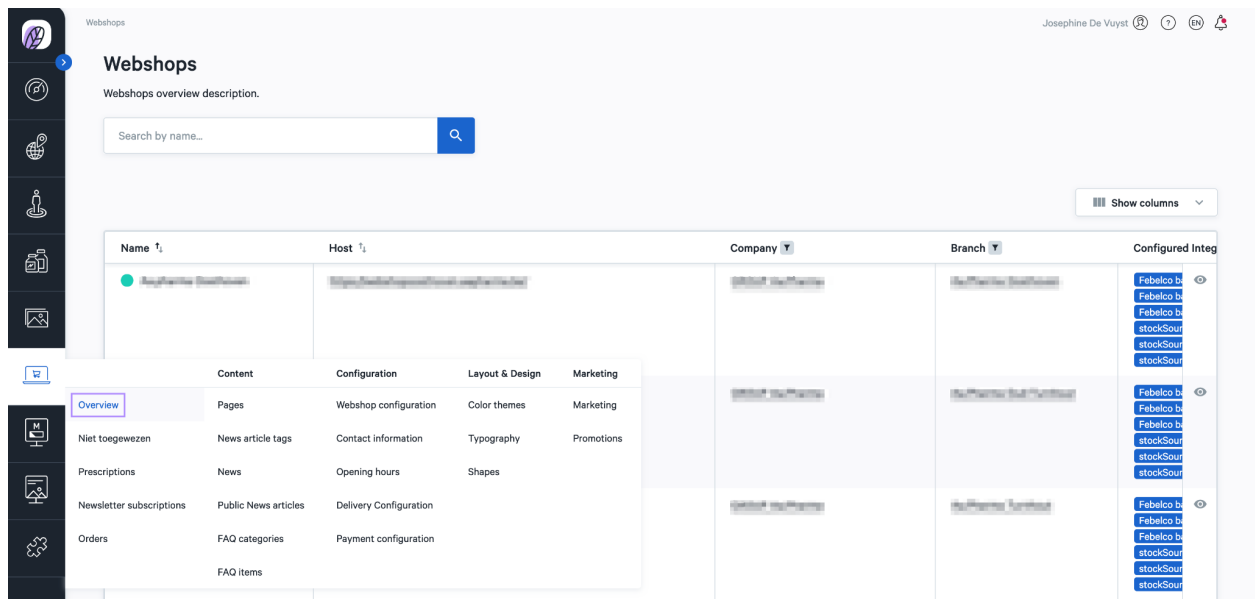
The screenshot shows the Lochting dashboard with a sidebar on the left containing various menu items. The 'Webshops' item is highlighted with a blue arrow. The main content area displays a grid of subcategories under the 'Webshops' heading, which is accompanied by an illustration of people working in an office and a pharmacist in a pharmacy.

| | Content | Configuration | Layout & Design | Marketing |
|--------------------------|----------------------|------------------------|-----------------|------------|
| Overview | Pages | Webshop configuration | Color themes | Marketing |
| Niet toegewezen | News article tags | Contact information | Typography | Promotions |
| Prescriptions | News | Opening hours | Shapes | |
| Newsletter subscriptions | Public News articles | Delivery Configuration | | |
| Orders | FAQ categories | Payment configuration | | |
| | FAQ items | | | |

The fifth main category are the webshops. Below you will find the subcategories "Content", "Configuration", "Layout & Design" and "Marketing" with subcategories.

Overview

In "Overview" you will find a list of all the webshops within your company.



The following information is visible for each webshop:

- Name
- Host
- Company
- Branch
- Configured Integrations
- Live status
- Synched products %
- Selected products
- Version
- Last deployment

API connection status & webshop health status

The bullet next to the name of the webshop gives an overview of the webshop status. This shows two things. Firstly, it shows whether the API connection between the platform and the webshop is in order. Secondly, you can see the general health status of the webshop here.

Name ↑↓

● internal_demo_belgium

API connection status: OK

Webshop health status: OK

You can see the details page of a webshop by clicking on it. This will show three tabs: "Details", "Webshop configuration" and "Contact information".

Details

Under the "Details" tab, the following information is visible:

- ID
- Name
- Locales
- Default locales
- Company
- Branch
- Host: URL of your webshop
- Key
- API connection status: shows if the connection between the platform and your webshop is functioning correctly
- Webshop health status: shows the general health status of the webshop (general problems, hosting problems, etc.)
- Metadata: version of the webshop and when the last deployment was done

Webshops > public_demo_belgium

public_demo_belgium

Webshop details description.

Details Webshop configuration Contact information

| | |
|-----------------------|--|
| ID | webshop-e61249a0-17e7-527a-b181-502282901b23 |
| Name | public_demo_belgium |
| Locales | Dutch French |
| Default locales | Dutch |
| Company | <u>Apotheek Lochting</u> |
| Branch | <u>Publieke Demo Lochting Webshop</u> |
| Host | <u>https://belgium.demo.lochting.com/</u> |
| Key | 7mcvx11huk33j7d8yykfw96rff3nognm |
| API connection status | OK |
| Webshop health status | OK |
| Metadata | Version: master-v1.52 Last deploy time: 2022-02-28T11:09:38+00:00 |

Webshop configuration



Under the "webshop configuration" tab, the following information is visible:

- Name
- Title
- Description
- Titular
- License number
- Welcome message
- Copyright message
- Favicon: the icon you see in your browser tabs
- Webshop logo: the logo appears at the top left of your shop
- Webshop logo dark mode



- Email logo: this is used with emails such as order confirmations

public_demo_belgium
Webshop details description.

| Details | Webshop configuration | Contact information |
|------------------------|---|---------------------|
| Name | Apotheek Lochting | |
| Title | Apotheek Lochting | |
| Description | Description Apotheek Lochting | |
| Titular | Lauren De Lochter | |
| License number | APB 123456 | |
| Welcome message | Dit is een demo webshop om Lochting te kunnen demonstreren. | |
| Copyright message | Deze webshop is van Lochting | |
| Favicon | | |
| Webshop logo |  | |
| Webshop logo dark mode | | |
| Email logo |  | |

Click the edit icon to edit the webshop configuration information. You can also modify this information via Webshops > Configuration > Webshop Configuration.

Contact information

Under the "contact information" tab, the following information is visible:

- Phone number
- Country
- Region
- Zip code
- City



- Street
- No.
- VAT number
- General contact name
- General contact email
- Sales contact name
- Sales contact email

Webshops > public_demo_belgium

public_demo_belgium

Webshop details description.

Details Webshop configuration **Contact information**

| | |
|-----------------------|-------------------|
| Phone number | 09 123 45 67 |
| Country | Belgium |
| Region | Oost-Vlaanderen |
| Post code | 9000 |
| City | Gent |
| Street | Lochtingstraat |
| No. | 1 |
| VAT number | BE0123456789 |
| General contact name | Apotheek Lochting |
| General contact email | info@lochting.com |
| Sales contact name | Apotheek Lochting |
| Sales contact email | info@lochting.com |

Click on the edit icon to edit the contact information. You can also modify this information via Webshops > Configuration > Contact information.

Prescriptions



Under "Prescriptions" you will find an overview of prescriptions that have been uploaded by patients via the webshop.

Select the correct webshop if your company has multiple webshops. You will find the following information about prescriptions:

- Name
- Address line 1
- Address line 2
- Email
- Barcode
- Phone number
- Remarks

The screenshot displays the 'Prescriptions' overview page. At the top, there is a search bar labeled 'Search by prescription name, ...'. Below it is a dropdown menu for selecting a webshop, currently set to 'public_demo_belgium'. A 'Show columns' button is visible on the right. The main table has the following columns: Name, Address Line 1, Address Line 2, Email, Barcode, Phone number, and Remarks. The first row of data shows a prescription with the name 'Janssen, Paracetamol', address 'Willemsdijkweg 10', email 'janssen.paracetamol@sigmalabs.com', barcode '8877123456789', phone number '06-77889900', and remarks 'Opmerking bij het voorschrift'. A pagination control at the bottom right shows '1 - 1 of 1' and navigation buttons. On the left, a sidebar menu is open, showing a tree view of the system's content and configuration options, with 'Prescriptions' highlighted under the 'Content' section.

Newsletter subscriptions

Under "Newsletter subscriptions", you will find an overview of all the subscriptions to the newsletter in your webshop.

You will find the following information about the newsletter subscriptions:

- Email
- Subscribed on
- Unsubscribed on

There is no integration with email marketing platforms via Lochting. You can create an export to a CSV file.

Webshops > Newsletter Subscriptions Josephine De Vuyst

Newsletter Subscriptions

Newsletter Subscriptions overview description.

Search by email address, ...

public_demo_belgium Select a webshop Export Show columns

| Email | Subscribed at | Unsubscribed at |
|--------------------|---------------------|-----------------|
| tim@baldwin.be | 2021-11-23 11:50:06 | |
| info@baldwin.be | 2021-09-22 15:34:30 | |
| maarten@baldwin.be | 2021-09-22 15:34:17 | |

Content Configuration Layout & Design Marketing

- Overview Pages Webshop configuration Color themes Marketing
- Niet toegewezen News article tags Contact information Typography Promotions
- Prescriptions News Opening hours Shapes
- Newsletter subscriptions** Public News articles Delivery Configuration
- Orders FAQ categories Payment configuration
- FAQ items

1 - 3 of 3 |< < 1 > >|

Orders

Under "Orders" you will find an overview of all orders received at the webshop.

Select the correct webshop if your company has multiple webshops. You will find the following information about the orders:

- External reference ID
- Order status
- Bill-to
- Ship-to
- Shipping method
- Payment method
- Grand total
- Taxes
- Shipping
- Discount
- Created at
- Updated at
- ID

Webshops > Orders Josephine De Vuyt (R) (?) (EN) 🔔

Orders

Orders overview description.

Search by order reference, ... 🔍

public_demo_belgium Show columns ▾

| External reference ID ¹ | Order status ¹ ▾ | Bill-to ¹ | Ship-to ¹ | Shipping method ¹ ▾ | Payment method ¹ ▾ | Grand total ¹ | Taxes ¹ | Shipping ¹ |
|------------------------------------|-----------------------------|----------------------|----------------------|--------------------------------|-------------------------------|--------------------------|--------------------|-----------------------|
| 000000008 | Pending payment | Jeroen Faingnaert | Jeroen Faingnaert | Click and collect | Pay.NL Maestro | €49.00 | €8.50 | €0.00 |
| 000000001 | Pending payment | alexander severyns | Alexander Severyns | Click and collect | Pay.NL Mistercash | €6.35 | €1.10 | €0.00 |
| | | | | Click and collect | Pay.NL Maestro | €17.50 | €3.04 | €0.00 |
| | | | | Click and collect | Pay.NL Mistercash | €19.95 | €3.46 | €0.00 |
| | | | | Click and collect | Pay.NL Mistercash | €95.94 | €6.60 | €0.00 |
| | | | | Click and collect | Pay.NL VISA / MasterCard | €85.96 | €4.87 | €0.00 |
| | | | | Click and collect | Pay.NL Maestro | €48.85 | €2.77 | €0.00 |
| | | | | Click and collect | Pay.NL Mistercash | €36.00 | €6.25 | €0.00 |

Content Configuration Layout & Design Marketing

- Overview Pages Webshop configuration Color themes Marketing
- Niet toegewezen News article tags Contact information Typography Promotions
- Prescriptions News Opening hours Shapes
- Newsletter subscriptions Public News articles Delivery Configuration
- Orders FAQ categories Payment configuration
- FAQ items

Order details page

Click on an order to see the details page.

Here you will see the **order status** and you can change it to "Ready to pick up in store" if the order is ready for the customer. The platform will then automatically send an email to the customer, informing them that the ordered products are ready. If the order has been picked up, you can change the status to "Picked up in store" here.

Order status: Processing Change status to: Ready to pick up in store Picked up in store

You can add a message when you change the status to "Ready to pick up in the pharmacy". The customer will automatically be sent an email stating that the order is ready to be picked up, together with the message, e.g. ready for collection in locker 1.

status to: Ready to pick up in store Picked up in store

Are you sure you want to change the status of this order?

Send a comment to the customer EN





Cancel Confirm

You will find following information about the order:

- Order totals
- Email address
- Order message
- Payment method
- Order date
- Billing address
- Shipping method
- Shipping address

The details page also shows the **Febelco Backorder Reference ID** of the order. The products ordered are automatically ordered from Febelco and delivered to your pharmacy.

At the bottom of the details page, you will see a **summary of the products purchased** from the order.

Webshops > Orders > 000000007 Josephine De Vuyst    

000000007

Webshop order details description.

€17.50 Order status: Processing Change status to: Ready to pick up in store Picked up in store

Information

| | | | | |
|---|--|-------------------------------------|---|---|
| Order totals Shipping & Handling €0.00 Discount €0.00 Total tax €3.04 Grand Total (Incl. TAX) €17.50 | Email address tristan@baldwin.be | Order message No message. | Payment method Pay.NL Maestro Order date Dec 16 2021, 04:46:06 PM Billing address tristan hofman dendermondsesteenweg 140c 9000 Gent Belgium | Shipping method clickAndCollect Shipping address tristan hofman dendermondsesteenweg 140c 9000 Gent Belgium |
|---|--|-------------------------------------|---|---|

Products

| CNK | Name | Unit price | Quantity | VAT Amount | VAT Percent | Discount Amount | Row Total |
|---------|---|------------|----------|------------|-------------|-----------------|-----------|
| 4342457 | Eucerin Urearepair Plus Urea Voetschuim ... | €17.50 | 1 | €3.04 | 21% | €0.00 | €17.50 |

7.1 Content

Pages

Here you can see an overview of all the pages in your webshop. Select the appropriate webshop if your company has multiple webshops. You can expand your webshop by changing pages and adding extra widgets.

Your webshop has default pages:

- Cookies
- Home
- Useful links
- About us
- Privacy disclaimer
- Return policy
- Sales conditions
- Prescriptions

You will find the following information about the pages:

- Title
- Slug: the part that comes after your domain name in the URL and identifies an individual page of your webshop.

- Locale
- Status

The screenshot shows the 'Webshop Pages' overview. At the top, there's a breadcrumb 'Webshops > Pages' and a user profile 'Maarten Deboo'. The main heading is 'Webshop Pages' with a sub-heading 'Webshop Pages overview description.'. Below this, there are filters for 'public_demo_belgium' and 'Dutch'. A table lists pages with columns: Title, Slug, Locale, and Status. The 'Status' column contains 'Active' buttons and edit icons. A sidebar menu on the left has 'Pages' highlighted. At the bottom right, there's a pagination control '1 - 8 of 8'.

| Title | Slug | Locale | Status |
|---------------|---------------|--------|--------|
| Cookies | cookies | Dutch | Active |
| Home | home | Dutch | Active |
| Nuttige links | nuttige-links | Dutch | Active |

Click on the page you want to edit or on the edit icon. Here you can enter the page title and set the status to active or inactive. You will see how the page is displayed on a desktop, tablet or smartphone.

The screenshot shows the 'Edit Webshop page Home' form. At the top, there's a breadcrumb 'Webshops > Pages > Home' and a user profile 'Maarten Deboo'. The main heading is 'Edit Webshop page Home' with a sub-heading 'Edit page description.'. Below this, there's an 'Active' status dropdown and a 'Update' button. A 'Title*' field contains 'Home'. At the bottom right, there are device view toggles for 'Desktop', 'Tablet', and 'Phone'.

At the bottom of the page, you can edit the heading, meta title and meta description:

- Meta title: the title of a page that is visible in the search engine (e.g. Google, Bing) and in the browser tab. This is important for your webshop to rank high in the organic search results of a search engine.
- Meta description: the description of the page content. This is visible in the search engine under the title.

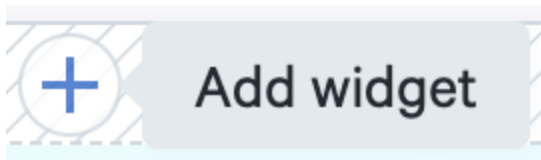
Heading
Home

Meta title
Apotheek Lochting Publieke demo webshop

Meta description
Deze webshop heeft als doel de mogelijkheden van e-commerce binnen ons platform te tonen. Er worden...

Update

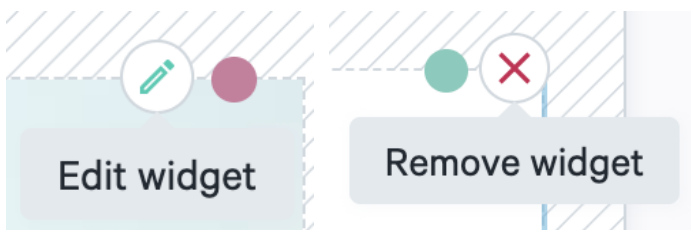
Click on the plus at the top of the box to add a widget. These are the different blocks you can place on the page.



You can add the following widgets to your page:

- Tile
- Opening hours
- Prescription form
- Product list
- Category list
- Carousel
- Blog article list

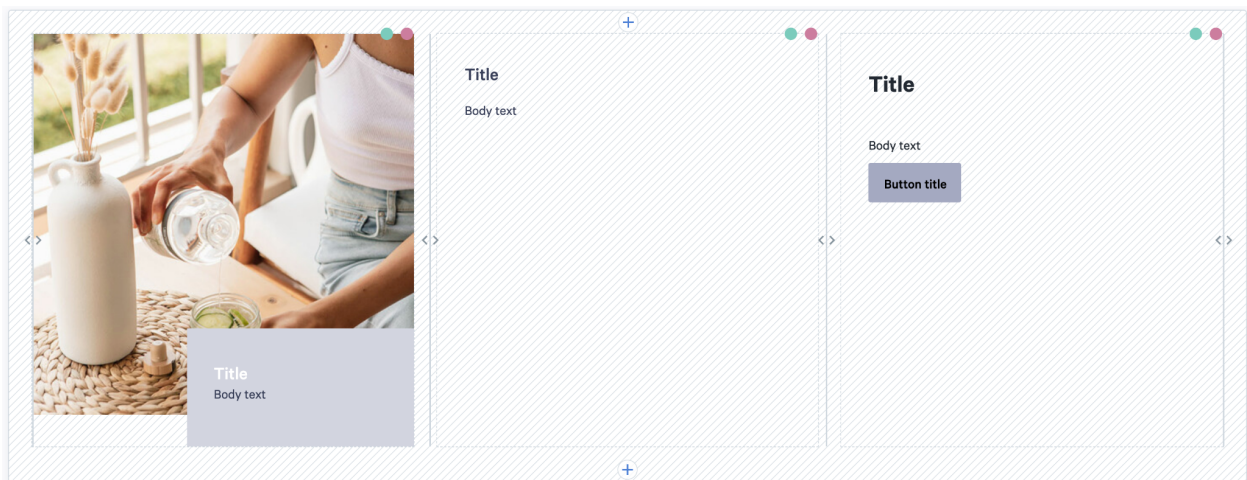
You can modify the added widgets by clicking on the green dot at the top right of the block. Removing widgets is done via the red dot.



You can move a field by dragging the bar on the side.



This allows you to create multiple fields and add multiple widgets side by side.

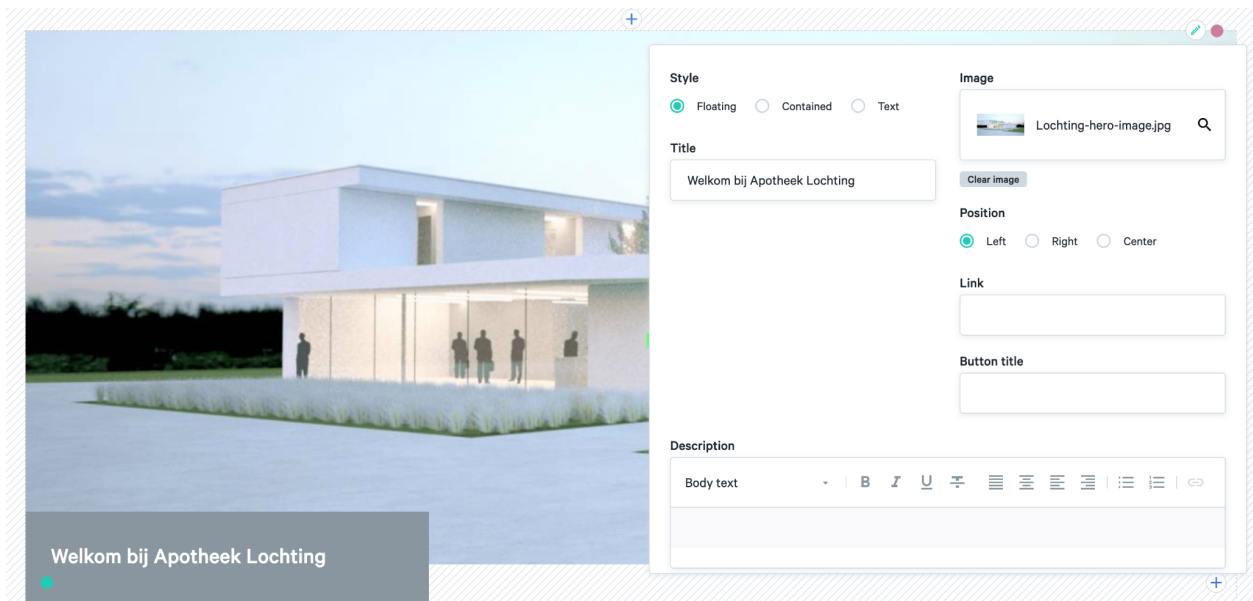


The “Fixed height” slider allows you to automatically make all the blocks on the page the same height.

Fixed height

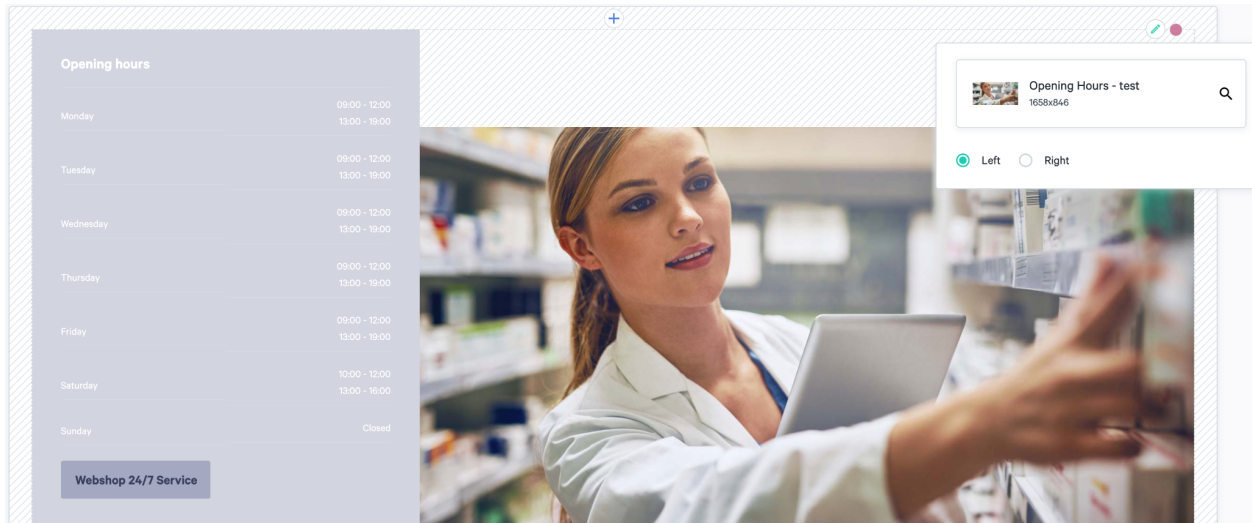
Tile

With the tile widget, you have the option to add text or an image to your page. Select the image you want to use. Under "Style", you can choose to add the text floating or contained in the image. Then choose the title and edit your text as desired. You can position the text box to the left, right or centrally across your page. Buttons are used to direct website visitors to other pages. Choose the title to be shown on the button and add the link that opens when users click on the button.



Opening hours

Here you can add to your webshop your pharmacy's opening hours, which you indicated in Webshops > Configuration > Opening hours. You can then add an image that will be shown to the left or right of the block of hours.



Prescription form

Adding the prescription form to a page allows a patient to upload electronic prescriptions.

A screenshot of a "Prescription form" widget. The title "Prescription form" is at the top left. The form consists of several input fields: two short horizontal fields on the top row, two more on the second row, and a large rectangular area on the third row. At the bottom left of the form is a button labeled "Confirm".

You do not have to change anything else. The form will be placed on your webshop:

Hier kunt u uw voorschrift opladen.

Persoonlijke informatie

Voornaam

Voornaam

Achternaam

Achternaam

Telefoonnummer

Telefoonnummer

E-mail

E-mail

Adres Gegevens

Street

Street

Nummer / bus

Nummer / bus

Postcode

Postcode

Plaatsnaam

Plaatsnaam

Voorschrift

Opmerkingen

Opmerkingen

Barcode (De barcode van het voorschrift begint met 'BEP')

Barcode

Bevestig



A barcode is shown with a red arrow pointing to the alphanumeric code 'BEP15220H' below it. Below the code is the text 'BEWIJS VAN ELEKTRONISCH VOORSCHRIFT'. Further down, there are fields for 'Voorsrijver:', 'RIZIV nr:', 'Rechthebbende:', and 'INSZ:', all of which are redacted with black boxes. At the bottom, the text 'Inhoud van het elektronisch voorschrift' is visible.

Product list

The product list widget allows you to add products to your page. First add a title and then search for the desired products via the search filter: enter a term, CNK, etc. with which you want to search. You can change the order in which the products are displayed by dragging them onto the "Product order" list.

Ontdek de nieuwste producten in ons gamma

Title
Ontdek de nieuwste producten in ons g...

Phy Serum Physio 0,9% 40x5ml, ...

Order of products

Phy Serum Physio 0,9% 40x5ml
Uriage Creme Gommante Corps 200ml
Jean D'aveze Creme Jouvence Droge ...
Uriage 1ste Luierswissel Emuls Tube 10...
Nuxe Bio Micro Exfolierend Reiniging...
Moxifloxacin Sandoz 400mg Filmomh...

Category list

Via category list you add an overview of different categories. Enter the title and choose the desired categories. You can select these in our tree structure via different predefined categories. You can show the categories in a list or grid view via the slider. You can change the order in which the categories are displayed by dragging them in the "Category order" list.

Titel

Schoonheid, verzorging en hygiëne Afslanken, voeding en vitamines 50+

Heading
Lorem ipsum

Meta titel
Lorem ipsum

Meta beschrijving
Lorem ipsum

Titel

Categorieën
Schoonheid, verzorging en h...
Afslanken, voeding en vitami... 50+

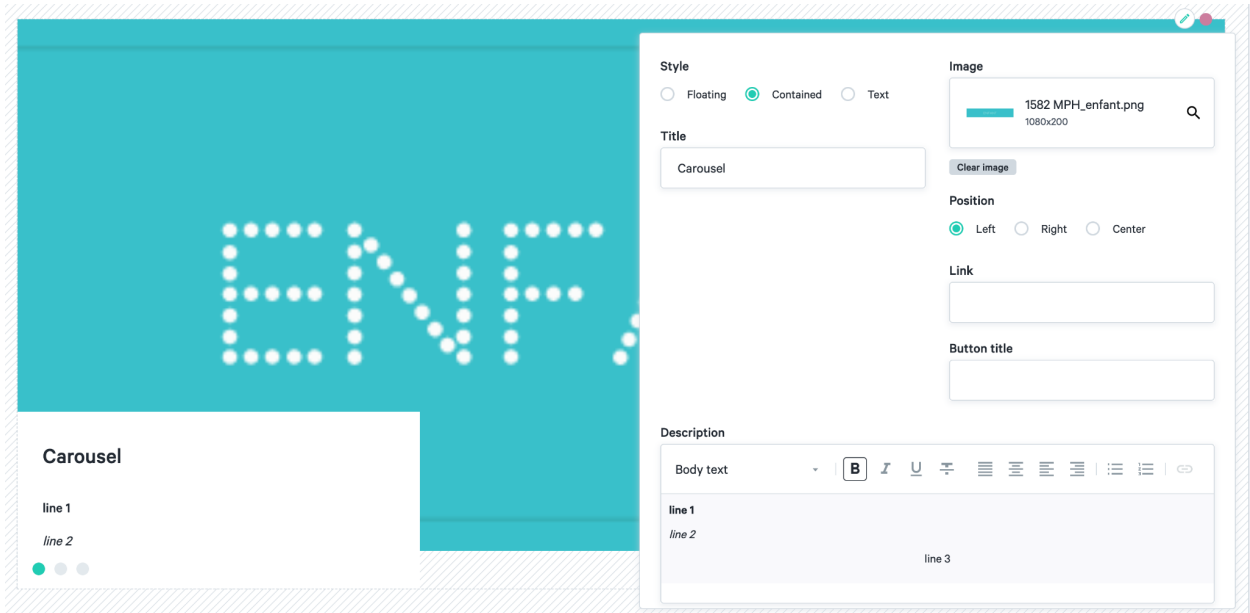
Zoeken op categorienaam

- Geheugen
- Prostaat
- Menopauze
- Zicht
- Seksualiteit
- Snurken
- Spieren en gewrichten
- Steunkousen
- Zware benen

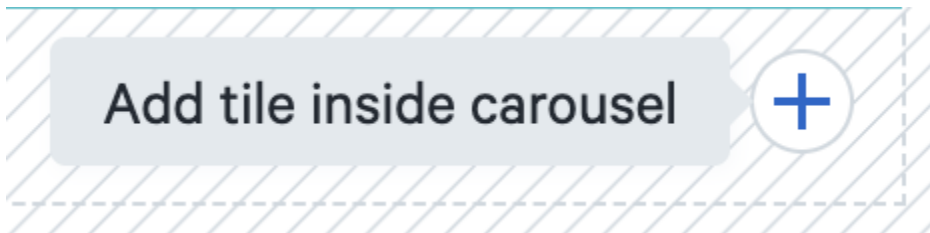
Volgorde van de categorieën
Schoonheid, verzorging en hygiëne
Afslanken, voeding en vitamines
50+

Carousel

Using a website carousel, you can display multiple images or content in a single space. You can add a title, description, image and button. With "Style", you can choose whether to add text floating or contained in the image. With "Position", you choose whether the button will be aligned left or right, or centered.



To add a tile to the carousel, click on the plus sign in the bottom right corner. You can then also add a title, description, button and image here. Create as many tiles as you wish here.



In the lower left corner you have the option to navigate between the different tiles of the carousel.



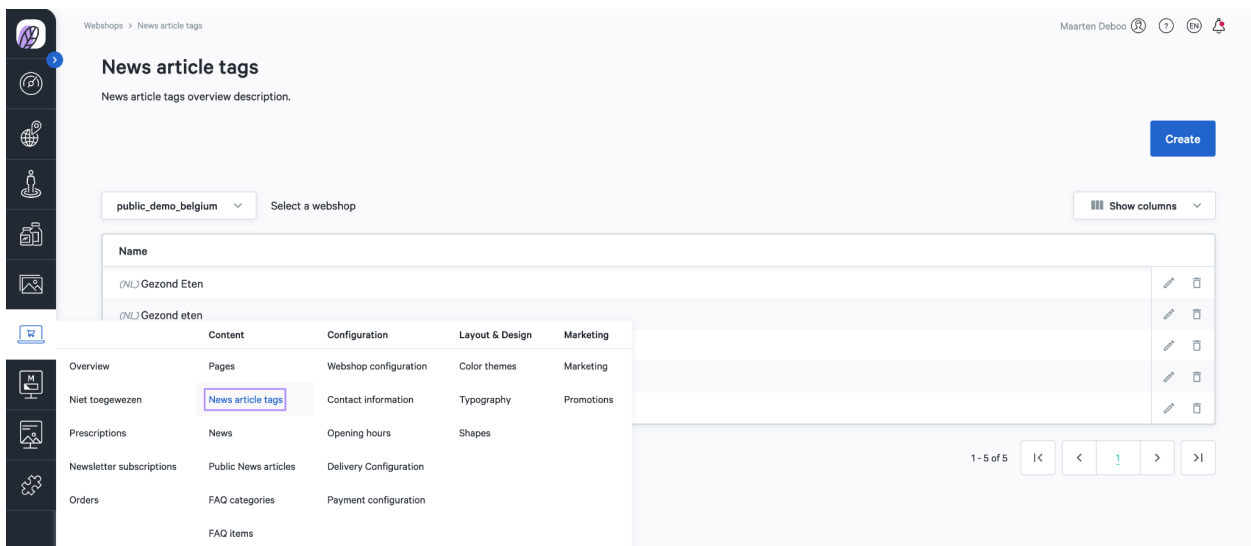
News article list

News articles can be added to the page via a news article list. Enter the title and choose the blogs that you want to publish. The blogs that you can choose from are created in the Webshops > Content > News. You can show the blogs in a list or grid view via the slider. You can change the order in which the blogs are displayed by dragging and dropping them into the "News articles order " list.



News article tags

Here you see an overview of all the tags of the news articles on your webshop. Select the appropriate webshop if your company has multiple webshops. Click on "Create" to add a new tag and enter the desired name.



News

Here you can see an overview of all news articles on your webshop. Select the appropriate webshop if your company has multiple webshops. You can expand your shop by changing or adding news articles.

You will find the following information on the news articles:

- Image
- Title
- Subtitle
- Tags
- Status
- Created on

The screenshot displays the 'News Articles' overview page. At the top, there is a search bar labeled 'Search by name...' and a 'Create' button. Below the search bar, there is a dropdown menu for selecting a webshop, currently set to 'public_demo_belgium', and a 'Dutch' language selector. A 'Show columns' dropdown is also visible. The main content is a table with the following columns: Image, Title, Subtitle, Tags, Status, and Created on. The table contains several rows of news articles, each with an image, title, subtitle, tags, status (Active), and creation date. A left sidebar contains a navigation menu with 'News' highlighted.

| Image | Title | Subtitle | Tags | Status | Created on |
|-------|--------------------------------------|------------------------------------|-------------|--------|---------------------|
| | Lekker gezond én goedkoop: 11 tips | Lekker gezond én goedkoop: 11 tips | Gezond eten | Active | 2021-09-21 18:00:14 |
| | if thuis ongezond? | | | Active | 2021-09-21 18:00:21 |
| | nachtrust | | | Active | 2021-09-21 18:00:29 |
| | voor de mens gevolgen hebben | | teken | Active | 2021-09-06 12:26:25 |
| | is te wandelen | | | Active | 2021-09-21 18:00:06 |
| | tel je gebit schoon en sterk houden? | | | Active | 2021-09-21 18:00:37 |

Create news articles

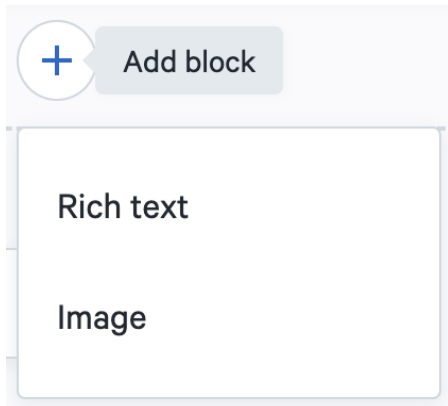
Step 1: Choose whether the news article is active or inactive.

Step 2: Fill in the title and subtitle of the news article.

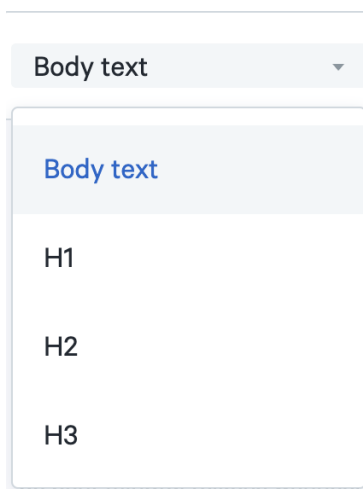
Step 3: Choose the image: this image will appear next to your news article in the overview of all your news articles. It is compulsory to choose an image for desktops. You can then select custom images for tablets and mobiles. If you do not select a different image or images, the desktop image will be used automatically.

Step 4: Write a short intro: this summary of your article will appear in the overview of all your articles.

Step 5: Step 5: Write your news article: you can format this using the “Rich text” and “Image” blocks.



You can format a text block in accordance with your own wishes. Please take the different heading tags into account. Use “Body text” for the main content of your article. H1 is the first heading of a page, and you can only specify one main heading. H2 and H3 are the sub-headings for the paragraphs and sub-paragraphs. You can use these several times in your text if you wish.



Via the “Images” block, you can select an image to add to your text. It is compulsory to choose an image for desktops. You can then select custom images for tablets and mobiles. If you do not select a different image or images, the desktop image will be used automatically.

| | | |
|-------------------------------------|-----------------------------------|-----------------------------------|
| Image (desktop)* Select an image | Image (tablet) Select an image | Image (mobile) Select an image |
|-------------------------------------|-----------------------------------|-----------------------------------|

Step 6: Fill in the slug: the part that comes after your domain name in the URL. This identifies an individual page of your webshop.

Step 7: Enter the meta title: the title of a page. The meta title is visible in the search engine (e.g. Google, Bing) and in the browser tab. This is important for your webshop to rank high in the organic search results of a search engine.

Step 8: Enter the meta description: the description of the page content. This is visible in the search engine under the title.

Step 9: Select the related articles: these are the links at the bottom of the article where customers can click through to other articles.

Step 10: Add tags: define which categories the article belongs to.

Create news article

Create news article description.

Inactive NL [Create](#)

Locales
Dutch

Title* NL NL Subtitle NL

Image*

Short intro* NL
 NL
Enter short intro

Post* NL
 NL
Enter post content

Slug* NL

Meta title* NL NL Meta description* NL

Related articles

| <input type="checkbox"/> | Image | Title | Tags | Status | Created on |
|--------------------------|-------|-------|------|--------|------------|
|--------------------------|-------|-------|------|--------|------------|

Public news articles

On the page "Public news articles" you will find a library of news articles that you can use on your webshop. Click on "Copy" at the desired article. You will then find it in the overview of all the news articles in your webshop. You can modify the article there if you wish.

Webshops > Public News articles

Public News articles

News Articles Library overview description.

Search by name...

Dutch

| Image | Title | Subtitle | Status | | | |
|--------------------------|------------------------------|------------------------------|-----------------|------------|---|--------|
| | Bruiner worden zonder de zon | Bruiner worden zonder de zon | Active | | | |
| | Content | Configuration | Layout & Design | Marketing | idpokken? | Active |
| Overview | Pages | Webshop configuration | Color themes | Marketing | | Active |
| Niet toegewezen | News article tags | Contact information | Typography | Promotions | ie slokdarm- en pancreaschirurgie zal levens redden | Active |
| Prescriptions | News | Opening hours | Shapes | | de ogen? | Active |
| Newsletter subscriptions | Public News articles | Delivery Configuration | | | en | Active |
| Orders | FAQ categories | Payment configuration | | | ekte van Lyme? | Active |
| | FAQ items | | | | Wat is slaapapneu? | Active |
| | | | | | Immunitet | Active |
| | | | | | Liever een bad of douche? | Active |
| | | | | | tekenen van menopauze? | Active |
| | | | | | Wat zijn de tekenen van menopauze? | Active |

<https://platform.lochting.com/webshops/news-article-library> tekenen van menopauze?

FAQ categories

On your webshop, there are a few default FAQ categories: "Ordering", "Payment", "Products and stock" and "Register and login".

Webshops > FAQ categories

Maarten Deboo

FAQ categories

FAQ categories overview description.

public_demo_belgium Select a webshop

Show columns

| Admin label | Title | Subtitle | Sort order ↑ | Is default | Created on | Updated on | |
|-------------|-----------------------|------------------------|-----------------|------------|---------------------|---------------------|---|
| Bestellen | <NL> Bestellen | <NL> Bestellen | 0 | No | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 | ✎ |
| Betalen | <NL> Betalen | <NL> Betalen | 0 | No | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 | ✎ |
| | Content | Configuration | Layout & Design | Marketing | | | |
| | Pages | Webshop configuration | Color themes | Marketing | | | |
| | News article tags | Contact information | Typography | Promotions | | | |
| | News | Opening hours | Shapes | | | | |
| | Public News articles | Delivery Configuration | | | | | |
| | Payment configuration | | | | | | |
| | FAQ categories | | | | | | |
| | FAQ items | | | | | | |

1 - 4 of 4

You can modify the default categories if you wish. Next, it is possible to create new categories via "Create".

You can enter the following information for a category:

- Admin label: label is only visible on the platform itself, not on your shop
- Title: your preferred title for the FAQ category in your webshop
- Subtitle: the desired subtitle for the FAQ category in your webshop
- Sort order: enter the desired order here
- Is default

Webshops > FAQ categories > Create FAQ category

Maarten Deboo

Create FAQ category

Create FAQ category description.

NL FR Create

Admin label*

Enter admin label

Title*

Enter title

Subtitle*

Enter subtitle

Sort order*

0

Is default

FAQ items

Under "FAQ items" you can see an overview of all the questions that are in the webshop FAQs. By default, a number of questions are already provided on your webshop, which you can change if desired.

You will find the following information on the FAQ items:

- Question
- Sort order
- Categories
- Status
- Created on
- Updated on

The screenshot displays the 'FAQ items' overview page. At the top, there's a breadcrumb 'Webshops > FAQ items' and a user profile 'Maarten Deboo'. The main heading is 'FAQ items' with a sub-heading 'FAQ items overview description.' and a 'Create' button. Below this, there are dropdowns for 'public_demo_belgium' (Select a webshop) and 'Dutch'. A 'Show columns' dropdown is also present. The main table has the following structure:

| Question | Sort order | Categories | Status | Created on | Updated on |
|---|---------------|--------------------------|-----------|---------------------|---------------------|
| (NL) Hoe zoek ik een bepaald product op de website? | 0 | Producten en voorraad | Active | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 |
| Content | Configuration | Layout & Design | Marketing | | |
| Registreren en aanmelden | | Registreren en aanmelden | Active | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 |
| Registreren en aanmelden | | Registreren en aanmelden | Active | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 |
| Registreren en aanmelden | | Registreren en aanmelden | Active | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 |
| Registreren en aanmelden | | Registreren en aanmelden | Active | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 |
| Registreren en aanmelden | | Registreren en aanmelden | Active | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 |
| Registreren en aanmelden | | Registreren en aanmelden | Active | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 |
| Producten en voorraad | | Producten en voorraad | Active | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 |
| Producten en voorraad | | Producten en voorraad | Active | 2021-10-20 16:58:37 | 2021-10-20 16:58:37 |

Create FAQ item

Click "Create" to add a new question to your FAQs.

You can enter the following information for an FAQ item:

- Locales
- Question

- Answer
- Categories
- Sort order
- Is most frequent

The screenshot shows a 'Create FAQ item' form. At the top, there's a breadcrumb 'Webshops > FAQ items > Create FAQ item' and a user profile 'Maarten Deboo'. The form has a title 'Create FAQ item' and a subtitle 'Create FAQ item description.'. Below this is a status indicator 'Inactive' and a 'Create' button. The form fields include:

- Locales:** A dropdown menu currently showing 'Dutch'.
- Question*:** A text input field with the placeholder 'Enter question'.
- Answer*:** A rich text editor with a toolbar containing options for bold, italic, underline, strikethrough, bulleted list, numbered list, link, and unlink. The placeholder text is 'Enter answer'.
- Categories*:** A dropdown menu with the placeholder 'Select categories'.
- Sort order*:** A text input field containing the number '0'.
- Is most frequent:** A toggle switch that is currently turned off.

 A vertical sidebar on the left contains various icons for navigation and editing.

7.2 Configuration

Webshop configuration

In the webshop configuration you can set the following information about your webshop:

- Name
- Title
- Description
- Titular
- License number
- Favicon: the icon you see in your browser tabs
- Webshop logo: the logo appears in the top left corner of your webshop
- Webshop logo dark mode
- Email logo: this is used for emails such as order confirmations



Webshops > Edit webshop public_demo_belgium configuration Maarten Deboo

Edit webshop public_demo_belgium configuration

Edit webshop configuration description.

public_demo_belgium Select a webshop Update

Name* Apotheek Lochting

Title Apotheek Lochting


Description

Titular* Lauren De Lochter

| | Content | Configuration | Layout & Design | Marketing |
|--------------------------|----------------------|------------------------------|-----------------|------------|
| Overview | Pages | Webshop configuration | Color themes | Marketing |
| Niet toegewezen | News article tags | Contact information | Typography | Promotions |
| Prescriptions | News | Opening hours | Shapes | |
| Newsletter subscriptions | Public News articles | Delivery Configuration | | |
| Orders | FAQ categories | Payment configuration | | |
| | FAQ items | | | |

Webshop logo dark mode Email logo Change scale

Click to select files from your computer, or just drag and drop them here
We only allow .svg, .jpg, .png or .ico files.



Contact information

Under "Contact information", you can set the following information about your webshop:

- Phone number
- Country
- Region
- Zip code
- City
- Street
- No.
- VAT number
- General contact name
- General contact email
- Sales contact name
- Sales contact email



Webshops > Edit webshop public_demo_belgium contact information

Maarten Deboo

Edit webshop public_demo_belgium contact information

Edit webshop contact information description.

public_demo_belgium Select a webshop Update

Phone number*
09 123 45 67

Country* Region*
Oost-Vlaanderen

City*
Gent

No.*
1

General contact name*
Apotheek Lochting General contact email*
info@lochting.com

Sales contact name*
Apotheek Lochting Sales contact email*
info@lochting.com

| | Content | Configuration | Layout & Design | Marketing |
|--------------------------|----------------------|------------------------|-----------------|------------|
| Overview | Pages | Webshop configuration | Color themes | Marketing |
| Niet toegewezen | News article tags | Contact information | Typography | Promotions |
| Prescriptions | News | Opening hours | Shapes | |
| Newsletter subscriptions | Public News articles | Delivery Configuration | | |
| Orders | FAQ categories | Payment configuration | | |
| | FAQ items | | | |

Opening hours

You can adjust the opening hours and holidays of your pharmacy that appear in the webshop via "Opening Hours". Fill in the desired hours for each day or place a check mark to indicate that your pharmacy is closed.

Webshops > Edit webshop public_demo_belgium configuration

Maarten Deboo

Edit webshop public_demo_belgium configuration

Edit webshop opening hours description.

public_demo_belgium Select a webshop Update

Monday

From 08:30 To 12:00 × Please select a valid range Closed

From 08:30 To 12:00 × + Please select a valid range

To 12:00 × Closed

To 14:30 × +

Wednesday

From 08:30 To 12:00 × Please select a valid range Closed

From 12:00 To 19:30 × +

| | Content | Configuration | Layout & Design | Marketing |
|--------------------------|----------------------|------------------------|-----------------|------------|
| Overview | Pages | Webshop configuration | Color themes | Marketing |
| Niet toegewezen | News article tags | Contact information | Typography | Promotions |
| Prescriptions | News | Opening hours | Shapes | |
| Newsletter subscriptions | Public News articles | Delivery Configuration | | |
| Orders | FAQ categories | Payment configuration | | |
| | FAQ items | | | |



Delivery Configuration

The concept of Delivery Times

At Lochting, many modules work in layers, including the delivery or pickup times we promise your customers on your webshop.

The **top layer** is done via the link with your **software package** and starts from your local stock. You can add *Processing Time* to that. If a product is in stock, the customer can come and pick it up almost immediately. If there is no stock, we look at the next layer.

The **middle layer** is determined on the basis of the available stock in your **Febelco depot**. Febelco gives us a delivery time to your pharmacy for each product in their range. On Lochting you can then add another *Processing Time*. For customers, this is calculated at the time and loaded the moment they view a product. If a product is not followed by Febelco, then we look at the next layer.

The **bottom layer** is what you can set yourself under **Webshops - Delivery Configuration**. "Order today before 11:59 p.m. => Pick up the day after tomorrow from 9:00 a.m.", for example. This layer is very broad and serves mainly as a fallback. Here we recommend not setting the time too short (that is what the other layers are for).

This logic applies to each product and occurs completely automatically. Thus, the customer always has a **correct expectation pattern** of when a product can be picked up.

Delivery Configuration

On this page you can manage your webshop's delivery times depending on the time the order was placed. For example, you can display the latest time for an order to arrive on a specific delivery day and time.

Webshops > Delivery Configuration

Maarten Deboo

Delivery Configuration

Delivery times overview description.

public_demo_belgium Select a webshop

Show columns

| Ordering Limit Day | Ordering Limit Time | Delivery Day | Delivery Time | |
|--------------------|---------------------|--------------|---------------|--|
| Monday | 23:59 | Wednesday | 09:00 | |
| Tuesday | 23:59 | Thursday | 09:00 | |
| | | Friday | 09:00 | |
| | | Saturday | 09:00 | |
| | | Monday | 09:00 | |
| | | Tuesday | 09:00 | |
| | | Tuesday | 09:00 | |

1 - 7 of 7

Content Configuration Layout & Design Marketing

Overview Pages Webshop configuration Color themes Marketing

Niet toegewezen News article tags Contact information Typography Promotions

Prescriptions News Opening hours Shapes

Newsletter subscriptions Public News articles Delivery Configuration

Orders FAQ categories Payment configuration

FAQ items

Payment configuration

You can enter the payment methods you want to make available in your webshop via "Payment configuration". You can choose from the following payment methods and select the countries for which they are available in your shop: Maestro, Bancontact, Visa, MasterCard and PayPal.

Webshops > Edit webshop public_demo_belgium payment configuration

Maarten Deboo

Edit webshop public_demo_belgium payment configuration

Edit webshop payment configuration description.

public_demo_belgium Select a webshop

Update

Token code* AT-0068-8446

API token* 4159f36895aedb0dc3bebfe48f3b2add4c7f0

Service ID*

France, Belgium Visa and MasterCard Remove

Content Configuration Layout & Design Marketing

Overview Pages Webshop configuration Color themes Marketing

Niet toegewezen News article tags Contact information Typography Promotions

Prescriptions News Opening hours Shapes

Newsletter subscriptions Public News articles Delivery Configuration

Orders FAQ categories Payment configuration

FAQ items

7.3 Layout & Design

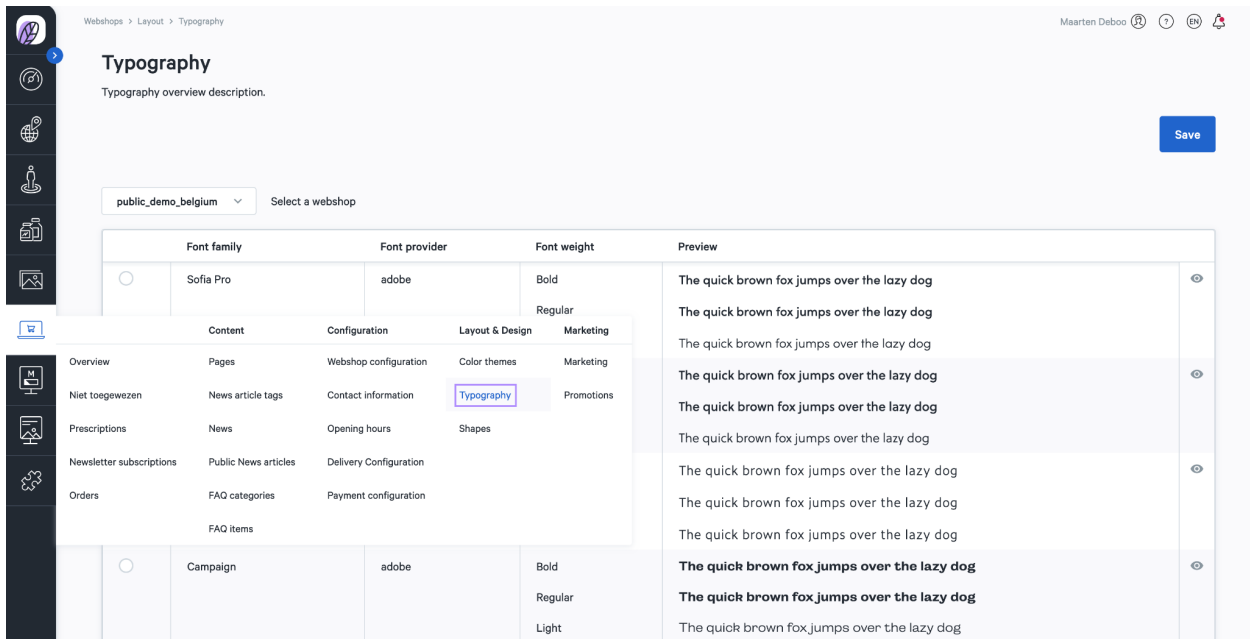
Color themes

You can use "Color themes" to change the colors of your webshop. Here you can choose from many color themes according to your own style. For each color theme you can see the primary colors, secondary colors, grays, message color and contrast colors.

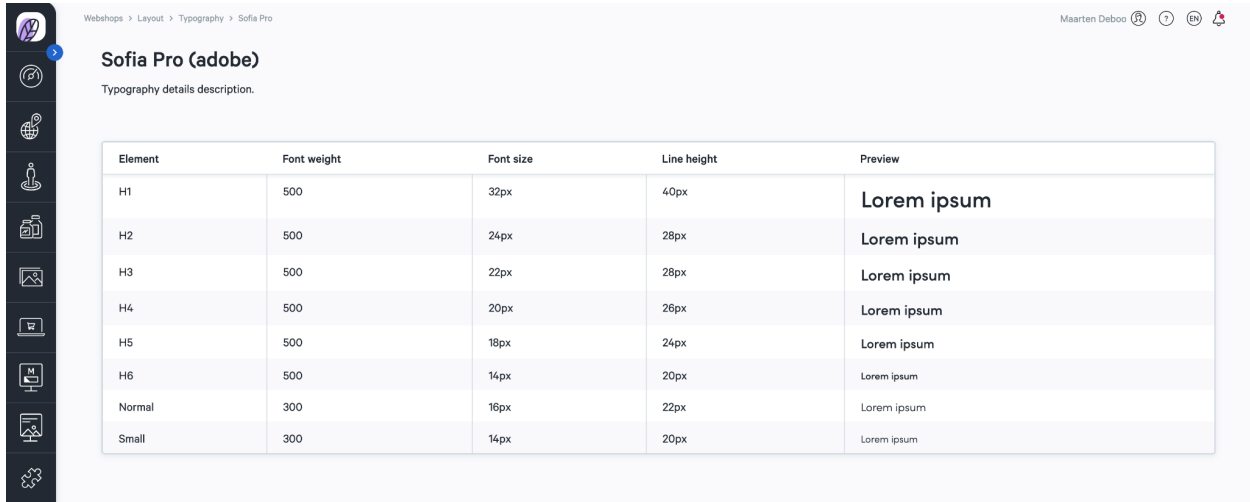
The screenshot displays the 'Color themes' configuration interface. At the top, the breadcrumb 'Webshops > Layout > Color themes' is visible, along with the user name 'Maarten Deboo'. The main heading is 'Color themes' with a sub-heading 'Color themes overview description.' and a 'Save' button. Below this, a dropdown menu shows 'public_demo_belgium' and a 'Select a webshop' label. The main content area is a table with columns: 'Color theme', 'Primary colors', 'Secondary colors', 'Greys', 'Messages', and 'Contrast colors'. The 'Spring AquaMarine' theme is selected. A navigation menu on the left includes 'Overview', 'Niet toegewezen', 'Prescriptions', 'Newsletter subscriptions', and 'Orders'. A sub-menu is open under 'Layout & Design', highlighting 'Color themes'.

Typography

You can adjust the fonts for your webshop via "Typography". Here you will find an overview of all the fonts you can choose from for your webshop according to your own house style. You can see a preview of each font family for bold, regular and light.



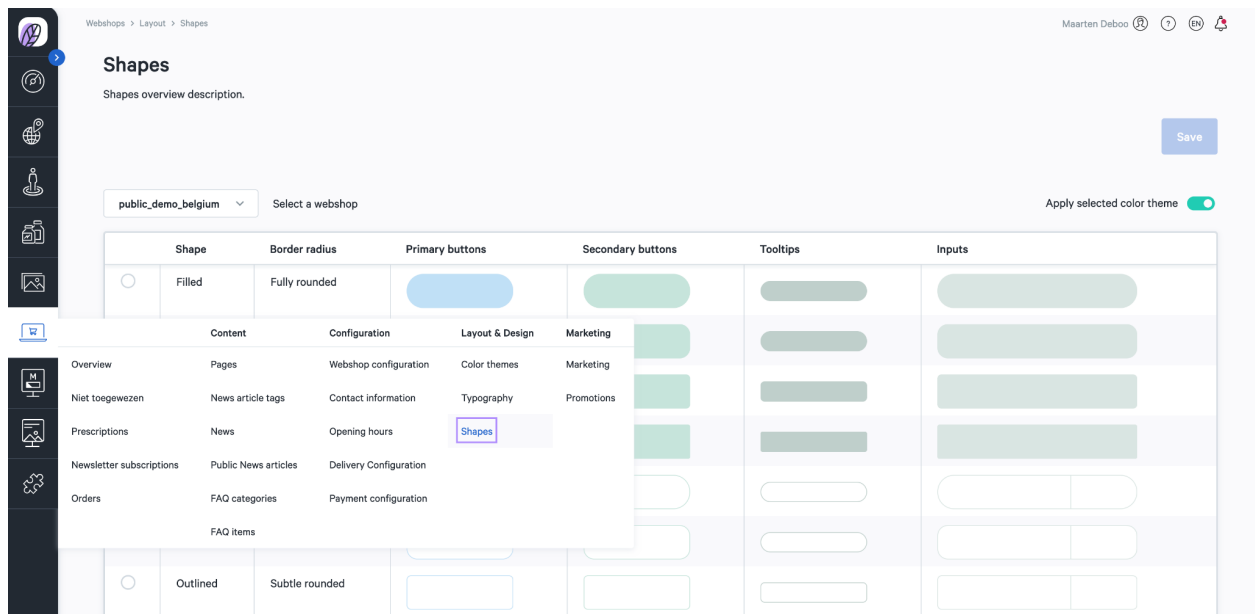
Click on a font family to see its details page. Here you will see an overview of all elements with font weight, font size, line height and a preview.



Shapes

On this page you will find an overview of the different shapes that are available for your webshop. For each shape you will see the border radius and a preview of the primary buttons, secondary buttons, tooltips and inputs.





7.4 Marketing

Marketing

Under "Marketing", you can fill in the welcome message and copyright message.

Next, on this page you can link your pharmacy's social media to your webshop. Fill in the URL for each social media platform. These logos will appear in the footer of your shop so customers can click through to your channels.

Webshops > Edit webshop public_demo_belgium marketing information Maarten Deboo

Edit webshop public_demo_belgium marketing information

Edit webshop marketing information description.

public_demo_belgium Select a webshop Update

Welcome message

Dit is een demo webshop om Lochting te kunnen demonstreren.

Copyright message

Deze webshop is van Lochting

Google services

| | Content | Configuration | Layout & Design | Marketing |
|--------------------------|----------------------|------------------------|-----------------|------------|
| Overview | Pages | Webshop configuration | Color themes | Marketing |
| Niet toegewezen | News article tags | Contact information | Typography | Promotions |
| Prescriptions | News | Opening hours | Shapes | |
| Newsletter subscriptions | Public News articles | Delivery Configuration | | |
| Orders | FAQ categories | Payment configuration | | |
| | FAQ items | | | |

LinkedIn

<https://www.linkedin.com/company/lochting/>

Instagram

<https://www.instagram.com/lochtingcommerce/>

YouTube

<https://www.youtube.com/>


Pinterest

<https://www.piterest.com/>


At the bottom of the page you can indicate the Fagg, Fagg-afmps, Fagg-vet, Zorgpunt and SafeShops **quality labels** of your pharmacy and webshop. These labels will appear in the footer of your webshop.

Quality labels


Fagg




Fagg-afmps




Fagg-vet



Zorgpunt







Safeshops



Promotions

On this page you will see an overview of the promotion codes within your webshop.

Webshops > Promotions Maarten Deboe    

Promotions

Promotions overview description.

[Create](#)

public_demo_belgium Select a webshop Show columns

| Rule name | Label | Status | Campaign name | Promotion offer | Date from | Date till |
|-------------|-------|--------|---------------|-----------------|-----------|-----------|
| No results. | | | | | | |

| | Content | Configuration | Layout & Design | Marketing |
|--------------------------|----------------------|------------------------|-----------------|-------------------|
| Overview | Pages | Webshop configuration | Color themes | Marketing |
| Niet toegewezen | News article tags | Contact information | Typography | Promotions |
| Prescriptions | News | Opening hours | Shapes | |
| Newsletter subscriptions | Public News articles | Delivery Configuration | | |
| Orders | FAQ categories | Payment configuration | | |
| | FAQ items | | | |

The following information is visible for each webshop:

- Rule name
- Label
- Status
- Campaign name
- Promotion offer
- Date from
- Date till

Create promotion

You can create your own promotion for your webshop to give a discount on customers' shopping carts.

Webshops > Promotions > Create promotion

Maarten Deboo

Create promotion

Create promotion description.

Inactive

Rule name*
Enter rule name

Label*
Enter label

Specific coupon code

Coupon code*
Enter coupon code

Promotion offer*
Select promotion offer

Promotion value*
Enter promotion value

Uses per customer
Enter uses per customer

Uses per coupon
Enter uses per coupon

Date from
Date picker

Date to
Date picker

Campaign name
Enter campaign name

Create

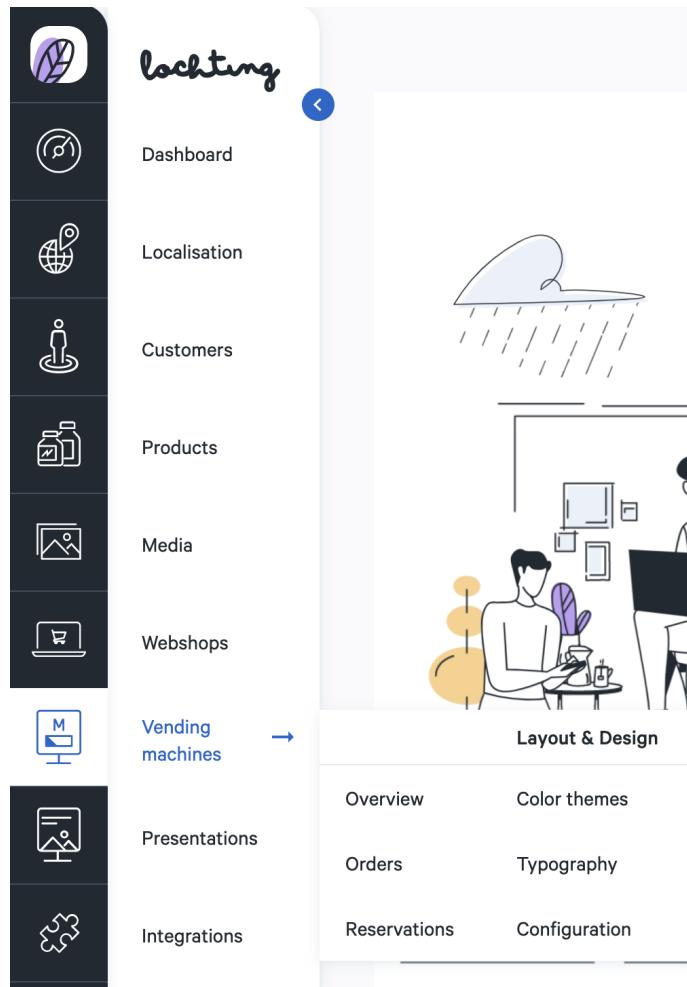
There are two options for creating a promotion. You can do this without a code, whereby the promotion is automatically applied to each order. You can also choose to create a specific coupon code, where customers have to enter the code themselves in the shopping cart.

Fill in the fields to create the promotion:

- Rule name: name on platform, will not be shown on your webshop
- Label: name on your webshop
- Coupon code: choose this yourself, e.g. VALENTINE22
- Promotional offer:
 - Fixed amount discount
 - Percentage discount
- Promotion Value:
 - Discount amount in Euros under the "Fixed amount discount" option.
 - Percentage discount under the "Percentage discount" option.
- Uses per customer: number of times the same customer can use the coupon code (unlimited if you do not enter anything here)
- Uses per coupon: number of times the coupon can be used by everyone together (unlimited if you do not enter anything here)
- Start date: start date of the coupon, excluding the start day. E.g. if you want the coupon to be valid from February 1, enter January 31.

- Date until: end date (including this day)
- Campaign name: optional, this allows campaigns to be easily found in your analytics

8. Vending Machines



The sixth main category is that of the vending machines.

Overview

A list of all the vending machines within your company can be found under 'Overview'.

Vending Machines overview description.

Search by device name, ...

Monitoring [Create device](#)

Export Show columns

| Name | Device Group | Orientation | Company | Branch | Status | MAC address | TeamViewer | Full |
|---|--------------|-----------------|----------------------------|-----------------------------|----------|-------------------|------------|------|
| Matic Clement Showroom | Testing | Portrait (9:16) | Baldwin | Baldwin | Active | f4:4d:30:63:ae:0c | | |
| MT.matic - Patinier - P19902_01 <small>Fallback slideshow assigned</small> | Matic | Portrait (9:16) | Pharmacie Patinier | Pharmacie Patinier - P19605 | Active | 1c:69:7a:a0:2f:f7 | 9255648 | |
| Layout & Design 022 | SLIM | MT.Matic V2 | Meditech España - Algalasa | Marketing (ES) | Active | 1c:69:7a:a3:16:8a | 5356798 | |
| Overview Color themes Orders Typography Reservations Configuration | Slim | MT.Matic V2 | Meditech France | Marketing (FR) | Inactive | 99:99:99:99:99:99 | 5356798 | |

1 - 4 of 4

The following information is visible for each vending machine:

- Name
- Device group
- Orientation: MT.Matic Smart wall dispenser = 1280 x 1024 (5:4)
- Branch
- Status
- MAC address
- Switch on time
- Switch off time
- Robot stock is available
- Robot delivery is available
- Barcode scanner is available
- Payl.nl terminal is available
- Ticket printer is available
- Pharmacy software is available
- Pharmacy software type

Vending machine details page

You will see the details page of a vending machine if you click on it. You can decide whether to show or hide the properties of a vending machine.

Customers > Devices > Matic Clement Showroom Josephine De Vuyst

Matic Clement Showroom

On this page you find the details of a device.

Active Refresh TV App Delete Edit

Show device properties

| | |
|-----------------------------|---|
| ID | device-565ba8f3-9775-43e9-a05e-45fd252dbadb |
| Name | Matic Clement Showroom |
| Type | Vending Machine |
| Device Group | Testing |
| Orientation | Portrait (9:16) |
| Company | Baldwin |
| Branch | Baldwin |
| Is Demo | No |
| Disable monitoring messages | Yes |
| MAC address | f4:4d:30:63:ae:0c |
| TeamViewer | |
| Fallback switch on time | - |

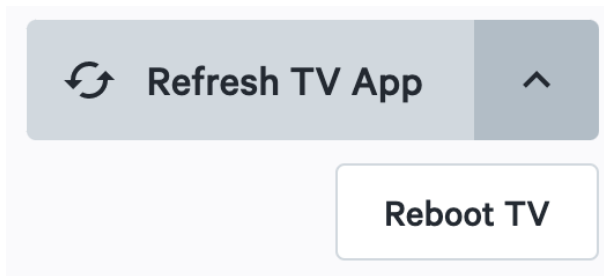
You can enable or disable the option for the vending machine to also display products that are not present in the robot. This will still allow the patient to consult the relevant information.

Out of stock products are searchable

Save

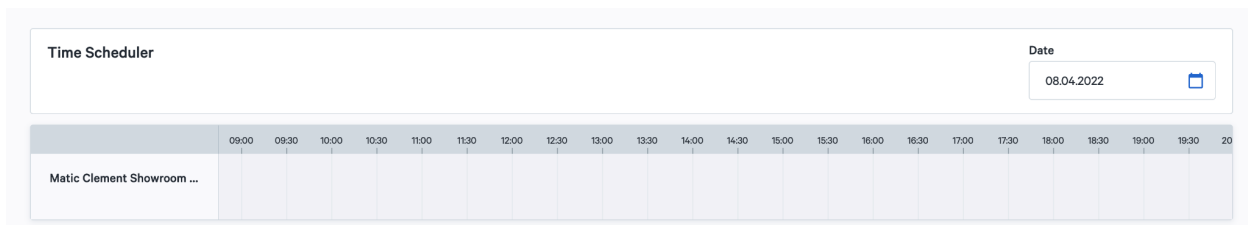
'Refresh TV App' and 'Reboot TV' buttons

If you wish to reload the slideshow timeline, you can click the 'Refresh TV App' button. This is useful if a slideshow or application crashes and if you wish to immediately send a newly updated presentation to the screen. The 'Reboot TV' button allows you to carry out a more comprehensive restart. You can use this if specific problems do not disappear after the use of 'Refresh TV App'.



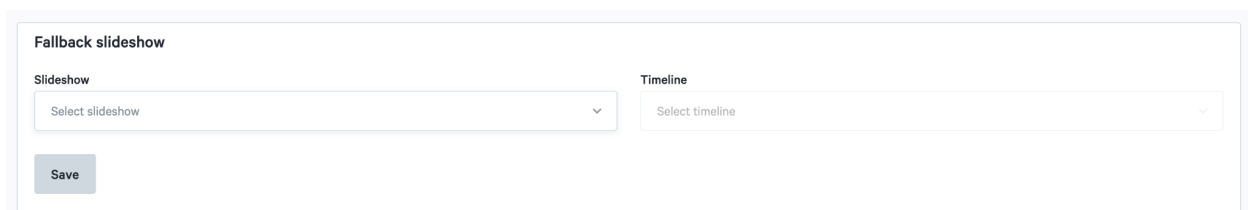
Time Scheduler

You can consult the time schedule of a vending machine for each day. The name of the vending machine is shown on the left in the diagram, and on the right you can see the configured presentation (s) on the time bar. Here, you can only see the overview of the time schedule. To modify this time schedule, go to the main 'Presentations' category and then to the 'Planner' sub-category. For more information on adding and modifying time schedules, see Section 9.4 Planner.



Fallback slideshow

The fallback slideshow will play when no presentation has been assigned to the screen of the vending machine in the timeline for a certain period of time. So here you select a slideshow to be played when no other presentation has been configured in the timeline.



Please note! If you specify a fallback slideshow, the screen will no longer go into sleep mode at any point and the power consumption will increase.

Orders

Under 'Orders', you will find an overview of all the orders that have been received via the machine.

Vending Machines > Orders

Josephine De Vuyat

Orders

Orders overview description.

Search by order reference, ...

All devices

Show columns

| External reference ID | Order status | Grand total | Taxes | Shipping | Discount | Created at | Updated at | ID | | |
|---|---------------|------------------|----------|----------|----------|---------------------|---------------------|---------------------|---------------------|--|
| SC-a251c4b0-294c-4913-8977-0e16f6841df4 | Complete | €10.49 | €0.00 | €0.00 | €0.00 | 2022-04-06 09:17:38 | 2022-04-06 09:18:10 | | | |
| SC-7606b684-3ff5-4098-957e-e8256960a150 | Complete | €10.49 | €0.00 | €0.00 | €0.00 | 2022-04-06 09:14:38 | 2022-04-06 09:15:29 | | | |
| SC-2f662300-2551-4668-c4032c2ca012 | Complete | €35.37 | €0.00 | €0.00 | €0.00 | 2022-04-05 16:36:45 | 2022-04-05 16:37:54 | | | |
| Layout & Design | | | | | | | | | | |
| Overview | Color themes | 7fa-dc138a050a37 | Complete | €10.49 | €0.00 | €0.00 | €0.00 | 2022-04-05 16:33:57 | 2022-04-05 16:34:35 | |
| Orders | Typography | xd5-06d874d1d74c | Complete | €24.89 | €0.00 | €0.00 | €0.00 | 2022-04-05 16:01:05 | 2022-04-05 16:02:03 | |
| Reservations | Configuration | | | | | | | | | |
| SC-a277e80c-at7b-43e1-bda1-bf217206f0d6 | Complete | €10.49 | €0.00 | €0.00 | €0.00 | 2022-04-05 15:59:37 | 2022-04-05 16:00:11 | | | |

Select the correct device if your company has multiple devices. You will find the following information for the orders:

- External reference ID
- Order status
- Grand total
- Taxes
- Shipping
- Discount
- Created at
- Updated at
- ID

Order details page

Click on an order to see the details page.

Vending Machines > Orders > SC-1fc7d91c-6087-4200-916b-6cd2bfae3e15 Josephine De Vuyst

SC-1fc7d91c-6087-4200-916b-6cd2bfae3e15

Vending Machine order details description.

€3.99 Order status: Ready to pick up in store Change status to: Picked up in store

Information

| | |
|--|--|
| Order totals Shipping & Handling €0.00 Discount €0.00 Total tax €0.00 Grand Total (Incl. TAX) €3.99 | Order date Apr 5 2022, 03:50:03 PM |
|--|--|

Products

| Name | Unit price | Quantity | VAT Amount | VAT Percent | Discount Amount | Row Total |
|-----------------|------------|----------|------------|-------------|-----------------|-----------|
| Meditech Yellow | €3.99 | 1 | €0.00 | 0 % | €0.00 | €3.99 |

Here, you can see the order status and can change it to 'Ready to pick up in store' when the order is ready for the customer. The platform will then automatically send an email to the customer, informing them that the ordered products are ready for collection. Once the order has been picked up, you can change the status here to 'Picked up in store'.

You will find the following information about the order:

- Order totals
- Order date

At the bottom of the details page, you can see an overview of the products purchased in the order.

Layout & Design

Color themes

Under 'Color themes', you can modify the colors used in your device(s). This section contains various color themes that you can select for your device, in line with your corporate identity. You can see the primary colors, secondary colors, greys, message color and contrasting colors for each color theme.

Vending Machines > Layout > Color themes

Josephine De Vuyst

Color themes

Color themes overview description.

Matic Clement Showroom Select a device

| Color theme | Primary colors | Secondary colors | Greys |
|---|----------------|------------------|-------|
| <input type="radio"/> Spring AquaMarine | | | |
| <input type="radio"/> Flamingo Sapphire | | | |
| <input type="radio"/> Night | | | |
| <input type="radio"/> Gold | | | |
| <input type="radio"/> Red | | | |

Layout & Design

- Overview
- Color themes
- Orders
- Typography
- Reservations
- Configuration

Save

Typography

You can change the fonts used in your device via 'Typography'. This section contains an overview of all the fonts you can select for your device, in line with your corporate identity. You can see a preview for each font family in bold, regular and light.

Vending Machines > Layout > Typography

Josephine De Vuyst

Typography

Typography overview description.

Matic Clement Showroom Select a device

| Font family | Font provider | Font weight | Preview |
|---------------------------------|---------------|-------------|---|
| <input type="radio"/> Sofia Pro | adobe | Bold | The quick brown fox jumps over the lazy dog |
| | | Regular | The quick brown fox jumps over the lazy dog |
| | | Light | The quick brown fox jumps over the lazy dog |
| <input type="radio"/> Sofia Pro | adobe | Bold | The quick brown fox jumps over the lazy dog |
| | | Regular | The quick brown fox jumps over the lazy dog |
| | | Light | The quick brown fox jumps over the lazy dog |
| <input type="radio"/> Sofia Pro | adobe | Bold | The quick brown fox jumps over the lazy dog |
| | | Regular | The quick brown fox jumps over the lazy dog |
| | | Light | The quick brown fox jumps over the lazy dog |

Layout & Design

- Overview
- Color themes
- Typography
- Orders
- Configuration
- Reservations

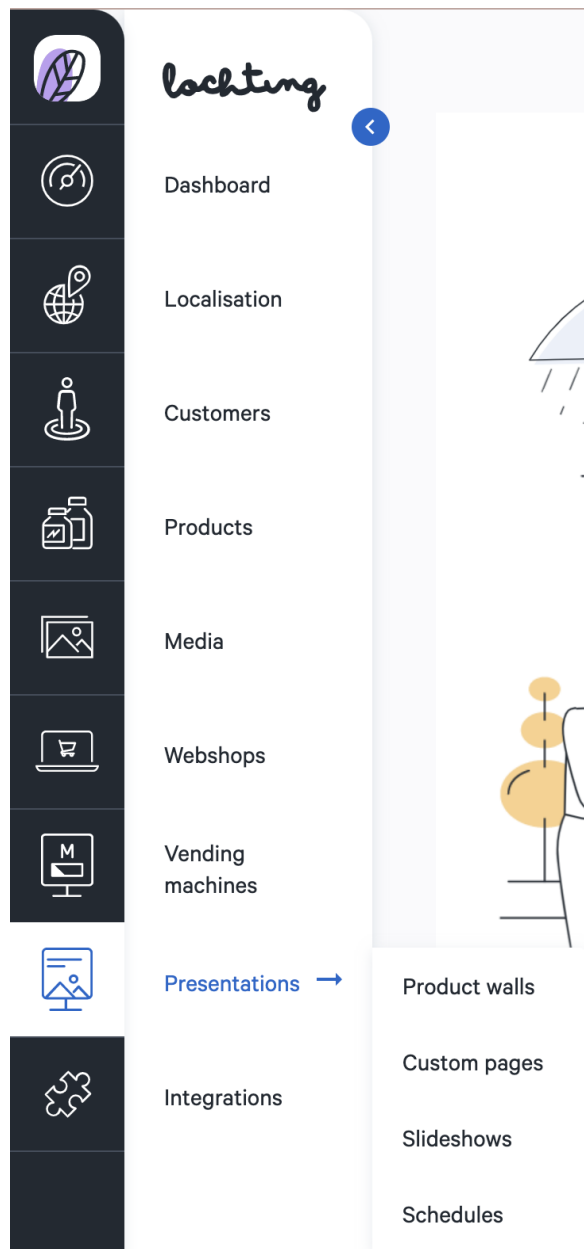
Save

Configuration



Under configuration, you can configure the logo for your vending machine.

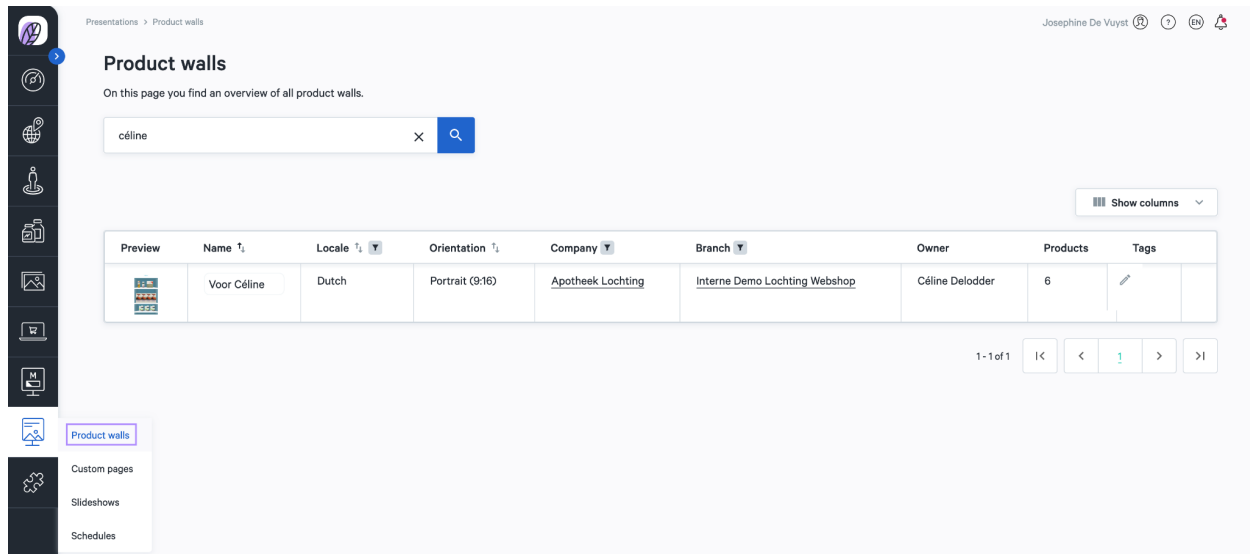
9. Presentations



In the fifth main category you can create shows. Below you will find the subcategories "Product walls", "Custom pages", "Slideshows" and "Schedules".

9.1 Product walls

The product setups are the digital racks where the products you want to show on the presentation screen appear.



Presentations > Product walls


Josephine De Vuyst

Product walls

On this page you find an overview of all product walls.

Search: céline

Show columns

| Preview | Name | Locale | Orientation | Company | Branch | Owner | Products | Tags |
|---|-------------|--------|-----------------|-------------------|-------------------------------|-----------------|----------|------|
|  | Voor Céline | Dutch | Portrait (9:16) | Apotheek Lochting | Interne Demo Lochting Webshop | Céline Delodder | 6 | |

1 - 1 of 1

Product walls

Custom pages

Slideshows

Schedules

Product wall information

The following information is visible for each product wall:

- Preview
- Name
- Locale
- Orientation: vertical TV screen (9:16), horizontal TV screen (16:9) or horizontal MT.Matic Smart (5:4)
- Company
- Branch
- Owner
- Products
- Tags

Create product wall

You create a product setup in three steps. To do this, first click on the "Create" button. You can always go to the previous/next step during the creation of a product wall.

Step 1 - Enter details

In step 1 of the product wall, enter the name and select both locale and orientation. The corresponding tags can then be added here. Then click on the "Create" button again. Please note that the language and orientation of a product wall cannot be changed afterwards.

The screenshot shows the 'Edit product wall Product wall - test' interface. The page title is 'Edit product wall Product wall - test'. Below the title, there is a sub-header 'Step 1 - Enter details'. The interface includes a 'Product selection' dropdown menu, a 'Save' button, and a 'Delete' button. The main form has three input fields: 'Name of product wall*' with the value 'Product wall - test', 'Locale*' with the value 'English', and 'Orientation*' with the value 'Portrait (9:16)'. Below these fields, there is a 'Tags' section with an 'Add tag' button. At the bottom, there is a 'Sharing' section with an 'Edit' button and the text 'Not shared'.

Step 2 - Select your products

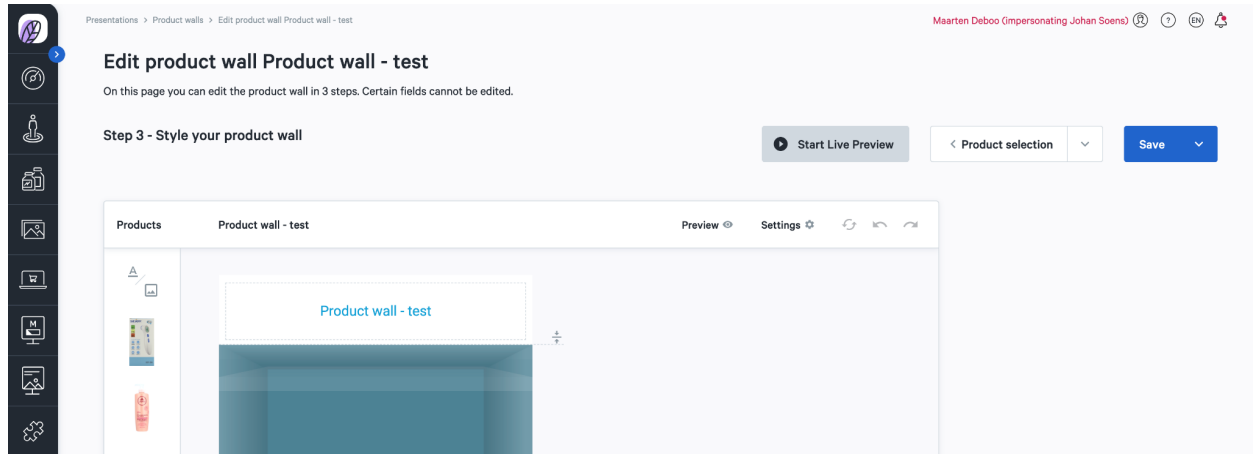
In step 2, select the products you want to add to the product wall. Click on "Designer" when you have selected all your products.

The screenshot shows the 'Edit product wall Product wall - test' interface, Step 2: Select your products. The page title is 'Edit product wall Product wall - test'. Below the title, there is a sub-header 'Step 2 - Select your products'. The interface includes a search bar with the placeholder text 'Search by product name, CNK code, ...'. Below the search bar, there is a table with columns: Codes, Image, Name, Advised price, Promo price, and Brands. The table contains three rows of product data. The first row is for 'Febelcare Med3 Verb.zelfkj Sterwtp 6,5x 5,0cm 5' with an advised price of €4.61. The second row is for 'Sejoy Thermometer Infrarood Z/contact' with an advised price of €59.99. The third row is for 'Laino Melk Voedend Rozenblaadjes Bio 400ml' with an advised price of €14.55. The 'Only suitable for product wall' checkbox is checked. There are 'Details', 'Designer', and 'Save' buttons at the top right of the table area.

| Codes | Image | Name | Advised price | Promo price | Brands |
|--|-------|--|---------------|-------------|-----------|
| <input type="checkbox"/> CNK: 3432085 | | (NL) Febelcare Med3 Verb.zelfkj Sterwtp 6,5x 5,0cm 5 Webshop Custom page Product wall | €4.61 | - | Febelcare |
| <input checked="" type="checkbox"/> CNK: 4226338 | | (NL) Sejoy Thermometer Infrarood Z/contact Webshop Custom page Product wall | €59.99 | - | Sejoy |
| <input checked="" type="checkbox"/> CNK: 3727575 EAN: 3518646028243 | | (NL) Laino Melk Voedend Rozenblaadjes Bio 400ml Webshop Custom page Product wall | €14.55 | - | Laino |

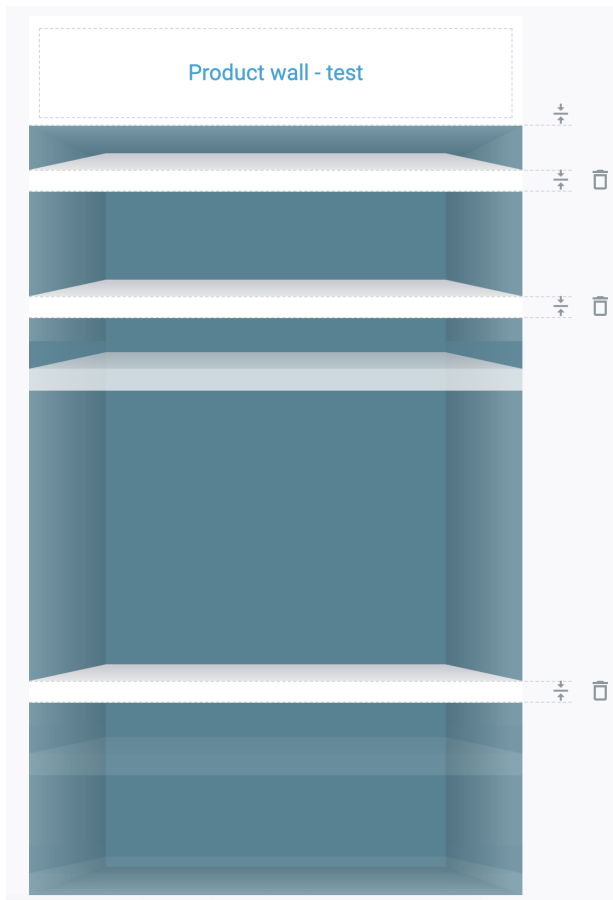
Step 3 - Style your product wall

In step 3, you will put together your product wall with the selected products. In the header at the top of the rack you will see the name you entered in step 1. On the left side you will see your selected products.



Creating shelf in rack

Click anywhere in the rack to add a shelf. You can drag it up or down to place all the shelves in the desired position.



Place product in rack

You can place a product in the shelf by dragging to it and then releasing it on the shelf. You can change the number of products displayed by dragging the selection frame around the products. In addition, you can also determine the number of displayed products in "Settings". You will automatically see a box where you can set various options:

- All frontal photos (if more than one option exists)
- Maximum number of products shown
- Spacing
- Scale
- Alignment
- Show price (yes/no)
- Custom price label style
- Promo label style

Products test Preview Settings ↺ ↻ ↶

✎ 📄

DAFALGAN
500 mg



Rennie



DAFALGAN
500 mg



DAFALGAN
ODIS
500 mg

Rennie

test

Limit displayed items to

Scale
100%
10%
100%
200%

Align

Spacing

0px horizontal

0px vertical

Show price

Custom price label style

Close

General settings of the product wall



Shelf style
 3D ▾

Header background color ▾

Style wall background
 Color Image Video





Background color ■ ▾

Toggle all price labels

Price label style
 ▾

Background ■ ▾ **Border** ■ ▾

Roboto ▾ | 11 ▾ | □ ▾

B ***I*** **U**    

Promo label style
 ▾

Background ■ ▾ **Border** ■ ▾

Style normal price ▾

In "Settings", you can adjust the general settings of the entire product setup:

- Shelf style: 2D or 3D
- Header background color
- Wall background style: color, image or video
- Turn on/off all price labels
- Price label: style, background, border, font, formatting, etc.
- Promotional price label: style, background, border, font, formatting, etc.

Change adjustments

Using the buttons below, you can reset the entire product setup to start over, undo a change, or re-implement it.



Preview

To see a preview of the product setup, click on the "Preview" button. This will hide all buttons and frames on the page.



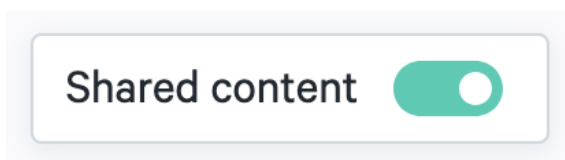
Live preview

You can use the "Start live preview" button to select a TV screen within your company. The product setup will then be played on it as an example.






Changing the shared product wall

Shared product walls can be viewed via the "Shared Content" slider.







To change a shared product wall, first make a copy of it. You can then go through the steps required to modify it in line with your requirements.

| Preview | Name [↑] | Locale [↑] ▼ | Orientation [↑] | Company | Branch ▼ | Owner | Products | Tags |
|---|--|-----------------------|--------------------------|---------|----------|----------------|----------|---|
|  | Baldwin Test <small>Sharing with others</small> | English | Portrait (9:16) | Baldwin | Baldwin | Branch Manager | 0 |   |


9.2 Custom pages


The subcategory "Custom pages" lists all available pages within your company.
















Presentations > Custom pages Maarten Deboo (impersonating Johan Soens)    





Custom pages

On this page you find an overview of all custom pages.

Search by custom page name, language, ...  **Create**

Gedeelde Content Show columns 

| Preview | Name [↑] | Locale [↑] ▼ | Orientation [↑] | Company | Branch | Owner | Products | Tags |
|---|---|-----------------------|--------------------------|------------------|--------------------------|-------------|----------|---|
|  | APB - enceinte (FR) <small>Sharing with others</small> | French | Portrait (9:16) | Meditech Belgium | LOCHTING CONTENT LIBRARY | Johan Soens | 0 |   |
|  | AUP - Mois sans tabac | French | Portrait (9:16) | Meditech Belgium | LOCHTING CONTENT LIBRARY | Johan Soens | 0 |   |
|  | BUG | Dutch | Portrait (9:16) | Meditech Belgium | LOCHTING CONTENT LIBRARY | Johan Soens | 0 |   |
|  | custom page | English | Portrait (9:16) | Meditech Belgium | LOCHTING CONTENT LIBRARY | Johan Soens | 0 |   |
|  | Device sequence test horizontal -... | Dutch | Landscape (16:9) | Meditech Belgium | LOCHTING CONTENT LIBRARY | Johan Soens | 0 |   |

Product walls  Custom pages  Slideshows  Schedules 

1

Custom pages information

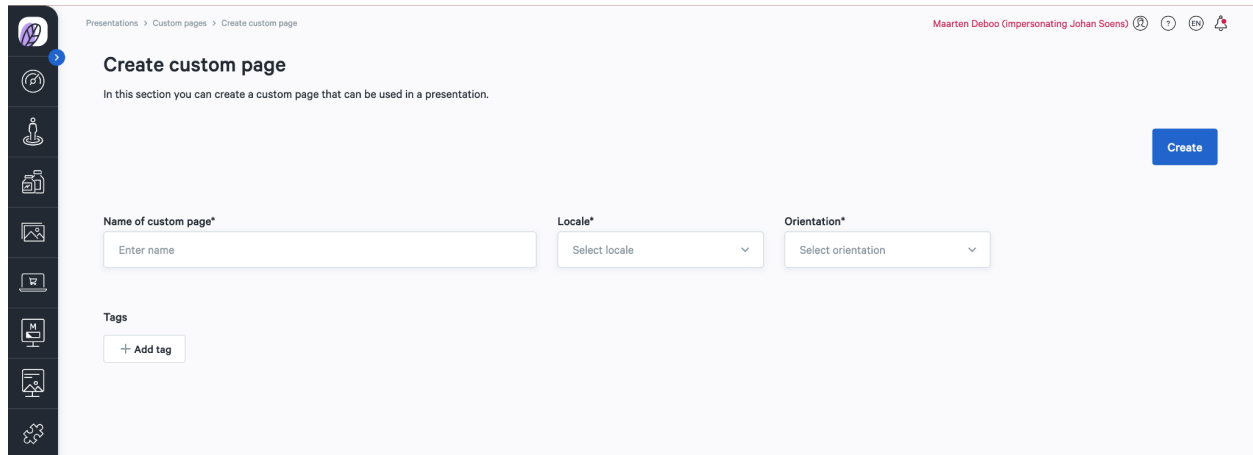
For each page, the following information is visible:

- Preview
- Name
- Locale
- Orientation: vertical TV screen (9:16), horizontal TV screen (16:9) or horizontal MT.Matic Smart (5:4)
- Company
- Branch
- Owner
- Products
- Tags

Create custom page

Setting the details of the custom page

First, click on the "Create" button. When you create a custom page that can be used in a presentation, enter the name, choose the language and orientation of the page and add tags.



Presentations > Custom pages > Create custom page

Maarten Deboo (impersonating Johan Soens)

Create custom page

In this section you can create a custom page that can be used in a presentation.

Create

Name of custom page*

Enter name

Locale*

Select locale

Orientation*

Select orientation

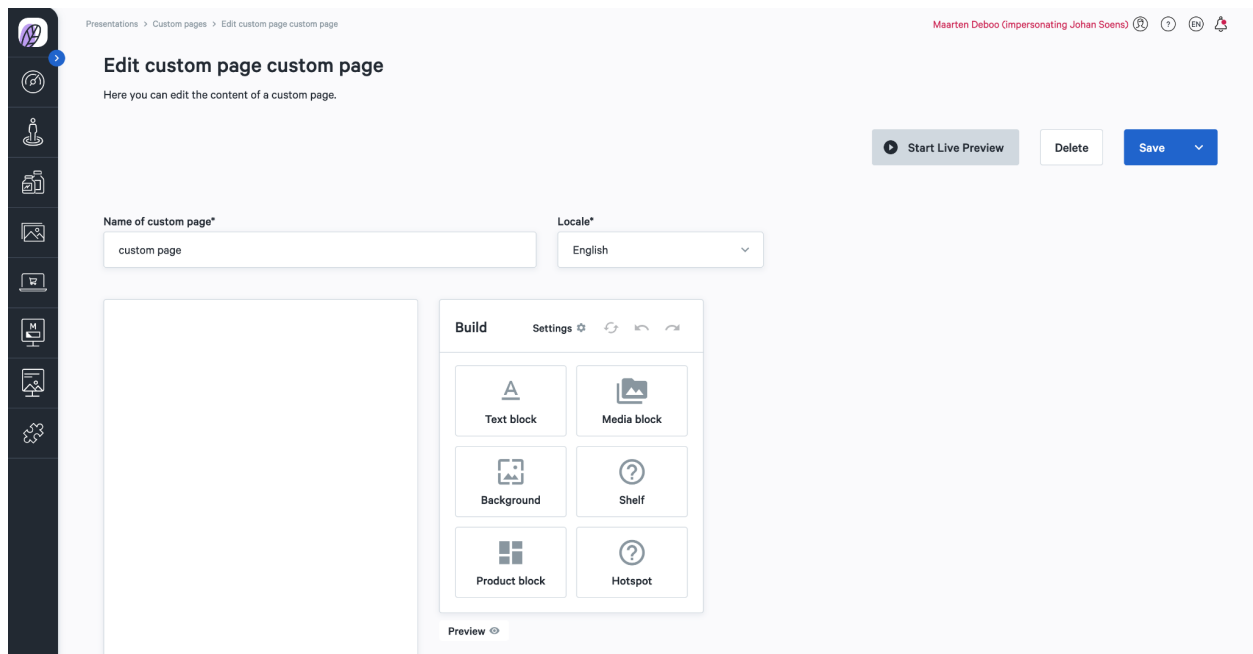
Tags

+ Add tag

Clicking "Create" again will take you to the next step.

Edit custom page

After you have created the page, you can set the content by adding different blocks to your screens. You can add these blocks by clicking on them and dragging them to the appropriate place on the page.

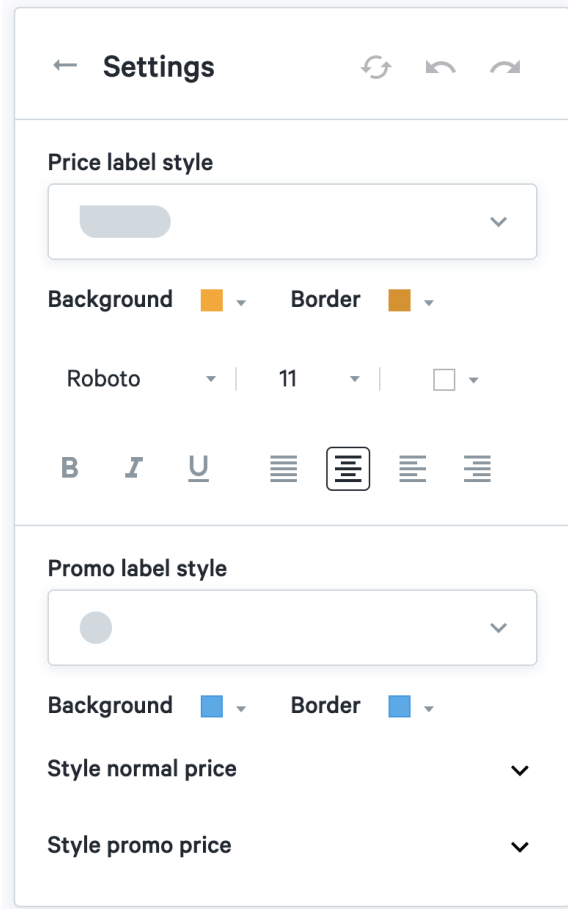


General settings page



You can adjust the general settings of the entire page via "Settings".

- Price label: style, background, border, font, formatting, etc.
- Promotional price label: style, background, border, font, formatting, etc.

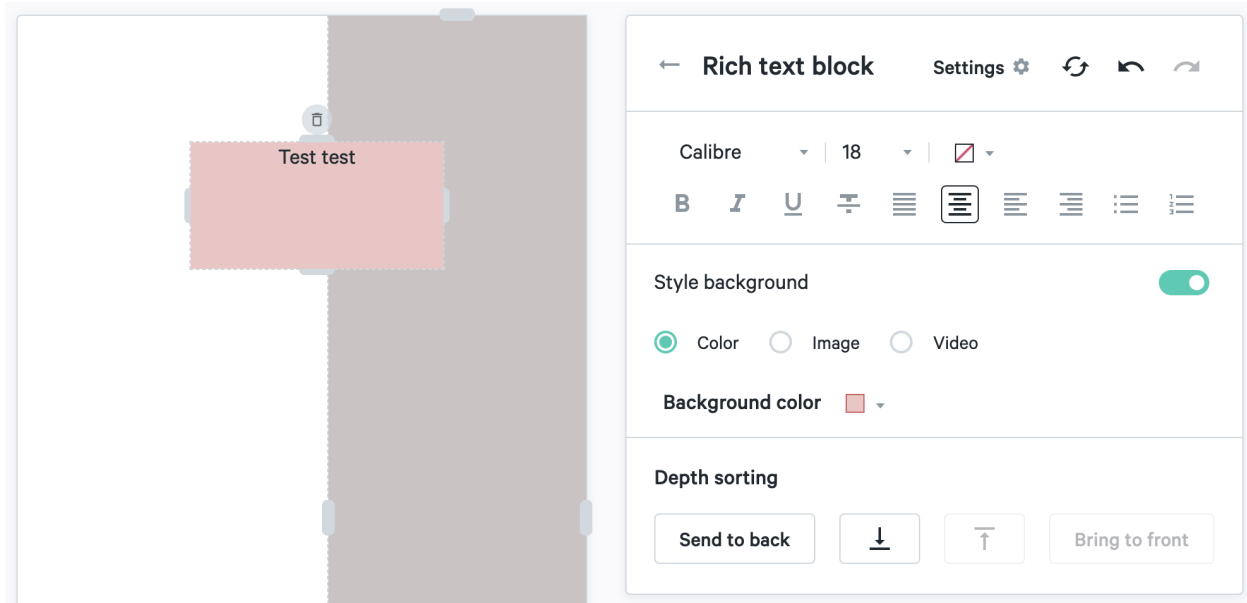


Add text block

If you drag a text block onto the page, you can type your own text in it.

For each text block, you can adjust the following settings:

- Text formatting (you have to select the text itself to be able to modify it)
- Style background: color, image, video
- Sorting by depth: if there are multiple blocks you can choose the positioning and move this block to the front or back.

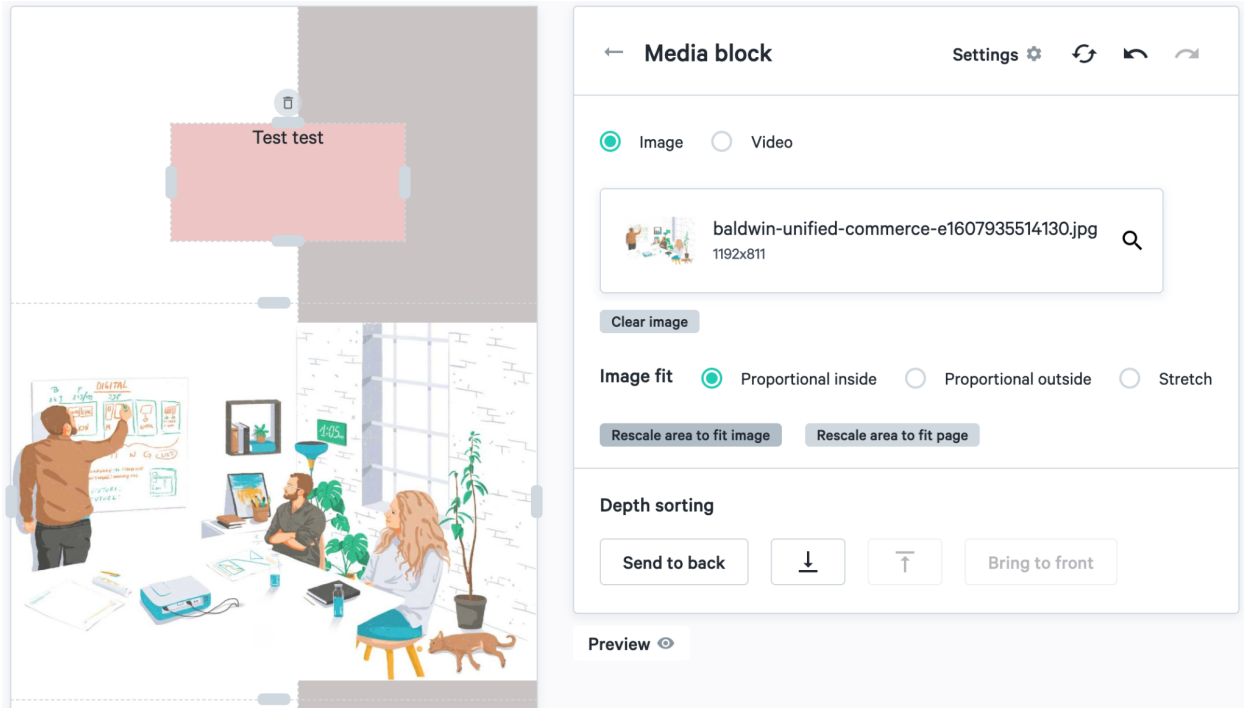


Add media block

By dragging a media block onto the page you can add an image or video.

For each media block, you can adjust following settings:

- Size: proportional or stretch across the frame.
- Rescale area to fit image
- Rescale area to fit page: in this case part of the image or video may disappear outside the frame.
- Sorting by depth: if there are multiple blocks, you can choose the positioning and move this block to the front or back.

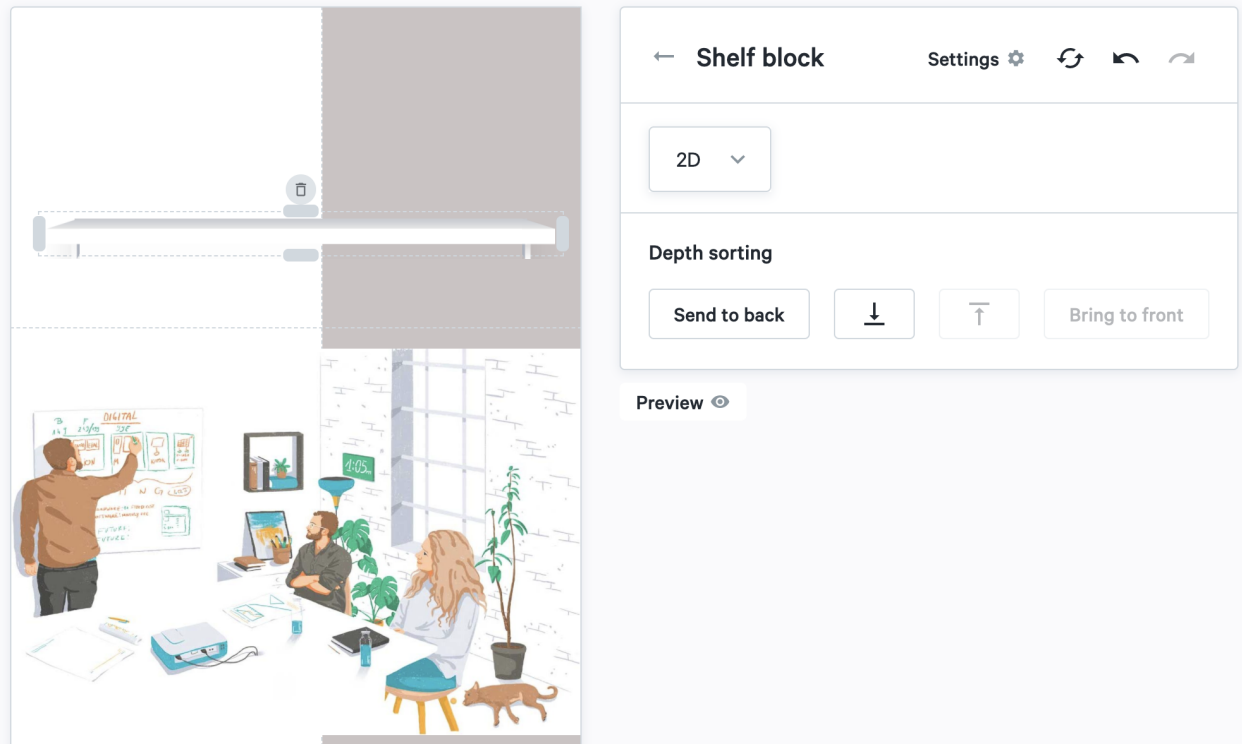


Add shelf block

Drag the shelf block onto the page to add a shelf.

You can change the following settings for each shelf block:

- Type: 2D or 3D.
- Sorting by depth: if there are multiple blocks you can choose the positioning and move this block to the front or back.



Add product block

You can add a product to the page by dragging this block.

For each product block, you can adjust the following settings:

- Media type: frontal image or packshot in 3D
- Number of items displayed
- Scale
- Alignment
- Spacing: space between products
- Show price: the price you entered in the "Sales channel TV screens" page.
- Price label style: style, background, border, font, formatting, etc.
- Promotional label style: style, background, border, font, formatting, etc.
- Sorting by depth: if there are multiple blocks you can choose the positioning and move this block to the front or back.

Product block Settings

Product
 (NL) Xanax Comp 50x2mg

Media
 Frontal Packshot 3D

Limit displayed items to

Scale
 65% 10% 100% 200%

Align

Spacing
 8px horizontal 2px vertical

Show price

Custom price label style

Depth sorting

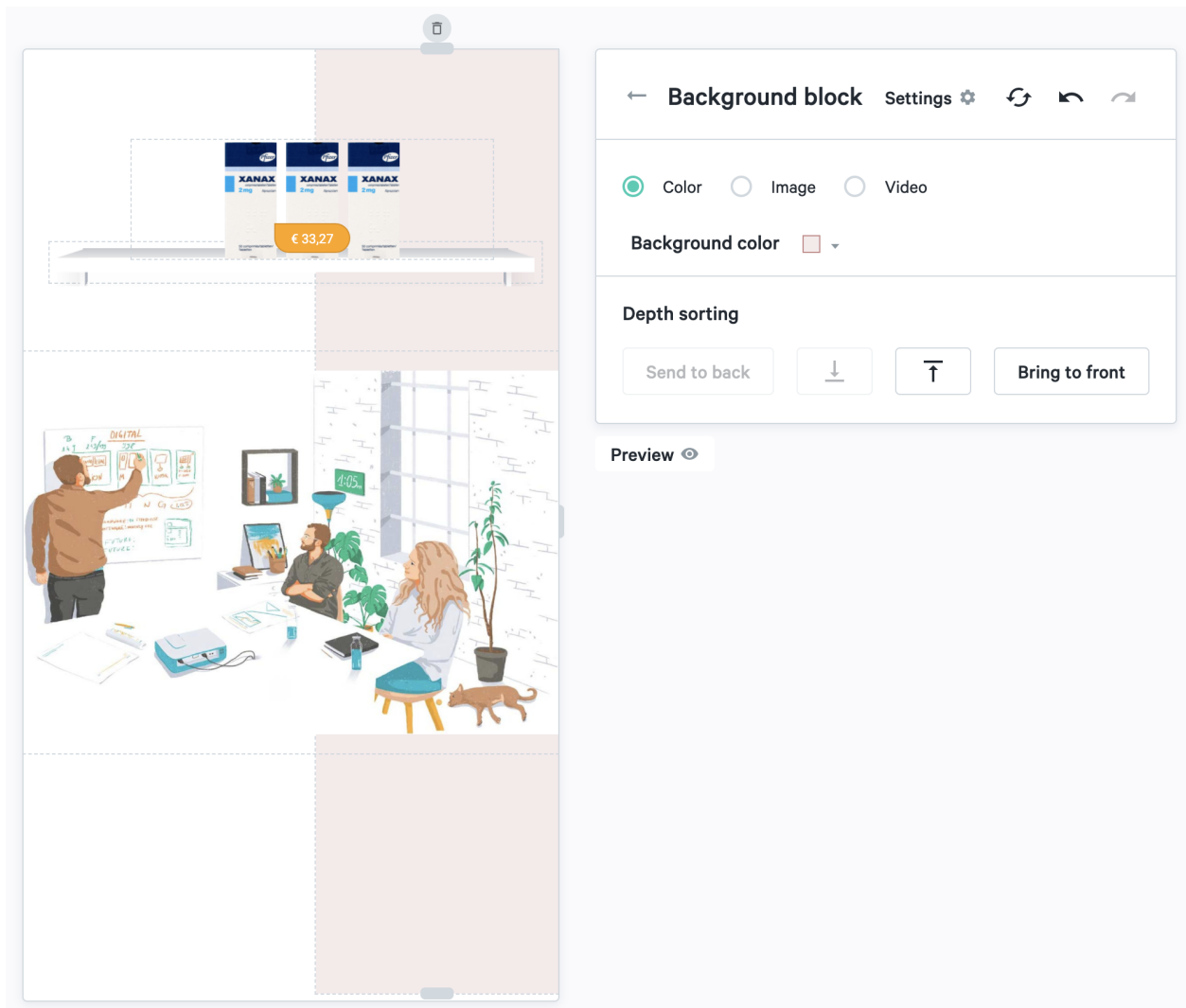
Send to back ↓ ↑ Bring to front

Add background block

Drag the background block onto the page to add a background.

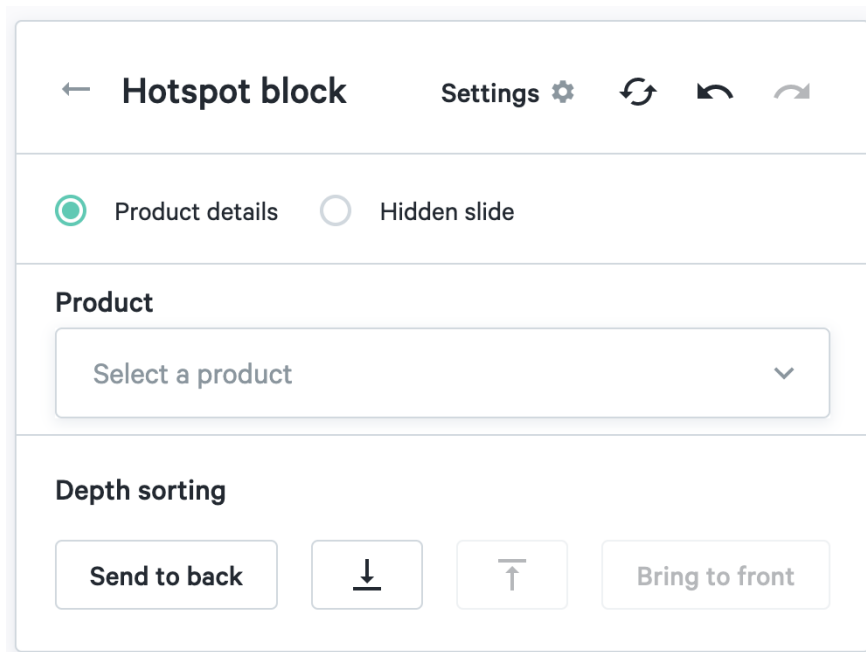
For each background block, you can adjust following settings:

- Background type: color, image or video
- Background color
- Sorting by depth: if there are multiple blocks you can choose the positioning and move this block to the front or back.



Add hotspot block

You can add two types of hotspot blocks to a page: product details and hidden slides.



If you drag a hotspot block onto the page, you can select a product here that is interactive. If you have an interactive TV screen, your customer can take an action in the hotspot block. For example, the screen opens the info page about a particular product. These hotspot blocks can only be linked to products from the database, so you cannot add a URL to them yourself. If an end user clicks on them, they will receive all the necessary product information. You can place the hotspot block about a particular product on your presentation.

Using "Hidden slides", you can add product walls, TV screen pages and media as a hotspot to the page. These will be played when a user clicks on the hotspot area.

Change adjustments

The buttons below allow you to reset the entire page to start over, undo a change or reset it.



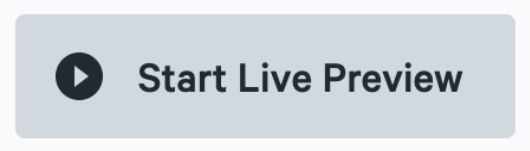
Preview

Click on the "Preview" button to see a preview. This will hide all buttons and frames on the page.



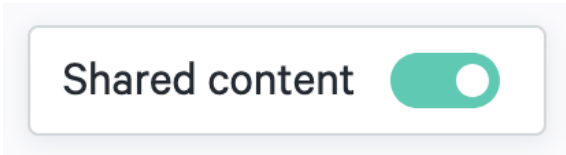
Live Preview

You can select a TV screen within your company using the "Start live preview" button. The page will then be played as a preview.



Changing the shared TV screen page

Shared TV screen pages can be viewed via the "Shared Content" slider.



To change a shared TV screen page, first make a copy of it. You can then go through the steps required to modify it in line with your requirements.

| Preview | Name ¹ | Locale ¹ | Orientation ¹ | Company | Branch | Owner | Products | Tags |
|---------|--|---------------------|--------------------------|---------|---------|----------------|----------|------|
| | Baldwin Test <small>Sharing with others</small> | English | Portrait (9:16) | Baldwin | Baldwin | Branch Manager | 0 | |

9.3 Slideshows

The subcategory "slideshows" lists all available slideshows within your company.



Presentations > Slideshows

Maarten Deboo (Impersonating Johan Soens)

Slideshows

On this page you find an overview of all slideshows.

Search by slideshow name, language, ... 🔍 Create

Gedeelde Content Show columns

| Preview | Name ¹ | Company | Branch | Owner | Tags | |
|---------|---|------------------|--------------------------|-------------|--------------|--|
| | Demo (Caudalie) <small>Sharing with others</small> | Meditech Belgium | LOCHTING CONTENT LIBRARY | Johan Soens | | |
| | Device sequence test | Meditech Belgium | LOCHTING CONTENT LIBRARY | Johan Soens | internal use | |
| | Generic <small>Sharing with others</small> | Meditech Belgium | LOCHTING CONTENT LIBRARY | Johan Soens | | |
| | ixX Pharma producten (2-schermen) | Meditech Belgium | LOCHTING CONTENT LIBRARY | Johan Soens | | |

Product walls
Custom pages
Slideshows
Schedules

Create slideshow

First click on the "Create" button to start a new slideshow. You will immediately get an overview of the available product walls, custom pages and media on the left. Enter the name of your slideshow in the box at the top. Then click on the plus sign just below the title, after which you can fill in the position and name of your device. You should create at least one slideshow line in this way, but you can also create several. At the very bottom you can also add tags. In the role of branch manager, you can also choose to share the page with your company instead of just your branch.

Presentations > Slideshows > Create slideshow

Maarten Deboo (Impersonating Johan Soens)

Create slideshow

On this page you can create a slideshow.

Create

Product Walls Custom pages Media

Gedeelde Content Locale

Search by product wall name 🔍

- Avène - GELAATSVERZORGING +
- Avène - LICHAAM +
- Avène - UV BESCHERMING +
- Blephaclean (20sec) +
- Caudalie +

Name of slideshow*

Slideshow

Device 1

Device 2

00:10s 00:20s 00:30s 00:40s 00:50s 01:00s 01:10s 01:20s 01:30s 01:40s 01:50s 02:00s 02:10s 02:20s 02:30s 02:40s

Device 1
Total time: 00m 32s
Avène - GELAATSVERZOR...

Device 2
Total time: 00m 00s

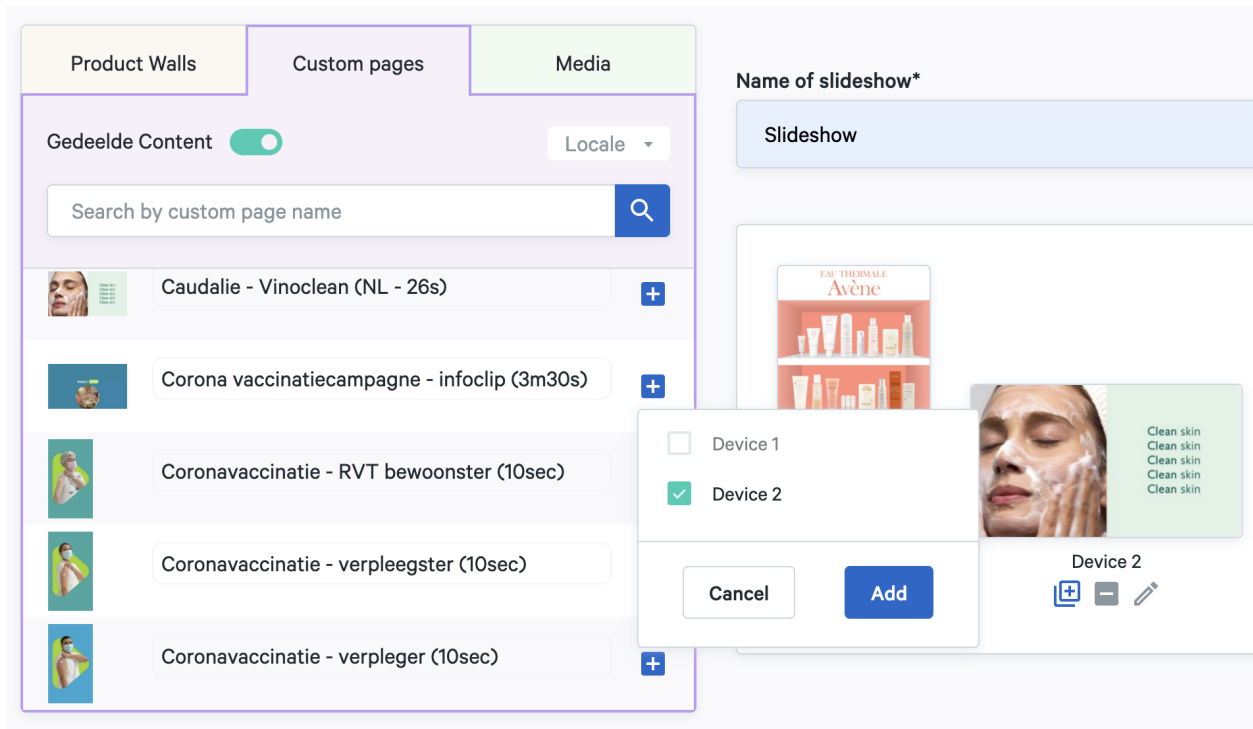
Set up screens

Create the different devices/screens on which you want to play the slideshow by clicking on the plus sign. Choose the name and orientation: vertical TV screen (9:16), horizontal TV screen (16:9) or horizontal MT.Matic Smart (5:4). At least one slideshow line must be created to start building your slideshow.

The screenshot displays the 'Set up screens' interface. It features a workspace with three device slots. Device 1 shows a product wall for 'EAU THERMALE Avène'. Device 2 shows a video of a woman applying cream with the text 'Clean skin' repeated five times. A third slot is empty and highlighted with a dashed border. A modal window is open over the empty slot, showing a dropdown menu set to 'Portrait (9:16)', a text input field containing 'Device 3', and 'Cancel' and 'Confirm' buttons. Below the workspace is a timeline with markers from 0s to 02:00s.

Select slideshow content

When you create a slideshow, you can select all the parts of the slideshow you want from the product walls, custom walls and media. For everything you select, you can decide what you want to show on which line. The color code that the platform uses within the selection window is also shown in the timeline. This is how we keep the overview. In addition, here in media you can see the blocks for static images in blue to distinguish them from videos (green).

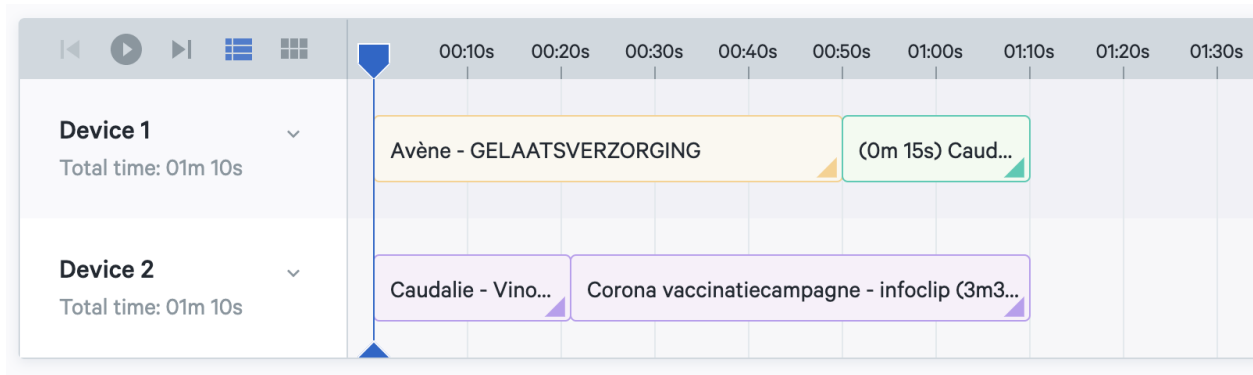


Timeline

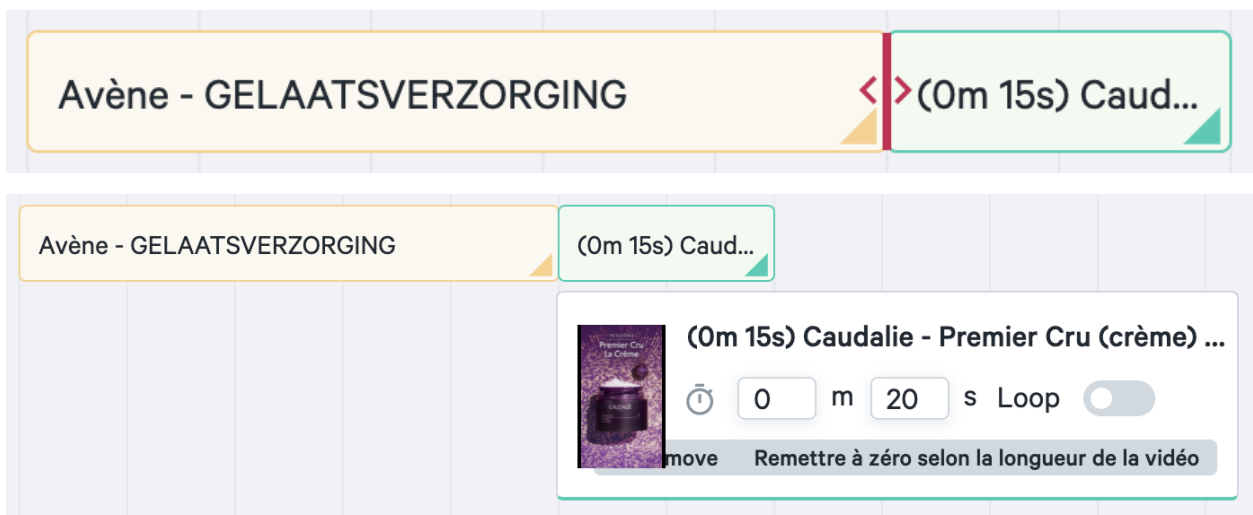
Once you add the product walls, custom pages and media, they are visible in the timeline of each screen. Here you can see an overview of how the different timelines are displayed on the different screens, over a certain period of time.

Note that the synchronization time between screens is critical. If the screens are synchronized, it is better to make the duration of the different timelines the same. The longest timeline determines the total duration of all synchronized screens.

For example, if timeline 1 is half the length of timeline 2, the first timeline will play twice. When the playback time is insufficient, one of the screens will stop until the second timeline has finished. To avoid this, it is advisable to make the duration of the timelines of synchronous screens equal.



You can adjust the timing of the display by dragging the bars, or by clicking on the arrow at the bottom right and entering the number of minutes and seconds there.



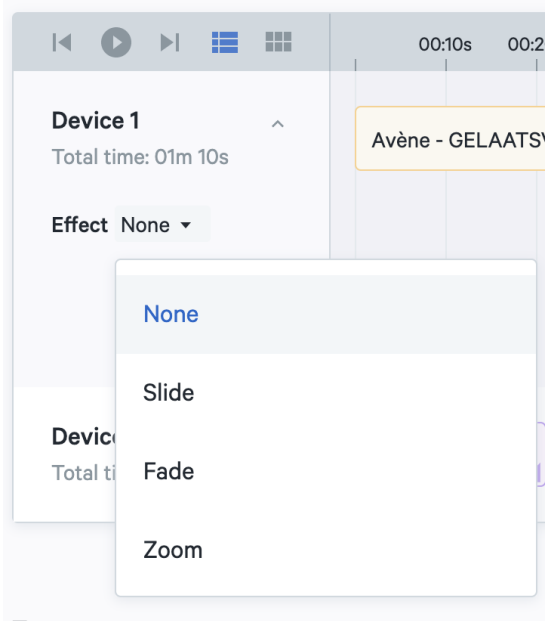
If you add a video to the presentation, the playback time of the video is automatically configured to the length of this video. The use of the loop option is important if you configure a duration that is longer than the video. The loop option is disabled by default. If the loop option is disabled, the final image of the video will remain on screen for the remaining duration. Enable the loop option if you want the video to play on repeat. If your presentation contains several parts, the loop option will only affect the video part(s).

Click on 'Reset to video length' to reset the playback time of the video to the original length of the video.



Transition effect

For each screen, you can choose an effect for the transition between the different product walls, custom pages and media in the slideshow. You can choose from "None", "Slide", "Fade" and "Zoom".



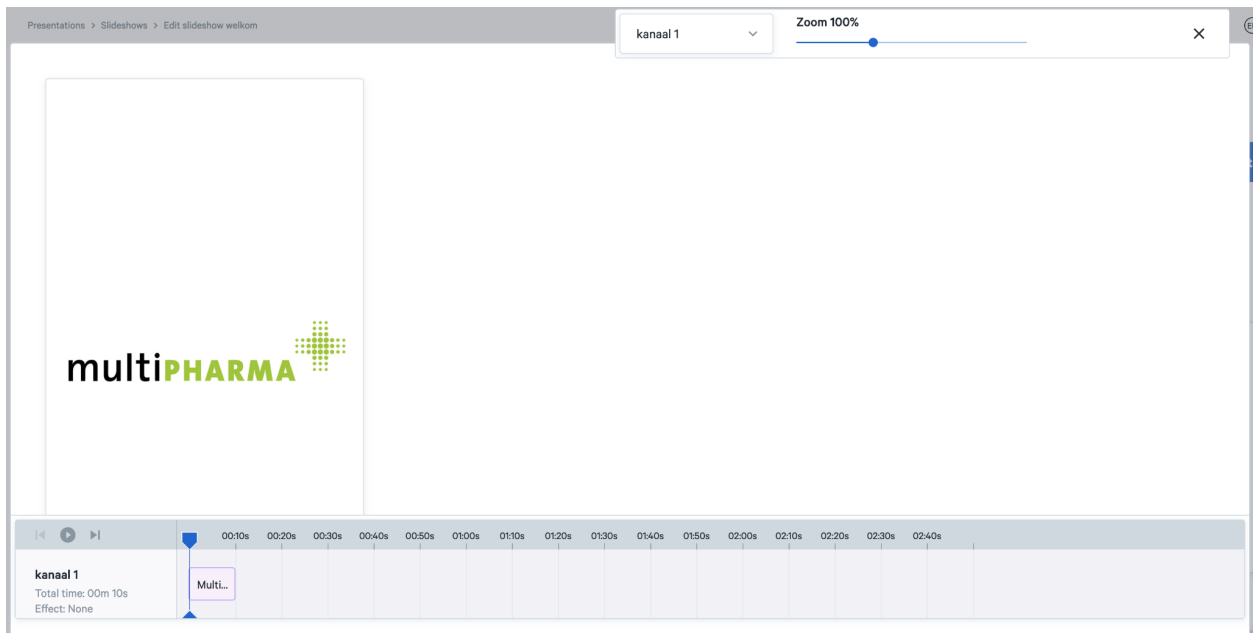
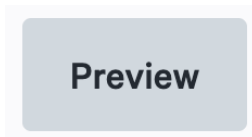
Play slideshow

You can use the play button to see how the slideshow is displayed across the different screens, and how they move in relation to each other. By manually moving the blue marker point on the timeline, you can do a direct visual check for any time in the slideshow loop. This is displayed on the simulation of the screens above the timelines. Among other things, this is important when building synchronized slideshows for screen groups.



Preview

You can see an example of the presentation via “Preview”. Select the screens to be played in the preview and specify the desired zoom. Here, you can also check the repetition of synchronised screens and the specified loops.



Hidden pages

More information about hidden pages can now be found in section 4.3 of this manual.

Changing the shared presentation

Shared presentations can be viewed via the “Shared Content” slider.

Shared content



To change a shared presentation, first make a copy of it. You can then go through the steps required to modify it in line with your requirements.

| Preview | Name | Locale | Orientation | Company | Branch | Owner | Products | Tags |
|---------|--|---------|-----------------|---------|---------|----------------|----------|------|
| | Baldwin Test <small>Sharing with others</small> | English | Portrait (9:16) | Baldwin | Baldwin | Branch Manager | 0 | |

9.4 Schedules

The subcategory "Schedules" gives an overview of all available time schedules in your company. Here you can also see an overview of the time schedules assigned to different devices and create new time schedules. To create a new time schedule, click on the "Create" button.

Presentations > Schedules

Maarten Deboo (impersonating Johan Soens)

Schedules

Schedules overview description.

Search by schedule name, branch, ...

Create

Show columns

| Name | Active on | Devices | Priority | Status |
|------------------------|--|---|----------|----------|
| ELO villa | Monday, Tuesday, Wednesday, Thursda... | Labo izegem ELO (1cae:c9:08:0b:bc) | Lowest | Inactive |
| Feestdagen | Tuesday, Wednesday | R&D Boven - Izegem (Links), R&D Boven - Izegem (Rechts) | Medium | Inactive |
| iXX Pharma (weekdagen) | Monday, Tuesday, Wednesday, Thursda... | R&D Boven - Izegem (Links), R&D Boven - Izegem (Rechts) | Low | Active |

Product walls

Custom pages

Slideshows

Schedules

es schedule

Devices: Cluj 2

Date: 04.03.2022

1 - 3 of 3

Cluj 2 (Portrait (9:16) - CL...
Fallback: D1 (TEST SERGIU CLUJ update)
00:00:00 - 23:59:59

Schedule information

The following information is visible for each schedule:

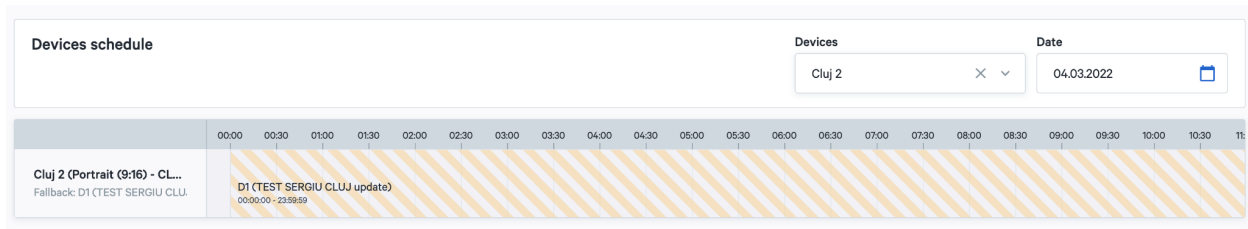
- Name



- Active on
- Devices
- Priority: 1 High, 2 Medium, 3 Low, 4 Lowest
- Status

Device schedule overview

At the bottom of the page, under "Device schedule" you can select one or more devices, as well as the date. This allows you to see which timelines will play on the device, and when. This is the result of combining all active time schedules, according to their priority.



Create schedule

The screenshot shows the 'Edit schedule iXX Pharma (weekdagen)' form. The form is titled 'Edit schedule iXX Pharma (weekdagen)' and has an 'Active' status. The 'Name of schedule*' is 'iXX Pharma (weekdagen)'. The 'Priority*' is 'Low'. The 'Devices*' are 'R&D Boven - Izegem (Links), R&D Boven - Izegem (Rechts)'. The 'Recurring days*' are 'Monday, Tuesday, Wednesday, Thursday, Friday'. The 'Date from' and 'Date to' fields are empty. Below the form is a timeline showing scheduled presentations:

| Time | 10:00 | 10:30 | 11:00 | 11:30 | 12:00 | 12:30 | 13:00 | 13:30 | 14:00 | 14:30 | 15:00 | 15:30 | 16:00 | 16:30 | 17:00 | 17:30 | 18:00 | 18:30 | 19:00 | 19:30 | 20:00 | 20:30 | 21:00 | |
|------------------------------|-------|--|-------|-------|-------|-------|---|-------|-------|-------|--|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--|
| R&D Boven - Izegem (Link...) | | scherm1 (iXX Pharma producten C... 10:00:00 - 11:59:59) | | | | | screen 1 (LeftToRight) (Vichy) 13:00:00 - 14:59:59 | | | | screen1 (Tilman) 15:00:00 - 16:29:59 | | | | | | | | | | | | | |
| R&D Boven - Izegem (Rec...) | | scherm2 (iXX Pharma producten C... 10:00:00 - 11:59:59) | | | | | screen 1 (LeftToRight) (Vichy) 13:00:00 - 14:59:59 | | | | 1 (Demo (Caudalie)) 15:00:00 - 16:29:59 | | | | | | | | | | | | | |

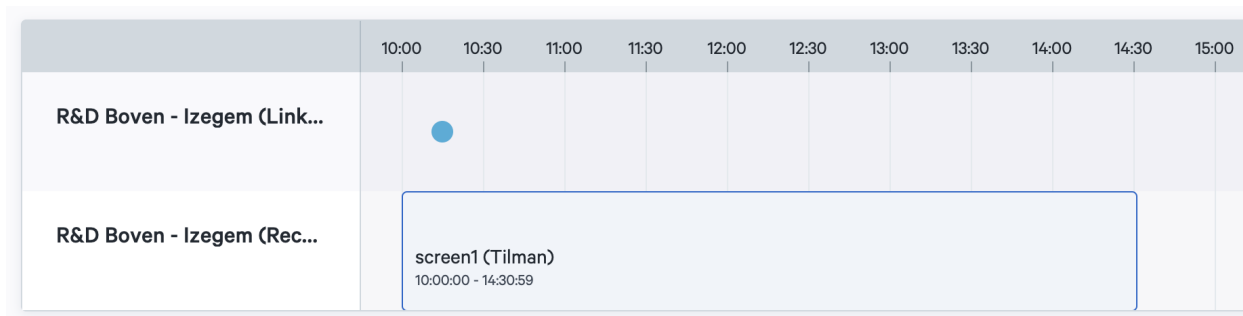
Once you create a new schedule, you can choose whether it is active or inactive. Enter your chosen name for the timeline. For the priority, you can choose between 1 High, 2 Medium, 3 Low and 4 Lowest. If two time schedules are programmed at the same time, the time schedule with the highest priority is displayed on the device. "Empty" periods of this schedule will then be filled

by schedules with lower priority if they have something programmed at that time. At times when no active schedule has anything to offer, the screen automatically goes into standby mode to save energy. Finally, you can choose the branch and device that will follow this time pattern.

In "Recurring days", you can select the day(s) of the week on which this schedule should be active. You can then enter the start and end date of the time schedule. If you do not enter a date here, the schedule will always remain active, unless you manually set it to inactive.

Setting the schedule

The figure below shows an example of a schedule for two devices.



Hover your cursor over the schedule to see the blue bullet appear. You can then click on the schedule to display the slideshow gallery. Here, click on the slideshow you wish to add.

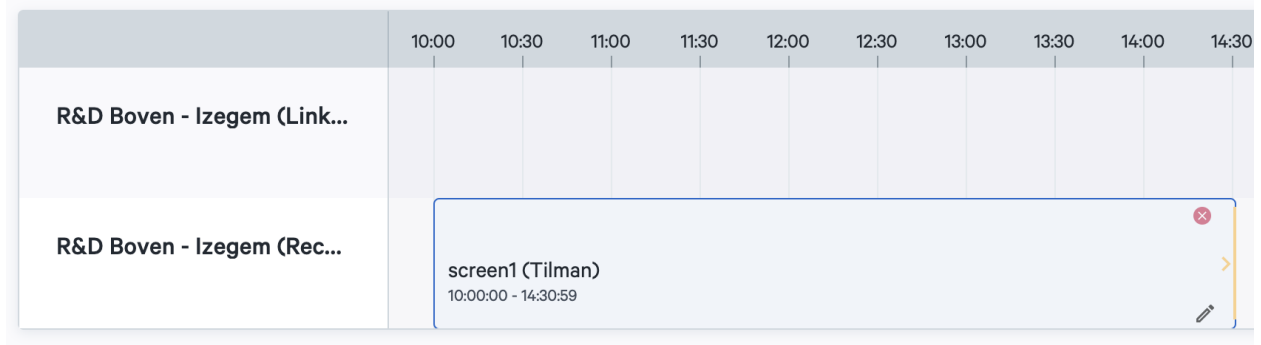
Slideshows gallery

Gedeelde Content Search by name, langu...

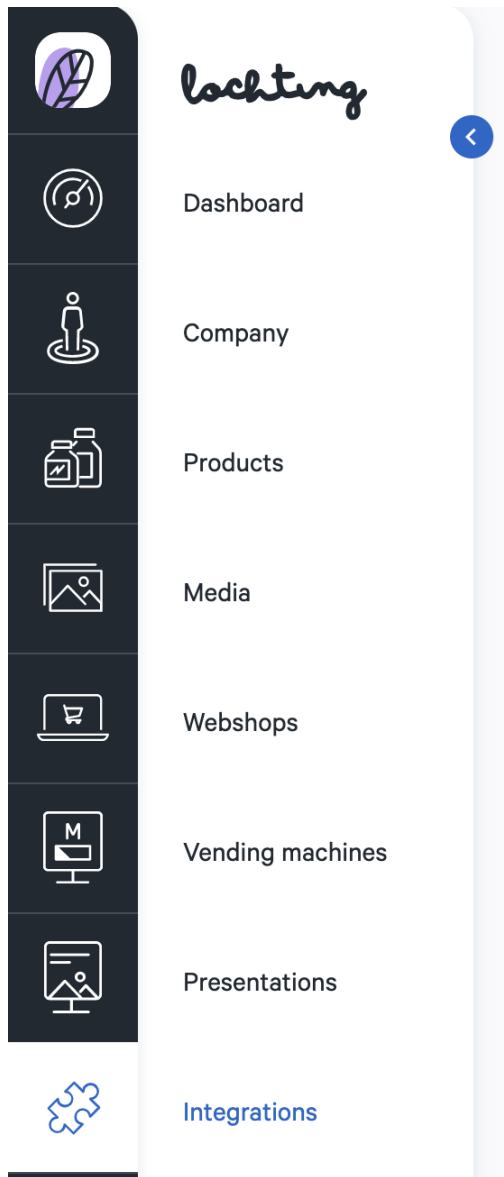
| Preview | Name | Tags | Duration |
|---------|-----------------------------------|------|----------|
| | Caudalie (FR-Vertical) - Ecran1 | | 01:21s |
| | Caudalie (NL-Verticaal) - Screen1 | | 01:36s |
| | Demo (Caudalie) - 1 | | 01:11s |

1 - 19 of 19

When you select the slideshow, it appears in the schedule. You can drag the start and end points to set the times between which this slideshow is played. You can remove the slideshow from the schedule by clicking on the red cross in the upper right corner. The pencil in the lower right corner allows you to reset the selected slideshow line while maintaining the time block.



10. Integrations



The eighth main category involves the integrations of stock, price and orders.

Integrations

Search by integration name, language, ...

Show columns

| Name | Description | Added by | Company | Branch | Status |
|------------------------|-------------|--------------------------|--|--|--------|
| stockSource-febelco-OL | | Apotheek Denys Zandhoven | Apotheek Denys Zandhoven | Apotheek Denys Zandhoven | acti |
| stockSource-febelco-SN | | Apotheek Rupelfarma | Apotheek Rupelfarma | Apotheek Rupelfarma | acti |
| stockSource-febelco-OL | | Apotheek Denys Zandhoven | Apotheek Denys Zandhoven | Apotheek Denys Zandhoven | acti |
| Febelco back orders | | Apotheek Denys Zandhoven | Apotheek Denys Zandhoven | Apotheek Denys Zandhoven | acti |
| Pharmony BE prices | | Joeri Van Djick | Apotheek Van Djick BV | Apotheek Van Djick | acti |
| Pharmony BE stock | | Joeri Van Djick | Apotheek Van Djick BV | Apotheek Van Djick | acti |

Integration information

The following information is visible for each integration:

- Name
- Description
- Added by
- Status
- Configured on
- Updated at
- Last time: when synchronization was last performed


Integration details page

Click on an integration to see the details page.

Integraties > Febelco back orders Josephine De Vuyst (U bent zich aan het voordoen als [naam])

Febelco back orders

Op deze pagina kan u de details van de integratie bekijken. Wijzigen



| | |
|---------------------------------|--|
| ID | configuredIntegration- [ID] |
| Naam | Febelco back orders |
| Status | active |
| Bedrijf | [Bedrijf] |
| Filiaal | [Filiaal] |
| Geconfigureerd op | 2021-11-10 12:09:40 |
| Laatste keer | 2022-03-09 08:36:17 |
| APB nummer | [APB nummer] |
| Leveringstermijn in uren | 1 |

Add integration

Click on 'Add integration' to add a new integration to your account.

Then select the desired integration type (orders, price, stock per ERP software). Depending on the type of integration, you will have to enter the ID, API User, password etc. that you received from your software provider. Under stock, you have the option to enter an additional processing time if you wish to have additional time to process orders in your pharmacy.

Integraties > Integratie toevoegen

Integratie toevoegen

Hier kan je een nieuwe integratie toevoegen aan je account

Actief ▾

Kies een integratie die je wil toevoegen aan je account.*

Kies integratie ^

- Febelco stock
- Officinall orders
- Officinall stock & prices
- Pharmony BE orders

11. Operating the interactive TV screen

You can control an interactive TV screen from the menu bar on the right or by swiping on the screen. If a product arrangement is displayed on the screen, you can click on a product to open its details page.

11.1 Swipe movements

- Swipe right to show the previous page or slide.
- Swipe left to show the next page.
- Swipe up to show an overview of media and pages (both hidden elements and those from the running presentation). This overview has a search function that allows you to search for the item you want. To view a page or media element, you can click on the desired thumbnail in the overview.
- Swipe down to search for a product. Only the products you have added in the platform in "Sales channel TV screens" are displayed here. Click on a product to display its details page on your screen.
- Double swipe up to bring the screen out of standby.

11.2 Menu bar on the right

- Overview: overview page shows: an overview of media and pages (both hidden elements and those from the running presentation). This overview has a search function that allows you to search for the desired item. To view a page or media element, you can click on the desired thumbnail in the overview.
- Search: search for a product. Only the products that you have added in the platform under "Sales channel TV screens" are displayed here. Click on a product to open its details page on your screen.
- Restart: reload the slideshow and let it play from the beginning.
- Set language: Dutch, French or English.
- Wheelchair users: move the screen's interactive options to the bottom so that wheelchair users can easily use the screen.

Q&A

Do you still have questions or is something unclear? Or have you noticed an improvement or addition that could be made to the manual? Be sure to let us know at

info@lochting.be